

## CLIMATE360® SMART BED USER GUIDE

## Welcome to the Future of Sleep

Meet the only smart bed in the world that actively cools, warms and effortlessly responds to both of you.



IMPORTANT: To avoid injury, read all safety precautions. Follow the information on the safe use of all the features. Keep this guide for future reference. \*Based on use of temperature features and our proprietary Responsive Air® technology.

## TABLE OF CONTENTS

- 3 The Science of Sleep Number Matters
- 4 Getting to Know Your Climate360<sup>®</sup> Smart Bed
- 5 Using Your Bed on Night One

Set Up Your Account and Pair Your Mobile Device

Find Your Sleep Number® Setting

Turn On Responsive Air® Technology

Set Your Ideal Temperature

Set a Nightly Routine

- 9 Getting to Know Your Smart Adjustable Base
- 10 Tips for Your Best Sleep
- 11 Frequently Asked Questions

Responsive Air® Technology

Routines

Sleep Number® App

Smart Bed Side Button

Underbed Lighting

Other Questions

- 15 Troubleshooting
- 16 Optional Items
- 17 Learn More
- 18 Sleep Number<sup>®</sup> Rewards
- 19 Important Safety Instructions
- 22 Additional Support

## THE SCIENCE OF SLEEP NUMBER MATTERS

Did you know 8 out of 10 couples say one of them sleeps too hot or too cold?<sup>•</sup> With the Climate360<sup>®</sup> smart bed, each side of the bed delivers a personalized microclimate designed to work with the body's natural sleep cycles and help deepen sleep.

> Your body's core temperature stays fairly regulated during the day. However, body temperature starts to fall as bedtime approaches.

Warming up the feet and hands makes the blood vessels dilate, a response called vasodilation. This releases heat through the skin and helps to lower core body temperature. This, in turn, sends a message to the brain that it's bedtime.

Research suggests that warm skin is associated with getting to sleep faster. Warming sore or strained muscles has also been shown to help with performance and recovery.

Then, throughout the night, your body loses heat to help you stay asleep. It can be one to two degrees lower than in the daytime.

The Climate360<sup>®</sup> smart bed is designed to work naturally with your sleep cycle to balance your temperature for deeper, better sleep. First, it gently warms your feet, which is proven to aid in falling asleep faster. Then, it actively draws heat away from your body to help keep you cool so you stay asleep, longer and deeper.

Every morning you see your sleep quality — how long, how well and when you slept — with personalized insights to help you keep improving your sleep over time. In fact, our Climate360<sup>®</sup> smart sleepers get up to 44 minutes more restful sleep per night.<sup>†</sup>

\*Results from a 2020 Sleep Number survey of 1,004 respondents who reported they or their partner sometimes sleep too hot or too cold. †Based on average SleepIQ<sup>®</sup> data 11/1/22 - 2/28/23 of Climate360<sup>®</sup> sleepers engaging with Sleep Number<sup>®</sup> setting, SleepIQ<sup>®</sup>, adjustable base and temperature settings vs. non-Climate360 sleepers who have certain of these features but did not similarly engage.

## GETTING TO KNOW YOUR CLIMATE360® SMART BED

Features to make your sleep smarter and more effortless than ever before.



### ACTIVE COOLING AND WARMING

The Climate360<sup>®</sup> smart bed actively cools and warms in zones on each side for individualized temperature control to help you fall asleep faster and keep you asleep.



### LIMITLESS ADJUSTABILITY

A fully integrated smart adjustable base offers the ultimate in individualized comfort with endless head and foot positions, including Flat, Favorite, Snore/Partner Snore<sup>™</sup>, Zero G, Watch TV and Read.



### ADJUSTABLE FIRMNESS

The Climate360° smart bed allows you and your partner to adjust each side of the mattress to your ideal firmness, comfort and support — your Sleep Number<sup>®</sup> setting.

The uniquely designed air chambers inside the Climate360° smart bed contour to your body. When you find your ideal Sleep Number° setting, you'll feel aligned, relaxed and perfectly supported. And you can adjust your Sleep Number° setting whenever you like, from feather soft (0) to extra firm (100).



### AUTOMATICALLY RESPONDS

Revolutionary "sense and do" technology senses your movements and automatically adjusts throughout the night to keep you sleeping comfortably at your chosen Sleep Number<sup>®</sup> setting. It is always on to effortlessly adjust your comfort, so you don't have to.



### PERSONALIZED INSIGHTS

With your Sleep Number® app, you'll see and feel the difference in your sleep quality — your SleepIQ® score. Measuring your average heart rate, average breathing and movement, your smart bed provides you with personalized insights for your best sleep ever.

## Set Up Your Account and Pair Your Mobile Device

Let's get started! Follow the steps below or use the tutorial in the Sleep Number® app.

• You may have set up your account in the store. If not, download the app from your app store and register your account.



- In the Sleep Number<sup>®</sup> app:
  - Choose Smart Bed in the bottom navigation
  - Choose Settings & Support
  - Choose Connectivity and Bluetooth Devices
  - Choose Pair My Smart Device

## Find Your Sleep Number® Setting

- Lie down on your bed in your preferred sleeping position.
- In the Sleep Number<sup>®</sup> app:
  - Choose *Smart Bed* in the bottom navigation
  - Choose Sleep Number<sup>®</sup> Setting
  - Choose Find New Sleep Number® Setting

Your Sleep Number<sup>®</sup> setting is always adjustable. You may want to try different settings to see what's most comfortable to you. Try a setting for two to five nights. If you're not comfortable after that, adjust your setting by 5 or 10, increasing for a firmer mattress, decreasing for a softer feel.

## Turn On Responsive Air® Technology

- In the Sleep Number<sup>®</sup> app:
  - Choose *Smart Bed* in the bottom navigation
  - Toggle Responsive Air<sup>®</sup> to On

IMPORTANT NOTE: Responsive Air<sup>®</sup> will turn on automatically when using Core cooling and warming.

- Within a minute of going to bed, you may feel the mattress adjust like a gentle hug. This is Responsive Air<sup>®</sup> technology, sensing your presence and adjusting as you settle in for the night.
- Throughout the night, the mattress measures your movements, adjusting to your different sleep positions and contouring to you.
- Your Sleep Number<sup>®</sup> setting remains the same as the mattress monitors and adjusts to relieve pressure points. You may feel the mattress rise or fall slightly.
- Keep in mind that many people do not feel Responsive Air<sup>®</sup> technology working, simply because they're sleeping soundly. In that case, Responsive Air<sup>®</sup> technology may not have to adjust.

### ADDITIONAL NOTES ON RESPONSIVE AIR® TECHNOLOGY

- Responsive Air<sup>®</sup> technology will not operate if your smart adjustable base is in an elevated position. Your bed must be in the Flat or Snore position.
- You may not feel the initial adjustment if someone else (like a pet or child) has already been on your side of the bed.

## Set Your Ideal Temperature

### EVERYONE HAS DIFFERENT TEMPERATURE NEEDS

Science shows temperature is one of the most important factors that can affect your sleep. Your core body temperature works with your circadian rhythm, helping you fall asleep and wake up consistently.

The Climate360<sup>®</sup> smart bed uses a revolutionary technology to actively cool or warm in zones independently on either side.

It may take a couple of nights to find your ideal temperature setting. You can fine-tune as needed by adjusting the temperature and start and end times.

Customize your temperature two different ways: either turn on cooling or warming before bedtime or schedule a nightly routine to run automatically.

### SET COOLING OR WARMING EACH NIGHT

Set your temperature at least 30 minutes before bedtime so it's ready for you. In the Sleep Number® app:

- Choose Smart Bed
- Choose Temperature
- Set *Core temperature* and *Foot Warming* to your desired level. Then set a time duration.

## Set a Nightly Routine

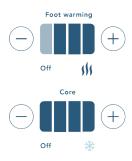
This will automatically run so your smart bed is ready for sleep when you are. Below are examples to get you started your first few nights.

# If you sleep **HOT** or wake up HOT in the middle of the night

- In Routines, select COOLING.
- Set Foot Warming to LOW or OFF based on your temperature preference.
- Set Core cooling to LOW and set start time. If you sleep hot, set start time to When you get into bed. If you wake up hot, set start time to 2hr after you get into bed.
- Adjust the temperature as needed based on your personal preference.

# If you sleep COLD

- In Routines, select WARMING.
- Set *Foot Warming* to *LOW* so your smart bed is warm when you get in.
- Set Core Warming to LOW. Your warming routine will begin when you get into bed.
- Adjust the temperature as needed based on your personal preference.





## GETTING TO KNOW YOUR SMART ADJUSTABLE BASE

Enjoy the ultimate in innovative comfort.

### USING YOUR SMART ADJUSTABLE BASE

You can control your smart adjustable base in three ways:

- Use the Sleep Number® app to set a Favorite position on your smart adjustable base.
- Use the side button on each side of the smart adjustable base to conveniently move between your Favorite position and Flat.
- Use the optional remote (sold separately) to make quick, middle-of-the-night adjustments.

### ADJUST YOUR SMART ADJUSTABLE BASE USING THE SLEEP NUMBER® APP

**PRESET POSITIONS:** You'll find the same preset positions in the Sleep Number® app that appear on the optional remote that take you to these popular, comfortable positions: Flat, Favorite, Snore/Partner Snore<sup>®</sup>, Zero G, Watch TV, Read.

**UP/DOWN ARROWS:** Use the up/down arrows to move the bed to your preferred position or to make small adjustments.

**SIDE BUTTON:** There is a button on each side of the smart adjustable base that allows you to adjust to your Favorite bed position or go back to a Flat position. You can save a Favorite position in the Sleep Number<sup>®</sup> app or the optional remote. The Favorite position on the base will be the most recent Favorite position saved, either in the app or remote.

### UNDERBED LIGHTING

Underbed lighting is designed to light your way in the dark. When underbed lighting is set to Auto in the app, it will turn on automatically when you get out of bed, to softly illuminate the floor around your bed, and turn off when you get back in bed. If you do not get back into bed, it will automatically turn off after 10 minutes. You can also turn underbed lighting on or off using your Sleep Number® app or optional remote.

## TIPS FOR YOUR BEST SLEEP

### **OPTIMIZE YOUR SLEEP QUALITY**

- Turn on Core temperature 25–30 minutes before bedtime to reach the desired temperature.
- For optimal cooling or warming, always use a top sheet or comforter to create your personalized microclimate.
- For best performance, keep your room temperature at 72 degrees Fahrenheit or lower. The Climate360<sup>®</sup> smart bed is not a replacement for air conditioning or heating your home.

### ELEVATE YOUR COMFORT

- Enjoy the preset positions of your smart adjustable base for your most comfortable experience: Flat, Favorite, Snore/Partner Snore<sup>™</sup>, Zero G, Watch TV, Read.
- Use the button on each side of the smart adjustable base to easily maneuver between Flat and your Favorite position. You can save a Favorite position in the Sleep Number® app or optional remote.
- Underbed lighting lights your way in the dark.

### CHOOSE THE RIGHT MATTRESS PAD

The Climate360<sup>®</sup> Total Protection Mattress Pad is the only water-resistant mattress pad designed exclusively for the Climate360<sup>®</sup> smart bed, optimizing airflow while protecting your mattress.

### **RESPONSIVE AIR® TECHNOLOGY**

### How do I know Responsive Air® technology is working?

When you receive your Climate360° smart bed, Responsive Air° technology is defaulted to off in the Sleep Number® app. You will need to turn it on in the app. When you get into bed each night, the bed senses you, making nighttime adjustments to help you sleep more comfortably. It's so soothing, you may not even notice anything has happened.

NOTE: Responsive Air<sup>®</sup> technology works only when the base is in the Flat or Snore position. Responsive Air<sup>®</sup> will turn on automatically when using Core cooling and warming.

### ROUTINES

### What if I'm in bed before my routine starts?

If you're already in bed, routines for the night are disabled.

### What if I set my routine for a certain time, but don't get into bed right away?

The warming routine will start 30 minutes prior to your bedtime, but the cooling routine is triggered by bed presence, turning on when you get into bed.

### Will I hear the Climate360° smart bed running while I'm sleeping?

When your smart bed is preparing for sleep, you will hear Core cooling or warming turn on. The Climate360<sup>®</sup> smart bed was designed with a soft white noise to help lull you to sleep and minimize sounds that may disrupt your sleep. To minimize the noise level, try switching to the lowest Core cooling or warming setting.

### How does the Foot Warming routine work?

Foot Warming is designed to help you fall asleep faster. It will pre-warm your side 30 minutes prior to your bedtime.

### How long will it take to determine my ideal routine?

It can take up to two weeks to find a favorite temperature or routine. Your needs may change with the weather, changes in your microclimate or your natural physiology.

### What if I'm not feeling cold enough when using Core cooling?

The Climate360° smart bed works by pulling heat that your body releases out of the microclimate and away from your body to keep you feeling comfortable — not too hot, not too cold. The Climate360° smart bed is not a replacement for air conditioning or heating your home. To optimize the thermal performance of the Climate360° smart bed, we recommend using breathable, lightweight sheets and our water-resistant Climate360° Total Protection Mattress Pad, which was designed specifically for this smart bed, to allow for maximum air flow while protecting your mattress. We recommend against using any sort of waterproof mattress pad.

### SLEEP NUMBER® APP

### Do I need Wi-Fi in my bedroom?

Yes, to get your SleepIQ<sup>®</sup> score and see your sleep data, the smart bed needs to be connected to the internet via Wi-Fi. Bed controls may be operated via Bluetooth if Wi-Fi is not available.

### Can I turn off sleep tracking?

You can turn it off any time through the Sleep Number® app or the Sleep Number® website. By toggling the Privacy mode to On, you'll stop collecting sleep data.

### Is my data kept private?

Your sleep data is confidential to you and your sleep partner. See the End User Agreement at sleepnumber.com for detailed information.

# Which network should I choose when setting up my smart bed if I have a dual-band router?

The Climate360<sup>®</sup> smart bed is compatible with 2.4GHz or 5GHz networks.

### If I choose not to use the Sleep Number® app, how will my bed work?

Without connectivity to the Sleep Number® app, smart features like Responsive Air® technology, Routines, Core temperature and Foot Warming will not function. Core temperature and Foot Warming may be manually turned on and off each night with the optional remote.

### SMART BED SIDE BUTTON

### What does the side button do?

The button on the side of the bed remembers the Favorite position you set in the Sleep Number<sup>®</sup> app. Press the button when Flat and it will take you to your Favorite position. Press it while elevated, and it will take you back to Flat.

### Can I set different positions per side?

If you have a Split King mattress, you can set a different Favorite position on each side.

### Why is the side button turning colors?

If the side button is blue, everything is okay. If it's any other color, look to the Sleep Number® app or call customer service for troubleshooting.

### How do I pair my optional remote to the side button?

Press and hold the pairing button on the bedside or underbed smart control system until it flashes blue.

### UNDERBED LIGHTING

### How does underbed lighting work?

When you get out of bed, underbed lighting softly illuminates the floor around your bed, and turns off when you get back in. If you do not get back in bed, it will automatically turn off after 10 minutes.

### Why is my underbed lighting turning on and off at random times?

Your underbed lighting responds to changes in pressure to turn the light on or off. If the light does not seem to be working correctly in auto mode, you can turn the feature off in your Sleep Number<sup>®</sup> app.

### I just got out of bed for the day and my underbed lighting is still on. Why?

The light will remain on for 10 minutes after you get out of bed. Then it will automatically turn off.

### **OTHER QUESTIONS**

# Do the thermal elements of the Climate360<sup>®</sup> smart bed require cleaning or maintenance?

Keeping the thermal module clear of debris can help maintain optimal performance. To clean, vacuum the filter screen to remove any dust, lint or pet hair.

If you notice a loss of airflow, check your thermal module for blockage and clean as necessary.

# Will storing items under the smart bed impact the temperature performance of the Climate360° smart bed?

No.

### Does the Climate360° smart bed make noise?

There is a white noise associated with the thermal module. The Climate360<sup>®</sup> smart bed noise level is less than a pedestal fan operating in the bedroom based on decibel level measurements.

### What router frequency band is needed for the Climate360° smart bed?

Your Climate360° smart bed is compatible with either a 2.4GHz or 5GHz band.

## TROUBLESHOOTING

### BEFORE CALLING CUSTOMER SERVICE

Run a Quick System Test to troubleshoot any issues with your Climate360° smart bed.

- In the Sleep Number<sup>®</sup> app:
  - Choose Smart Bed
  - Choose Settings
  - Choose Quick System Test

This test will check your smart bed's connectivity, adjustability and temperature. It can be run even if your bed is offline or any time you want to know the health of your bed.

The test may take up to eight minutes to complete. If you don't have the Sleep Number<sup>®</sup> app or a smart phone, please call Customer Service at 1-888-472-7185.

## **OPTIONAL ITEMS**

### REMOTE

An optional, hand-held remote is available for separate purchase with the Climate360° smart bed for quick, middle-of-the-night adjustments without using your smart device. Follow the instructions that come with the remote for directions on how to use it. Visit a Sleep Number® store or call 1-888-484-9263 to purchase.

### **DECORATIVE LEGS**

Enhance the look of your Climate360<sup>®</sup> smart bed with optional decorative legs.

### HEADBOARD BRACKETS

If you wish to use a headboard with your base, you'll need headboard brackets to hold it in place.

### CLIMATE360° TOTAL PROTECTION MATTRESS PAD

The Climate360<sup>®</sup> Total Protection Mattress Pad is the only water-resistant mattress pad designed exclusively for the Climate360<sup>®</sup> smart bed, optimizing airflow while protecting your mattress.

## LEARN MORE

### LIMITED WARRANTY

Please visit sleepnumber.com/warranty for specific limited warranty information.

### MOVING INSTRUCTIONS

Visit sleepnumber.com/support for information on how to move your Climate360<sup>®</sup> smart bed.

### **IN-HOME TRIAL PERIOD**

Please visit sleepnumber.com for more information on the In-Home Trial.

### CLEANING THE MATTRESS SURFACE

Do not remove the mattress cover. Spot clean using water and a very small amount of mild detergent. Apply with a white cloth, rubbing gently, and allow to air dry completely. Use just enough water/detergent solution to dampen the surface. Do not saturate the mattress. For best results, treat all stains as quickly as possible once they appear. Some stains may not be able to be removed. Do not machine wash or dry clean, which will cause shrinking and damage to the mattress cover. Do not apply a stain guard, as it may cause yellowing of the fabric.

### ADDITIONAL QUESTIONS OR SUPPORT

Help is always available. If you have additional questions or need assistance with your Climate360° smart bed or SleepIQ° technology, please go to 🕃 Support in the Sleep Number° app, visit sleepnumber.com/support or call 1-800-472-7185.





As part of our Smart Sleeper<sup>™</sup> community, we're delighted to have you join our Sleep Number® Rewards program where every day is more rewarding.



### Earn \$\$ rewards

by reading articles, watching videos and learning about your sleep health.



**Chances to win** free Sleep Number® products, event tickets and other surprises.



Share quality sleep with friends — refer and earn up to \$1,000\* in referral rewards + 200 Sleep Number® Rewards points!

**Everyday 24-month financing**<sup>†</sup> with a Sleep Number<sup>®</sup> credit card.

Access exclusive discounts

and pass along savings for

friends and family.

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Be the first to know about our newest innovations.

"I'm glad to be part of a program that rewards you for creating a healthier life with better sleep."

> SARAH W., MINNEAPOLIS, MN BRONZE CIRCLE

\*Reward issued in the form of a Sleep Number<sup>®</sup> store credit. †Subject to credit approval. Minimum monthly payments required. See store for details. SLEEP NUMBER, SLEEPIQ, SLEEP NUMBER 360, the Double Arrow Design and SELECT COMFORT are registered trademarks of Sleep Number Corporation.

## IMPORTANT SAFFTY INSTRUCTIONS

IMPORTANT: To avoid injury, read and follow all safety precautions in this document and in all warnings attached to the product. Keep this guide for future reference.

### USE INFORMATION

Read the following information carefully before using this product. This adjustable base and Smart Control System have been quality-engineered with design features to optimize your comfort and safety when operated properly.

### PRODUCT RATINGS

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 2 minutes within a 20 minute period, or approximately 10% duty cycle.

Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for smart adjustable bases are as follows: DC equipped-600 lb all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone.

Note: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

**ARNING:** To avoid injury, do no sit on the head or foot of the bed when it is in raised position.

### ELECTRICAL INFORMATION

When using an electrical furnishing, basic precautions should always be followed. Read all instructions before using this furnishing.

# DANGER: To reduce the risk of electric shock:

Always unplug this furnishing from the electrical outlet before cleaning.

WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:

- 1. Unplug from outlet before putting on or taking off parts.
- 2. Close supervision is necessary when this furnishing is used by or near children, persons affected by illness or injury or disabled persons.
- 3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- 4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped, damaged or dropped into water. Return the furnishing to a service center for examination and repair.
- 5. Keep the cord away from heated surfaces.
- 6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
- 7. Never drop or insert any object into any opening.
- 8. Do not use outdoors.
- 9. Do not operate where aerosol spray products are being used or where oxygen is being administered.
- 10. To disconnect, turn all controls to the off position, then remove plug from outlet.
- 11. This product is intended for household use only.

NG: Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

### CLIMATE360° SMART BED COOLING AND WARMING SAFETY INSTRUCTIONS

Read all instructions before using the Climate360<sup>®</sup> smart bed.

## VARI

NING: Risk of burns, serious injury or death. Do not use this bed system with an infant, a disabled person, a person with diminished capacity or anyone insensitive to heat, such as a person with poor blood circulation.

WARNING: Risk of burns, serious injury or death. Do not use this bed system with any other heated blanket, comforter, quilt, sheet, mattress pad, mattress, foot warmer, throw blanket or similar heated or cooled bedding

## IMPORTANT SAFFTY INSTRUCTIONS

- 1. Let cord hang free Do not place between mattress and foundation. Do not allow the cords to be pinched.
- 2. Do not operate with a damaged cord or plug or after the product malfunctions, has been dropped or damaged in any manner. Discard or return to authorized service facility for examination and/or repair.
- 3. Do not use outdoors.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- 5. To disconnect, turn controls to off, then remove plug from outlet.
- 6. Connect to properly grounded outlets only.
- 7. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the product.
- 8. To prevent a possible fire, do not block air intakes or exhaust in any manner.
- Product has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored.
- 10. Use only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- 11. Always plug directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

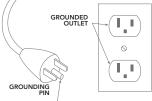
### GROUNDING INSTRUCTIONS

WARNING: Electrical ground is required on this product. Do not connect to an ungrounded outlet. Do not use an extension cord or two-prong adapter that eliminates the connection to ground.

AUTION: This furnishing is designed for indoor use only. This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



## **OPERATION INFORMATION**

WARNING: To prevent injury from pinching or entrapment:

- 1. An adult must always keep the bed in sight when the bed is moving and confirm there are no people, children or pets near the moving parts of the bed.
- 2. Do not allow any person, child or pet to go under the bed before or during operation.
- 3. Do not allow children to operate the bed or base with the remote control, Sleep Number® app or side button without adult supervision.
- 4. Keep hands and feet away from moving parts.

After bed assembly is complete, operate remote or app to ensure proper bed functions.

Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring and products using electric power cords) during operation.

Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

## IMPORTANT SAFETY INSTRUCTIONS

### SMALL CHILDREN/PETS WARNING

WARNING: Immediately dispose of packaging materials as they can suffocate small children and pets. To avoid injury:

- 1. Children or pets should not be allowed to play under the bed or base;
- 2. Children or pets should not be allowed to play on the bed or base;
- Children should not operate this bed without adult supervision; 3.
- Keep bed and base in sight during operation. 4.

### FCC COMPLIANCE

This device complies with part 15 of the FCC (Federal Communications Commission) Rules. Operation is subject to the following two conditions (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any attempt to make changes or modifications to the product (e.g., an intentional radiator) could void the user's authority to operate this product according to FCC certification (Section 15.231).

### HOSPITAL USE DISCLAIMER

CAUTION: This product is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this smart adjustable base with the tent-type oxygen therapy equipment or near explosive gases.

### FOOT WARMING SAFETY INSTRUCTIONS

VARNING: Do not use the warming feature with infants or very small children, people with disabilities, anyone who is immobile or cannot operate the controls properly, anyone who is insensitive to heat or anyone who cannot understand these instructions.

- 1. Be sure to read carefully the accompanying instruction booklet before using this product.
- 2. Do not allow the cords to be pinched.
- 3. Keep the control away from drafty areas that may become damp or wet, such as an open window.
- 4. Do not use pins they may damage the electric wiring.
- 5. Only plug foot warming pads into a smart adjustable base system.
- 6. Turn off when not in use.
- 7. Excessive heating may result from folding the foot warming pads, when in actual use.
- 8. If improper operation of this bedding is observed, discontinue its use immediately and contact our customer service team at 1-800-472-7185.
- 9. Do not machine wash or dry clean the foot warming pad.

### MAGNET INSTRUCTIONS

WARNING: A mattress with a smart adjustable base has strong magnets on the bottom of the mattress. These magnets emit magnetic fields which may interfere with pacemakers, defibrillators or other medical implants or devices.

Before using this mattress, consult your physician and/or medical device manufacturer concerning a safe distance of separation required between your medical device and the mattress. If you suspect the mattress is interfering with your medical device or implant, stop using the mattress.

Unless your physician or medical device manufacturer tells you otherwise, maintain the following safe distances of separation between your medical device and the mattress:

- 1. When the mattress is not fully assembled or not attached to the smart adjustable base (such as during delivery, setup, transport or service), maintain a minimum of 6 inches between your medical device and the mattress.
- 2. When the mattress is fully assembled and attached to the smart adjustable base, the magnetic field is less than 5 Gauss at any distance and is generally considered safe.

In addition, strong magnets can create a pinch hazard. To minimize such risk, keep magnets away from each other and from other metal objects.

Last, at close distances, magnetic fields can damage electronics, electronic/magnetic storage devices, AV equipment, bank/credit/debit cards, etc.

## IMPORTANT SAFETY INSTRUCTIONS

### SERVICE REQUIREMENTS

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards

or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

### MAINTENANCE INSTRUCTIONS

There are no User Serviceable Parts inside enclosures of the furnishing.

## WARNING: Any servicing besides the below should be performed by an authorized service representative.

Climate360° smart bed Thermal Module requires routine vacuuming of the airflow grilles to maintain proper operation. Do not allow air openings to be blocked and keep them free of lint, hair and the like.

Climate360° smart bed Thermal Module includes high-temperature safety shutoff devices that may operate under abnormal environmental conditions. Your Climate 360° smart bed will not be able to heat or cool until temperatures inside the Thermal Module return to ambient conditions. If operation of cooling and warming functions does not return, contact Sleep Number for servicing or replacement.

# SAVE THESE INSTRUCTIONS

## HAVE QUESTIONS?

## **NEED ADDITIONAL SUPPORT?**

## Go to 🐼 Support in your Sleep Number® app

visit

## sleepnumber.com/support

or call

### 1-888-472-7185



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