

sleep  number®

Get Your
360[®] Smart Bed
Online

Get Your Bed Online

Getting your bed online ensures you can start taking advantage of all the benefits of your new Sleep Number 360® smart bed on your very first night. The SleepIQ® app will guide you through the process step by step. Should you need help or have any questions, start by visiting sleepnumber.com/support.

What You'll Need

- A **SleepIQ-compatible mobile device**
SleepIQ is compatible with Apple devices running iOS 11 or later, and Android devices running Android OS 6 or later. Bluetooth Low Energy (BLE) 4.0 is also required for use, which is available on most newer Android and Apple devices. For a full list of compatibility requirements, visit sleepnumber.com/support.
- Your home Wi-Fi network name and password

Before You Start

- Make sure your bed is fully assembled and plugged in.
- Turn on Bluetooth in your mobile device settings and enable location services.
- Stay next to your bed the entire time.
- Make sure you have registered your SleepIQ® account. You should have received an email inviting you to do so.

Steps

1. Download the SleepIQ app if you haven't already.
2. Open the SleepIQ app and log in.
3. Tap **Profile**.
4. Tap the account settings icon  in the top right corner.
5. Under **My Sleep Number Beds**, tap the bed you are setting up.

Add sleeper profiles if you haven't yet. This needs to be done before you can get your bed online. This option will be faded if you've already completed adding sleeper profiles.

6. Tap **Need to get your bed online?**
7. Tap **New bed parts** and follow the guided steps for pairing your bed.
8. You'll be asked to validate your pump MAC address.

The MAC address is a product ID that starts with CC or 64DB. If you're seeing more than one MAC address, check the label on your pump or unplug the bed you aren't pairing and try searching for beds again. If no beds are found make sure your outlet is working and check for power lights on the pump.

9. When prompted, select your Wi-Fi network and enter your Wi-Fi password.

If you don't see your network listed, make sure your router is within 40 feet of your bed and your internet service is connected.

Wi-Fi passwords are case sensitive. If your Wi-Fi password contains special characters you may have trouble getting online. We recommend changing your WiFi password if this happens.

Stay next to your bed until everything is complete!