Help is just a click or phone call away

If you need help finding your ideal comfort or troubleshooting, please visit us at **sleepnumber.com/chat** to chat with a live representative 7 a.m. – 11 p.m. (Central Standard Time) daily.

To speak to a representative by phone, call **1.800.472.7185** (Central Standard Time):

Monday–Friday Saturday Sunday 8 a.m.– 8 p.m. 8:30 a.m.– 5 p.m. Closed



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BED ASSEMBLY GUIDE

sleep 🔶 num





Read all instructions before use to avoid injury. Improper use of product can result in serious injury or death. Follow the safety information in this assembly guide. Keep this assembly guide for future reference.



You've purchased the first kid's bed designed to be knowing, it adjusts to their comfort because they are growing. It tracks how they're sleeping and when they are not, it shows them their sleep and what a good kid you've got.

It measures their slumber, but wait, there's much more! They get a Sleep Number® setting and a SleepIQ® score. It's the bestest beginning for your boy or girl. Tonight starts this bedtime. Tomorrow, the world!





contents

Your SleepIQ Kids[™] k2 Bed Features

Available in two colors



Know how they're sleeping SleepIQ[®] technology shows you the quality and quantity of your child's sleep.

Know the comfort

The bed adjusts and grows with

them-their Sleep Number[®] setting.

they're getting

Lifts them up when they're down Head tilt feature for reading in bed or comforting stuffy heads.



Twinkle, tinkle

Soft underbed light for when they get up during the night.



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Night bright, night light You can turn lights off remotelywhen they're sleeping tight.

6

Monsters be gone! Sleepyheads rest easy with a fearless monster detector.

No more kiddos jumping out of bed Alerts you when your child is out of bed.

Stars for young dreamers Make bedtime fun again with rewards for good sleep.



Getting Started

Setting up your new Sleep Number[®] bed only takes about 30-45 minutes and you'll enjoy the benefits of better sleep for years to come. You won't need any tools and, although it's nice to have a helper, you can do it by yourself.

Activating Your SleeplQ[®] Account

Welcome to SleepIQ Kids[™]! If you haven't already, please activate your child's SleepIQ[®] account. It's simple and easy to do!

You can activate your account on your mobile phone, tablet or desktop computer.

- If you received an email from Sleep Number with account setup instructions, follow these instructions to activate your account.
- You can also activate your account by visiting **sleepiq.sleepnumber.com/register**. You'll need to provide your email address and the order number found on your purchase receipt.
- You will be prompted to review and agree to the End User Agreement applicable to your purchase. The SleepIQ[®] End User Agreement can also be found at **sleepnumber.com/sleepiqenduseragreement**.



Setting Up Your SleepIQ® System

It will take about 10-20 minutes to set up your child's SleepIQ® system. If you have any questions, please call us at 1.888.484.9263.

What you'll need

- An iOS or Android device (mobile phone or tablet) with Bluetooth low energy
- □ An active SleeplQ[®] account
- □ The SleepIQ[®] app from the App Store or Google Play
- Your home Wi-Fi network name and password (case sensitive)
- Locate the box with the Firmness Control[™] system with SleeplQ[®] technology and identify each of the following components: SleeplQ[®] Firmness Control[™] system, power cord. (A SleeplQ[®] USB flash drive is included, but not needed for iOS or Android installation.)

Connecting your Firmness Control[™] system to your home Wi-Fi network

- 1. Turn on your device's Bluetooth.
- 2. Ensure that the SleepIQ[®] Firmness Control[™] system is NOT plugged into a power source.
- 3. Open the SleeplQ[®] app on your device and log in with the SleeplQ[®] account information you previously set up at **sleepiq.sleepnumber.com**.
- Continue with mattress setup before plugging in the SleepIQ[®] Firmness Control[™] system.



Before You Begin

Open all boxes. Carefully check the contents of your mattress boxes. If you are missing any items, please call 1.800.472.7185 or email Customer Service at customerservice@selectcomfort.com.



ACAUTION: Dispose of all packaging as it can create choking hazards to small children or pets.

Decide where to put your new bed. Make sure there's an electric power source nearby to operate your Firmness Control[™] system. Keep the Firmness Control[™] system away from heat sources such as radiators, heat registers, etc.



▲CAUTION: Shock hazard. Firmness Control[™] system is not water resistant. Do not use or store near water.

IMPORTANT: This mattress requires a strong, supportive surface, such as the Sleep Number[®] modular base, a box spring, platform bed or bunkie board. Assemble your modular base or existing bed frame before assembling your mattress.

WARNING: This mattress was not designed for use in a bunk/loft or trundle bed. Such use can result in possible entrapment and injury.

ACAUTION: Fall hazard. Use strong supportive surface under mattress. Do not use slats.



Some color and surface appearances may vary from those shown.

Assembling Your Mattress





Mattress Cover

Place mattress cover on modular base or on existing bed platform. Ensure the opening in the bottom of the mattress cover is at the head of the bed.



Foam Side Walls

Place long border walls along inside of mattress cover, extending the entire length of the bed.

Ensure that the notches face the center of the bed.



Foam End Walls

Place short border walls at the head and foot inside the mattress cover, between the side walls.

Make sure the foam border walls are connected securely and squarely.

Align the zipper with the top edge of the foam border walls. NOTE: It is okay if the foam walls bow to the inside of the bed at this point in the assembly.



Mattress Cover Top

Unzip and set mattress cover top aside.



Assembling Your Mattress (continued)



Air Chamber

Place air chamber in the mattress cover so the hose connector lies on the bottom when inflated and the connector faces the head of the bed.



head of bed



Head Tilt Chamber

Your head tilt chamber is attached to the underside of your mattress. Ensure the zipper is fully zipped on each side.

CAUTION: Only move the mattress up or down when an adult is in the room and no one is near the sides of the moving mattress.





Firmness Control[™] System

Locate the Firmness Control[™] system hoses.

Pass the right hose through the upper opening at the head of the mattress cover. Connect the hose to the air chamber by pushing together until you hear a click.

Repeat with left hose and the head tilt chamber, accessed through the lower opening at the head of the bed.



Pair to the SleepIQ Kids[™] App

Plug the cord into the Firmness Control™ system and then into a wall outlet. Do not plug into the Smart outlet.

Follow the instructions on the app to sync the bed.



Assembling Your Mattress (continued)





Plug in the Smart Outlet

Your Firmness Control[™] system came with a Smart outlet. Plug the outlet cord into the smart outlet and then plug the smart outlet into the top receptacle of a wall outlet.

Plug night stand lamp (not included) into smart outlet to control remotely using the SleepIQ Kids[™] app.



Border Wrap

Tuck the border wrap along the sides of the mattress cover, between the mattress cover and the foam border walls.

WARNING: To ensure compliance with federal and state flamability requirements, border wrap must be positioned between foam border walls and mattress cover.





Underbed Light Placement

Plug the underbed light cord into the underbed light and attach it to the top of the Firmness Control[™] system.

If you would like to move this light to another location, simply use the enclosed Dual-Lock[™] piece to attach it to another surface.



Mattress Cover Top

To close the mattress cover, place it on the bed with the zipper pull at the head of the bed.

Insert the zipper pin completely into the zipper box and zip the mattress cover closed.

Your new bed is complete. Dream big!

Know The Comfort They're Getting

From the quality and quantity of their sleep, to how their daytime activities affect their nightly slumber, you'll see at a glance what helps them sleep their best.

Exclusive k2 bed features

So smart it takes their sleep to the next level.







- Head tilt feature for comforting stuffy heads or reading in bed







lights remotely when they're sleeping tight

You can turn off

- Soft underbed light for when they get up during the night

Know how they're sleeping

SleepIQ[®] technology shows you the quality and quantity of your child's sleep.

Routines and goals

SleeplQ[®] technology helps you create good sleep routines and set goals for great sleep.



Good sleep adds up

SleepIQ[®] technology shows you weekly and monthly trends so you can see what's working.

Family connected, sleep perfected[™]

SleepIQ[®] technology lets you see how the how family is sleeping and the adjustments you can make for better sleep.



Sleep Tips for Kids

Good sleep adds up. Studies show that well-rested kids feel more confident and do better in school, sports and in life. Follow these tips from the Sleep Number sleep experts to help your kids get the rest they need to be their best.





Follow a consistent nightly bedtime routine to help prepare children for sleep.





Keep bedtime

and in dim light.

from drinking too many

beverages in the evening

to prevent trips to the

bathroom during the night.

Stick to a regular sleep schedule, seven nights a activities calm, quiet week. Try not to deviate more than an hour.



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Turn off screens (computers, games, phones, tablets) an hour or two before bedtime. The light they emit can interfere with sleep.



If a child is afraid of the dark, using a low-level night light might help ease their fears.



dark and quiet.



Tap sleep tips for even more ways to help them sleep better

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Product Care

Cleaning Your Mattress

Spot clean the cover of your Sleep Number[®] mattress with carbonated water. Do not dry clean the mattress cover or put it in a washing machine. Do not apply stain guard; it may cause the fabric to turn yellow.

Sleep Number is an industry leader in the use of materials designed to inhibit the growth of allergens or microorganisms.

Advanced antimicrobial safeguards are incorporated into every Sleep Number[®] bed. The unique, zip-open design of the Sleep Number bed allows you to easily open, ventilate or vacuum if you choose.

In rare instances and under the right conditions, mold or mildew can form inside many types of mattresses, bedding or upholstered products. Should this condition occur in your mattress, please contact our Customer Service department at 1.800.472.7185 so we can work with you to return your bed to factory-fresh condition.

Moving Your Sleep Number[®] Bed

- Always disassemble the base and bag all hardware so that it is not lost.
- The mattress can be fully inflated, capped off and packaged in a mattress box for moving.
- If you don't have a mattress box, double-bag the cover to prevent stains. Deflate and box the air chamber to prevent possible damage.
- Pack the Firmness Control[™] system in a box with packing material. Transport with minimal exposure to shock and vibration.
- Tuck the air chamber caps and instructions in the box with the Firmness Control[™] system to prevent them from being lost.





Frequently Asked Questions

Mattress FAQ's

• Where is the air chamber cap? And where should I store it?

A The cap is in the Firmness Control[™] system box. Please store the cap inside the mattress cover at the head of the bed in case you should ever need to temporarily cap your air chamber.

Q What if I notice a rubber smell from the air chamber?

A The odor you may smell is non-toxic and will fade over time. To minimize the smell, unzip the mattress cover and allow the air chamber to air out for a few hours. Laying a couple of dryer sheets on top of the air chamber will also help mask any odor by adding a fresh scent.

Firmness Control[™] System FAQ's

Q Why does my Sleep Number[®] setting change?

- A Your Sleep Number[®] setting is based on the combination of body weight, volume of air in the air chamber and sleep position. Several factors may contribute to fluctuations in your Sleep Number setting:
- Temperature can cause changes in your Sleep Number setting. For example, a heated mattress pad will cause the Sleep Number setting to increase.
- Barometric pressure related to weather and altitude can cause your Sleep Number setting to change.
- Weight can affect your Sleep Number setting. The Firmness Control[™] system acts similarly to a scale. More weight means a higher Sleep Number setting.
- Different sleep positions can affect your Sleep Number setting. The more concentrated the weight is, the greater chance the Sleep Number setting will be higher (e.g., when you lie on your side). When weight is distributed more evenly throughout the chamber, it is more likely that the Sleep Number setting will be lower (e.g., when you lie on your back or stomach).



Q What do I do if the Firmness Control[™] system doesn't run?

Make sure the power cord is securely plugged into the Firmness Control[™] system. Verify that the power cord is plugged into an outlet that has power and is not connected to a wall switch.

I feel the mattress is losing air. What should I do?

Air loss can be caused by an unsecured hose connection, a defective air chamber or a defective Firmness Control™ system. First, make sure the hose is securely connected to the air chamber. If you do not find any damaged or loose connections, follow the instructions below for remedying your issue.

NOTE: To avoid variations in your Sleep Number[®] setting or level of comfort, make sure that you are lying in your preferred sleep position when adjusting and checking your Sleep Number setting.

- Inspect the hose o-ring and connector for cracking or damage, then reconnect the Firmness Control[™] system to the air chamber.
- Lie down in your normal sleep position and fill the air chamber to your normal Sleep Number setting plus an additional 15 points (e.g., if you sleep at 35, fill to 50). Over-inflation will compensate for air that may escape in one of the next steps.
- Locate the air chamber caps that came with your bed.*
- Disconnect the hose from the air chamber and quickly cap the chamber.
- Leave the air chamber capped for a minimum of 48 hours.
- If the air chamber becomes noticeably softer when capped, contact Customer Service.
- If the air chamber holds air, reconnect the hose and continue using the bed. The air loss issue may have been due to environmental factors or a connection issue. Contact Customer Service if the air loss issue returns after reattaching the Firmness Control[™] system.

*Air chamber caps are typically found at the head of the bed inside the mattress cover in a small plastic bag. If you cannot find the caps, they may be available at your nearest Sleep Number® store. You can also request them by emailing Sleep Number at CustomerService@selectcomfort.com with your request or by calling 1.800.472.7185.

Frequently Asked Questions (continued)

Q Will my bed deflate if there is a power surge or power loss?

No, your mattress will maintain its firmness.



A No, this mattress is not designed to be used with an adjustable base.

• My head tilt chamber is not inflating.

A Make sure the hose is firmly connected and the Firmness Control[™] system is plugged in. The head tilt chamber will take about 3-5 minutes to fully inflate.

• My head tilt chamber is not deflating.

A Make sure the hose is firmly connected and the Firmness Control[™] system is plugged in. The head tilt chamber will take about 5-10 minutes to fully deflate. To make the deflating go faster, put weight on or press on the head portion of the mattress. If the head tilt chamber will not fully deflate, unplug the head tilt hose connection.

• My underbed light is not turning on.

Ensure the cords are all securely plugged into the light, the Firmness Control™ system and the wall outlet. The Smart outlet should have a green light illuminated on the top if it is receiving power.

O My Smart outlet is not working.

The Smart outlet has a green light that should be illuminated on the top of the outlet. Ensure the cords are all securely plugged into the underbed light, Firmness Control™ system and the wall outlet.

SleepIQ[®] System FAQ's

O How can I view my SleepIQ[®] data?

You can access your SleepIQ[®] data via the Web, iOS or Android App. Data is viewable on the following operating systems: iOS 8+, Android 4.3+, IE 11+, Chrome 41+, Safari 8+, Firefox 36+

O Where do I go for help to understand my SleepIQ® data?

Visit sleepnumber.com, chat with a representative, or call 1.800.472.7185.

Warranty

Sleep Number® Mattress Limited Warranty

Select Comfort Corporation ("Sleep Number") warrants this mattress and/or mattress base against defects in material or workmanship to the original purchaser for a period of twenty-five (25) years from the date of original purchase or invoice, whichever is later.

WHAT WE WILL DO: At our option, Sleep Number will repair or replace the warranted product or part provided that it is returned to us as provided herein. During the first two (2) warranty years, any covered repairs or replacement parts will be at no cost to you. Sleep Number reserves the right to substitute products or parts of comparable quality and value or, where permissible by law, to use or deliver refurbished products or parts in the repair or replacement of any product or part that does not come into contact with the sleep surface (e.g., air chambers) under this limited warranty.

HOW WARRANTY COVERAGE IS CALCULATED: During the following warranty years, your repair or replacement cost will be calculated by adjusting our then-current prices for the product or part (or a comparable product or part if the original product or part is no longer in production) as follows:

Warranty Year Original Purchaser's Percent of Product/Part Cost

- 0-2 No Cost
- 3-20 20% plus 4% for each completed year from original purchase or invoice date, whichever is later

21-25 96%

WHO THIS WARRANTY PROVIDES COVERAGE TO: Your warranty is non-transferrable and sale, transfer or disposal of the warranted product or part will void this warranty. For the purposes of this warranty, an "original purchaser" is an individual who purchases the

product directly from Sleep Number or an authorized reseller for personal, consumer use and not with the intent to resell the product or use for commercial purposes. This warranty does not apply to products purchased either with the intent to resell or through unauthorized resellers including, without limitation, third party websites such as Craigslist, eBay, or Amazon. If you are not the original purchaser, you take the product "as is" and with any and all faults.



CLAIMS THIS WARRANTY DOES NOT COVER: Your warranty excludes claims for conditions arising from normal wear and tear including but not limited to mattress cover compression, foam compression, discoloration of parts or normal body indentations. This warranty does not provide coverage for claims related to comfort preference (e.g., "The bed feels too hard/soft."). The warranty does not provide coverage and will become void if claims are a result of damage caused by tampering with or modifications to any component including the opening of the Firmness Control[™] system. Damage caused from laundering or dry-cleaning the product or any part as well as damage caused by misuse or abuse including but not limited to stains, soil, burns, cuts, tears or spills or factors other than a product defect are also excluded under and will void this warranty. Lastly, this warranty does not provide coverage and will become void if damage or form damage caused by power surges. This warranty does not apply to beds sold as floor models or "demos." Changes in barometric pressure can impact the feel of your Sleep Number® mattress and may require you to occasionally adjust your Firmness Control[™] system to return to your preferred Sleep Number® setting. This is normal, is a function of the environment, and does not reflect any defect in your Sleep Number® mattress or Firmness Control[™] system. Consequently, this warranty will not cover claims caused by changes in barometric pressure.

COSTS THIS WARRANTY DOES NOT COVER: In connection with your warranty claim, you are responsible for returning the warranted product or part to us. If your claim occurs during the first two warranty years, we will incur both the cost of shipping the warranted product or part back to us as well as the cost of our shipment of any repaired or replaced product or part back to you. If your claim occurs after the first two warranty years, shipping of products or parts related to your warranty claim will be at your expense in both directions. In either case, you remain responsible for bringing your authorized return to your nearest UPS facility or drop-off location. This warranty does not provide coverage for or the cost associated with the transportation, inspection, removal or installation of any product or parts except as are yours regardless of whether there is any cost to you for the repaired or replaced product or part.

WHAT YOU MUST DO TO KEEP THE WARRANTY IN EFFECT:

KEEP YOUR ORIGINAL RECEIPT. You may be required to provide your original receipt at the time of any warranty claim.

USE AN APPROPRIATE FOUNDATION. Your Sleep Number[®] mattress is designed to work on a firm, solid, supportive surface that is sufficiently strong and stable so as being capable of supporting the weight of the mattress and its occupants. Failure to use an appropriate foundation will void your warranty.

DO NOT REMOVE THE LAW LABEL. Do not remove the law label attached to your Sleep Number mattress. This label identifies your mattress as being a genuine Sleep Number mattress and may be required to establish warranty coverage.

KEEP THE MATTRESS AND/OR BASE IN A SANITARY CONDITION. This warranty shall not apply to any product or part found to be in an unreasonably unsanitary condition. A product is in an unreasonably unsanitary condition if it is so pervasively soiled that an inspection is unable to be conducted due to the presence of body fluids, blood borne pathogens, insects or other substances that otherwise suggest that the product has been subjected to misuse or abuse beyond ordinary wear and tear.

WHAT IS THE WARRANTY ON REPAIRED OR REPLACED PRODUCTS OR PARTS? No new warranty is provided with any mattress or any component part that is repaired or replaced under this warranty. The warranty for any replacement mattress or component part runs from the date of your original purchase or invoice date, whichever is later. Any mattress or component part that is replaced under this warranty will be required to be returned to Sleep Number at the time of replacement.

WHERE DOES THIS WARRANTY APPLY? Your warranty provides coverage for products purchased and used in the United States excluding its territories and possessions (e.g., Guam, Puerto Rico and the Virgin Islands). It is not applicable to claims for products purchased or used in any other country.

WHAT ARE THE LIMITATIONS ON THIS WARRANTY? Your exclusive remedy, in lieu of all incidental, special or consequential damages, including for negligence, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated in this warranty. SLEEP NUMBER SHALL NOT BE LIABLE IN ANY CASE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.



ARE THERE ANY IMPLIED WARRANTIES? EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO YOUR SLEEP NUMBER MATTRESS AND/OR BASE IS LIMITED IN DURATION TO TWO YEARS. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN. Sleep Number does not make any warranty and specifically disclaims any warranty that your Sleep Number[®] mattress and/or base is suitable for your particular medical condition. No express or implied warranties are extended to any persons who purchased the product from anyone other than Sleep Number or its authorized retailers and all such warranties are hereby excluded. Sleep Number does not authorize any person or entity to create for it any other obligation or liability in connection with this warranty.

HOW STATE LAW RELATES TO THIS WARRANTY: Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts so the foregoing limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights. These rights may vary from state to state.

HOW TO FILE A WARRANTY CLAIM: You must contact our Customer Service department at the phone number printed on the back cover of your owner's manual to obtain a Return Merchandise Authorization (RMA) number prior to returning any products or parts to us. You may be asked to undertake certain steps to troubleshoot the product or part for which a claim is being made. These steps are essential to determining whether your warranty claim is covered and ensuring shipment of the correct replacement product or part. Products or parts returned to us without an RMA will be destroyed and no warranty claim will be honored. You may also contact us by email at customerservice@selectcomfort.com or in writing to: Sleep Number Customer Service, 9800 59th Avenue North, Minneapolis, MN 55442.

Replacement Components

In the event that replacement components are required or if you wish to upgrade to newer components that are not covered in the warranty, you may purchase these items by simply providing proof of purchase. All component sales are final and carry a 2-Year Limited Warranty from the purchase date. Product discounts and bedding promotions do not apply to components. For current pricing and to process a component purchase, call our Customer Service department at 1.800.472.7185.

Compliance

Firmness Control[™] System Notification

The equipment described in this guide has been tested and found compliant with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna .
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Any attempt to make changes or modifications could void the user's authority to operate the equipment according to FCC certification.

Smart Outlet

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Smart Bedding For Smart Kids™

Being perfectly comfy is the best way to sleep tight, so we've created kids bedding that fits them just right. With awesome new ways to keep them tucked in and snug, our exclusive bedding comes in colors they'll love.

> Visit your nearest Sleep Number[®] store, or visit **sleepnumber.com/sleepiqkids**

SMART & SNAPPY

SmartFit[™] design and anchor band snaps keep kids snug and secure.



SNUG-AS-A-BUG

Fitted sheet is designed with two buttons on each side for your kid's individual comfort and snugness.

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JUST FOR KICKS

Top sheet features elastic at the bottom and buttons to the fitted sheet, so wiggly feet stay covered.



CUTE AS A BUTTON

Sleep Number Kids[™] blanket buttons to fitted sheet for an extra layer of coziness.

Sleep Okids BEDDING COLLECTION