



sleep  number.

FlexFit™ and FlexFit Plus™ Adjustable Base
Assembly Instructions

Congratulations on Your Purchase of the FlexFit™ or FlexFit Plus™ Adjustable Base

You're about to take the personalized comfort of your SLEEP NUMBER® bed to the ultimate level. By adding a FlexFit™ adjustable base, you're creating an even more personalized sleep environment and enhancing the customized comfort of the bed that can significantly improve your sleep quality.

At SLEEP NUMBER, we're dedicated to improving your sleep with new and innovative products—everything from beds to bedding solutions designed to help you sleep just right. We know that you, too, will fall in love with Sleep Number® comfort, quality, and customer service—and a truly individualized sleep experience.

What's Inside

Congratulations! Your new SLEEP NUMBER® FlexFit™ adjustable base is set up and ready to enjoy. Inside, you'll find instructions for the easy-to-use remote. Whether reading, relaxing or sleeping soundly, we know you'll fall in love with comfort you can adjust in every way. Look to *Sleep Number* for innovations with your individual needs in mind.

- ▶ Power Down Box and Remote Preparation..... pg 4
- ▶ Mattress Assembly pg 5
- ▶ FlexFit Plus™ Remote Function..... pg 7
- ▶ FlexFit™ Remote Function pg 8
- ▶ Remote Programming..... pg 9
- ▶ Headboard Bracket Assembly..... pg 12
- ▶ Accessories pg 15
- ▶ Snap Latch Replacement pg 16
- ▶ Troubleshooting pg 19
- ▶ Warranty pg 22

Please read these instructions thoroughly before using this product. Save these instructions.

FlexFit™ Adjustable Base Components

		QUANTITY	
		Full/Queen	King
Remote	 or 	1	1 2 for Split King
Batteries Included	FlexFit Plus™ Remote FlexFit™ Remote		
4-inch Leg		4	8
Caster		4	8
Mattress Retainer Kit		1	2 2 for Split King
Bed Straps connects 2 FlexFit™ bases together		0	1

Power Down Box and Remote Preparation

1 Power Down Box

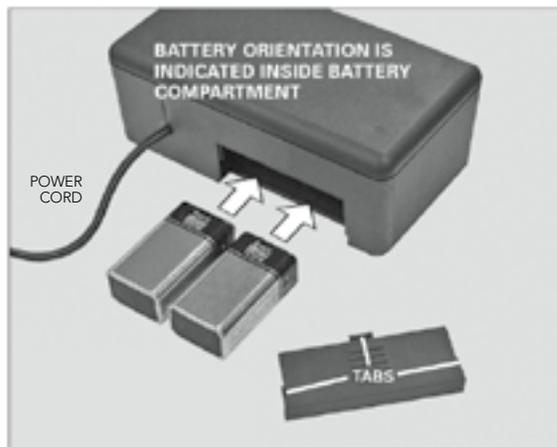
Pull power down box from under the adjustable base. Remove and extend power cord out from the protective packaging. CAUTION: Immediately dispose of packaging as it can pose choking or other hazards to small children and pets. Plug the power cord into a grounded electrical surge protection device (not included). Ensure that the outlet is not controlled by a wall switch or dimmer switch. Keep power down box accessible for subsequent steps. Install (2) 9 volt batteries into the power down box (FIGURES 1 and 2).

WARNING: Power cords must not interfere with any adjustable base mechanisms.

fig 1



fig 2 Power Down Box



2 Remote

Install (4) AAA batteries in remote. Briefly activate all functions of the bed with the remote to verify all features are in working order. If base does not operate, refer to the Troubleshooting section on page 19 of this manual. Press the Flat button to return base to the level position.



FlexFit Plus™ Remote



FlexFit™ Remote

Mattress Assembly

1 Install Mattress

Tools required: utility knife, Phillips® head screwdriver

WARNING: Exercise extreme caution when using utility knife! The danger of serious finger cuts is possible if utility knife is not used correctly.

IMPORTANT: Wash hands before beginning installation. Residue on hands will easily transfer to cloth-covered bed components.

Verify FlexFit™ adjustable base setup is complete. Identify (4) locator pins in the adjustable base. Locator pins mark hex head bolt locations used for SLEEP NUMBER® mattress attachment. Unzip the *Sleep Number* mattress cover and set cover top aside. Position the bottom of the *Sleep Number* mattress on top of the adjustable base. Make sure the air chamber is not installed, leaving only the fabric mattress cover and the foam border walls, forming a box.

2 Align Mattress

Align the top and side edges of the mattress cover flush with the adjustable base so the mattress cover and the base are a matched pair. Smooth the fabric of the mattress cover bottom so it is not bunched or overlapped. Locate the (4) locator pins (with fingers).

IMPORTANT: Exact side and end alignment of the *Sleep Number* mattress cover assembly with the adjustable base must be achieved before proceeding to the next step.

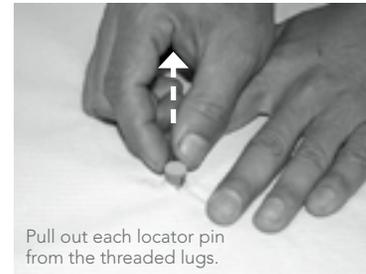
Mattress Assembly

3 Install Mattress Retainer Kit

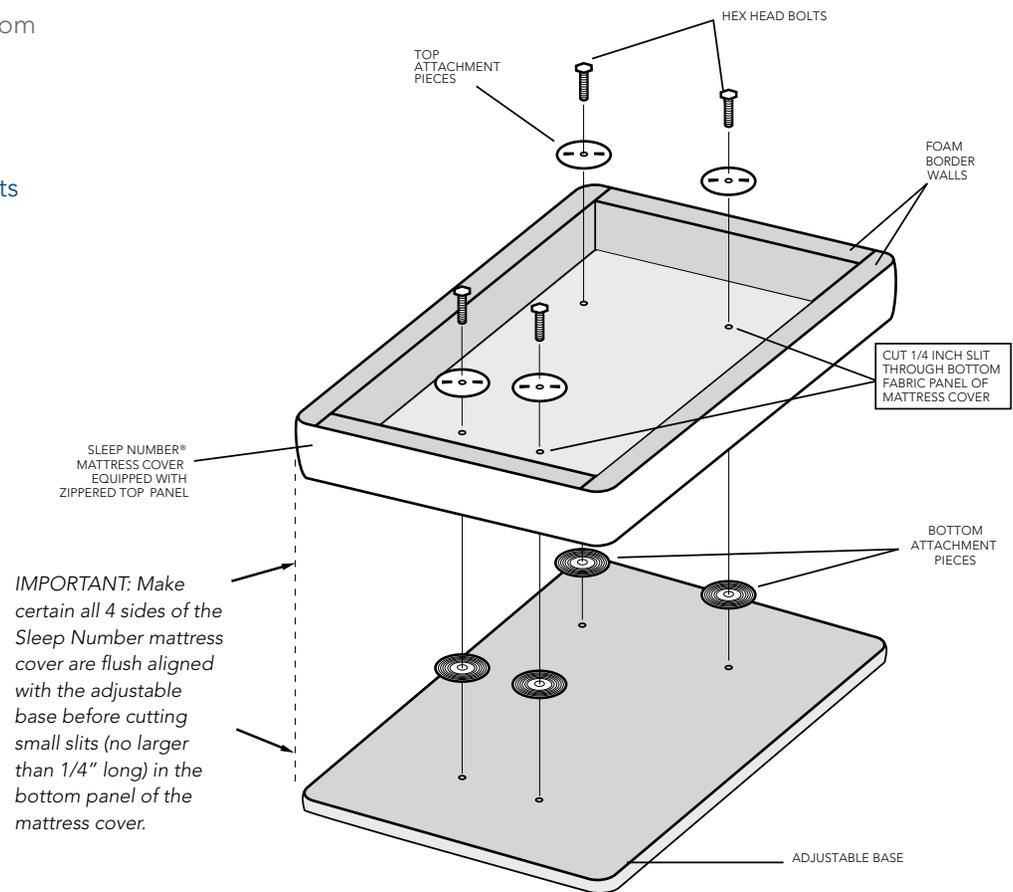
At each locator pin location, make a small cut (no larger than 1/4" long) through the mattress cover fabric with a utility knife. Place the bottom attachment piece between the adjustable base and the mattress cover bottom. Remove the (4) locator pins. Place the hex head bolt into the top attachment piece, inside the mattress cover. Insert bolt into bottom piece and tighten to finger tight. Do not overtighten! Repeat with remaining (3) hole locations. Complete mattress setup per the SLEEP NUMBER® mattress installation instructions.

NOTE: For King beds you will need to install two mattress retainer kits (one for each base).

NOTE: Sleep Number mattress hardware and components vary by model. If adjustable base service is required, remove the Sleep Number mattress before the service technician arrives.



Pull out each locator pin from the threaded lugs.



Remote Function

FlexFit Plus™ Adjustable Base

REMOTE WARNING: Any attempt to make changes or modifications to the remote (e.g., an intentional radiator) could void the user's authority to operate the remote according to FCC Certification (section 15.231).

A Low Battery

If low battery indicator is lit, batteries need to be changed.

B Remote Troubleshooting

Pressing and holding both Head Massage Down button and Foot Massage Down button for 3 seconds will force the remote into a self-test mode. If LCD displays either "1" or "2" error code, the remote needs to be replaced. If you get either error code call customer service at 1-800-472-7185.

0 – Self-test success

1 – Radio error

2 – Battery circuit error

C Position Timer

Press to set the current position timer in 15-minute increments, up to 180 minutes. Once it reaches 180 minutes, the next increment goes back to 0. Once timer has expired, the base will return to the flat position. If a position other than flat is desired, press and hold Custom Preset 1 as you set the position timer. Once the timer has expired, the base will return to the Custom Preset 1 position.

D Massage Timer

Press to set the current massage timer in 15-minute increments, up to 30 minutes. Once it reaches 30 minutes, the next increment goes back to 0. Massage timer does not activate the massage feature. Once massage feature is activated and massage timer has expired, the massage feature will stop. Activating the massage timer and setting it to 0 will not turn off the massage. If massage timer is activated after massage has already begun, the massage will end 30 min from the time it was first turned on. As a safety feature the massage will only operate for a maximum of 30 minutes at a time.

E Custom Preset 1

Press and hold for more than 3 seconds to set current position or function (massage or wave) as the programmed position and/or function. The LCD display will show "1" to indicate that the position and/or function has been set. Press Custom Preset 1 to return the bed to the custom programmed position and/or function. LCD display will show "1" and bed animation of both head and foot sections.



F Raise Head/Lower Head

Press and hold to raise or lower the head section to reach desired position. LCD will display animation of the head section.

G Raise Foot/Lower Foot

Press and hold to raise or lower the foot section. LCD will display animation of the foot section.

H Lounge

Press to raise the head and foot sections to a lounge position. LCD will display bed animation of both head and foot sections.

I Flat

Press to return the head and foot sections to the flat position and reset both massage and position timers to 0. Pressing the Flat button will automatically turn off all massage features.

J Zero Gravity

Press to raise the head and foot sections to 7 degrees.

K Head Massage

Press and hold for more than 3 seconds to turn the head massage feature on or off. Press the up arrow to increase massage intensity; press the down arrow to decrease massage intensity. LCD display will light up.

L Wave Massage

In order to operate the wave feature, the massage motor(s) must already be in operation. With massage feature on, press and hold for more than 3 seconds to turn the wave massage feature on or off. Press the up arrow to increase massage intensity; press the down arrow to decrease massage intensity. LCD display will light up.

M Foot Massage

Press and hold for more than 3 seconds to turn the foot massage feature on or off. Press the up arrow to increase massage intensity; press the down arrow to decrease massage intensity. LCD display will light up.

NOTE: See Important Safety Instructions and Remote Care on page 8.

Remote Function

FlexFit™ Adjustable Base

A Custom Preset 1

Press and hold for more than 3 seconds to set current position as the programmed position. The LCD display will show "1" to indicate that the position has been set. Press Custom Preset 1 to return the bed to the custom programmed position. LCD display will show "1" and bed animation of both head and foot sections.

B Raise Head/Lower Head

Press and hold to raise or lower the head section to reach desired position. LCD will display animation of the head section.

C Raise Foot/Lower Foot

Press and hold to raise or lower the foot section. LCD will display animation of the foot section.

D Flat

Press to return the head and foot sections to the flat position.



Important Safety Instructions

- Your FlexFit™ remote is intended for in-home non-commercial use only. Any unintended use voids the limited warranty.
- The remote is not a toy and should only be used under adult supervision.
- Do not open the power down box or remote(s), with the exception of the battery compartment. The warranty is void if these units are tampered with.
- Keep the power down box and remote(s) away from heat sources such as radiators, heat registers, etc.
- The power down box and remote(s) are not water resistant. Do not use or store near water – for example, in a wet basement, near an open window, etc.

Remote Care

To Clean:

- Wipe body of remote with a clean cloth dampened with a mild soap and water solution. Do not immerse in water or place in dishwasher.
- Wipe the display screen with a clean, dry, lint-free cloth.

CAUTION: Do not immerse in water or place in dishwasher.

Remote Programming

Program One Remote to an Adjustable Base

Before beginning, make certain the base is plugged into a working, grounded surge protector.

Locate the power down box and press the Learn button for 1 second then release. Press and hold both the Flat and Raise Head buttons on the remote. The remote LCD display will blink a few times. The LED on the power down box will flash slowly at first then rapidly. Keep holding for 5 more seconds. The remote has been programmed to operate a base.

If programming fails, initiate the programming procedure a second time.

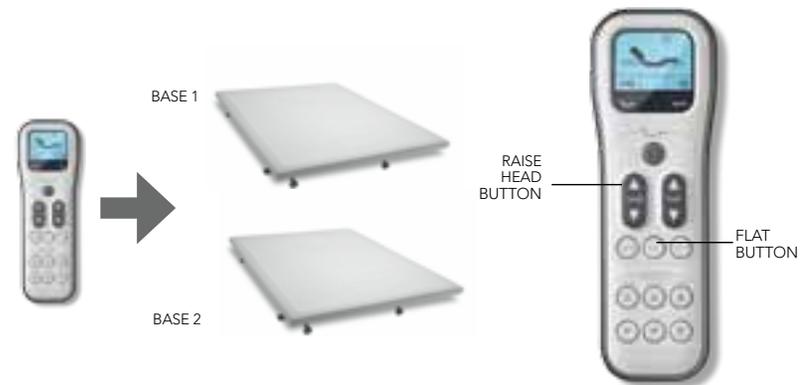


Program One Remote to Two Bases

Before beginning, make certain the bases are plugged into a working, grounded surge protector.

Locate the power down box for base 1 and press the Learn button for 1 second then release. Press and hold both the Flat and Raise Head buttons on the remote simultaneously. The remote LCD display will blink a few times. The LED on the first power down box will flash slowly at first then rapidly. Keep holding for 5 more seconds. The remote has been programmed to operate the first base. Repeat these steps with base 2. One remote is now programmed to operate two bases.

If programming fails, initiate the programming procedure a second time.



Remote Programming

Program Two Remotes to Two Bases

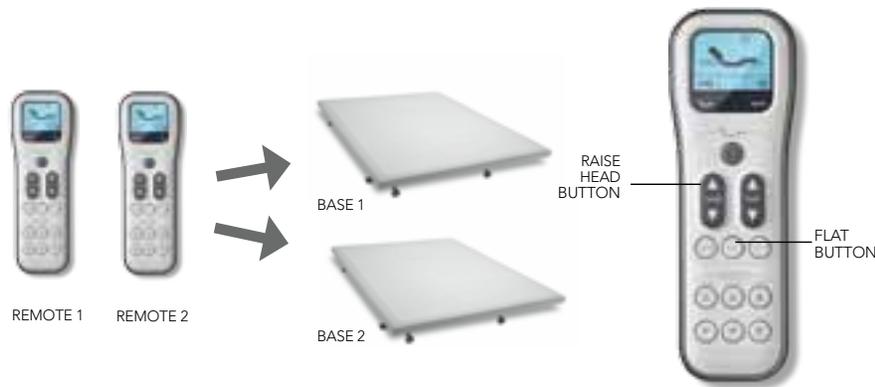
Before beginning, make certain the bases are plugged into a working, grounded surge protector.

Locate the power down box for base 1 and press the Learn button for 1 second then release. Press and hold both the Flat and Raise Head buttons on the first remote simultaneously. The remote LCD display will blink a few times. The LED on the first power down box will flash slowly at first then rapidly. Keep holding for 5 more seconds. The remote has been programmed to operate the first base. Repeat these steps with remote 2.

Then locate the power down box for base 2 and press the Learn button for 1 second and release. Repeat all steps for both remotes on the second base.

If programming fails, initiate the programming procedure a second time.

NOTE: Operate only one (1) remote at a time. Operating two (2) remotes at the same time will momentarily block both RF signals and prevent both remotes from functioning.



Program Two Remotes to a Split King Adjustable Base

Before beginning, make certain the bases are plugged into a working, grounded surge protector.

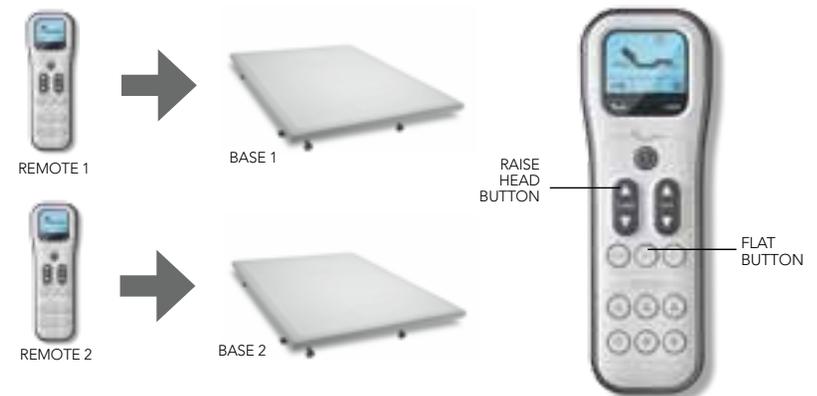
Locate the power down box for base 1 and press the Learn button for 1 second then release. Press and hold both the Flat and Raise Head buttons on the first remote simultaneously. The remote LCD display will blink a few times. The LED on the first power down box will flash slowly at first then rapidly. Keep holding for 5 more seconds. The remote has been programmed to operate the first base.

NOTE: Wait 90 seconds before proceeding to the second remote.

Locate the power down box for base 2 and press the Learn button for 1 second then release. Press and hold both Flat and Raise Head buttons on the second remote simultaneously. The remote LCD display will blink a few times. The LED on the second power down box will flash slowly at first then rapidly. Keep holding for 5 more seconds. The remote has been programmed to operate the second base.

If programming fails, initiate the programming procedure a second time.

NOTE: Operate only one (1) remote at a time. Operating two (2) remotes at the same time will momentarily block both RF signals and prevent both remotes from functioning.



Reprogram Two Remotes to Operate Two Bases

Before beginning, make certain the bases are plugged into a working, grounded surge protector.

During this process you will program one remote to the same base twice; then program the second remote to the second base twice. You do not need to unplug the bases.

Steps 1–3 use base 1 and remote 1; steps 4–6 use base 2 and remote 2.

Step 1: (base 1) Locate the power down box for base 1 and press the Learn button for 1 second then release.

Step 2: On remote 1, press and hold both the Flat and Raise Head buttons simultaneously. The remote LCD display will flash slowly and then rapidly to indicate the programming mode. The LED on the power down box will also begin to flash rapidly. Keep holding for 5 more seconds. Remote 1 has been programmed to operate base 1.

Step 3: Repeat Step 1 and Step 2 with remote 1.

NOTE: Wait 90 seconds before proceeding to Step 4.

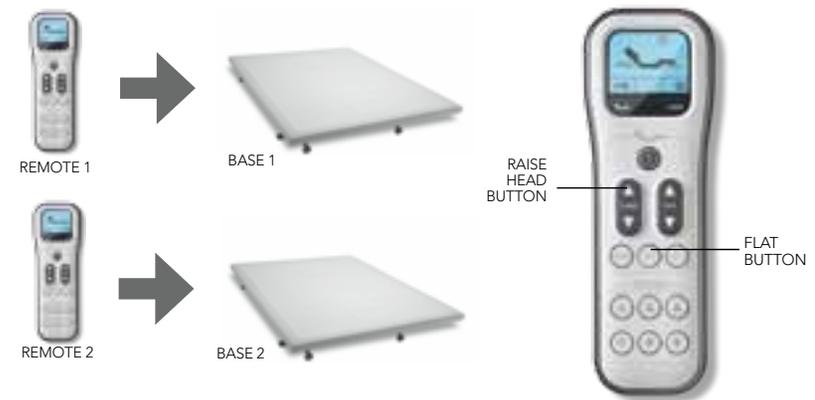
Step 4: (base 2) Locate the power down box for base 2 and press the Learn button for 1 second then release.

Step 5: On remote 2, press and hold both the Flat and Raise Head buttons simultaneously. The remote LCD display will flash slowly and then rapidly to indicate the programming mode. The LED on the power down box will also begin to flash rapidly. Keep holding for 5 more seconds. Remote 2 has been programmed to operate base 2.

Step 6: Repeat Step 4 and Step 5 with remote 2.

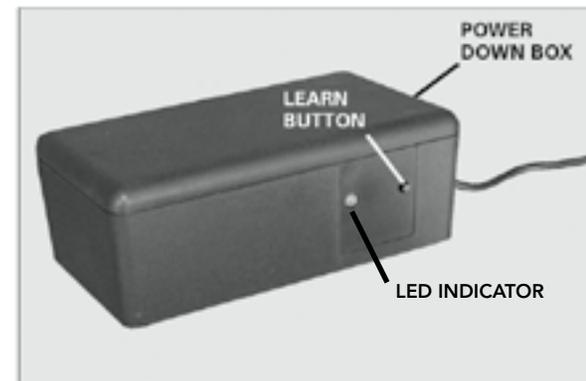
Independent RF operation is now restored (remote 1 operates base 1; remote 2 operates base 2).

NOTE: Operate only one (1) remote at a time. Operating two (2) remotes at the same time will momentarily block both RF signals and prevent both remotes from functioning.



In Case of a Power Outage

In case of a power outage, press and hold the Learn button on the power down box to lower the bed to the flat position. This function is only for lowering the bed and will not move the bed to any other position. **NOTE:** Once the bed is flat the (2) 9 volt batteries should be replaced.



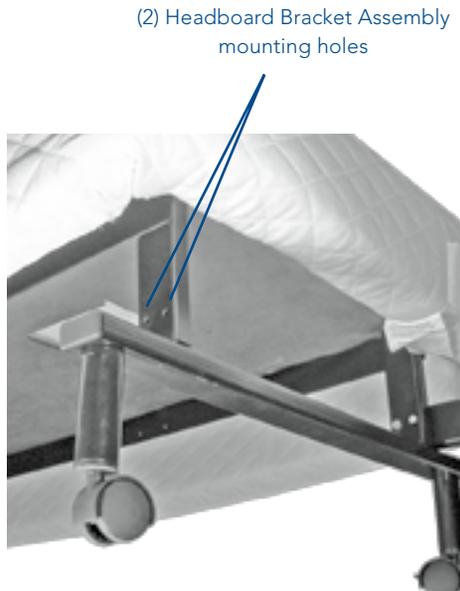
Headboard Bracket Assembly (optional)

1 Install Optional Headboard Brackets

Headboard brackets are only needed for non-freestanding headboards.

Use remote to raise the head section of the bed to access the bed base frame.

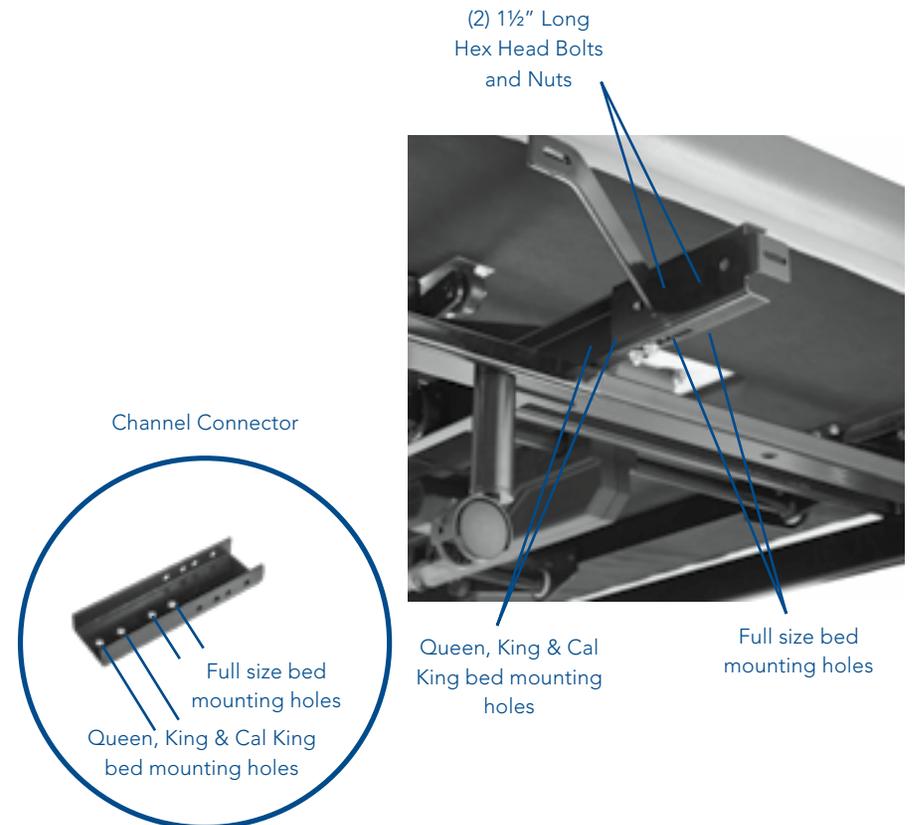
Locate the headboard bracket assembly. On (1) side of the bed base frame, locate (2) holes for channel connector mounting.



2 Position Channel Connector

For Full size beds, use inner mounting holes. For Queen, King or California King beds, use outer mounting holes.

Position channel connector so the flat side is flush against bed base frame. Attach channel connector to bed base frame using (2) 1½-inch long hex head bolts/nuts.



Cover color and pattern may vary.

3 Attach Headboard Bracket Channel

Using (2) 3-inch long carriage bolts/nuts, attach (1) headboard bracket channel to (1) channel connector. Hand tighten bolts/nuts (loosely) to allow adjustment of the headboard bracket channels.

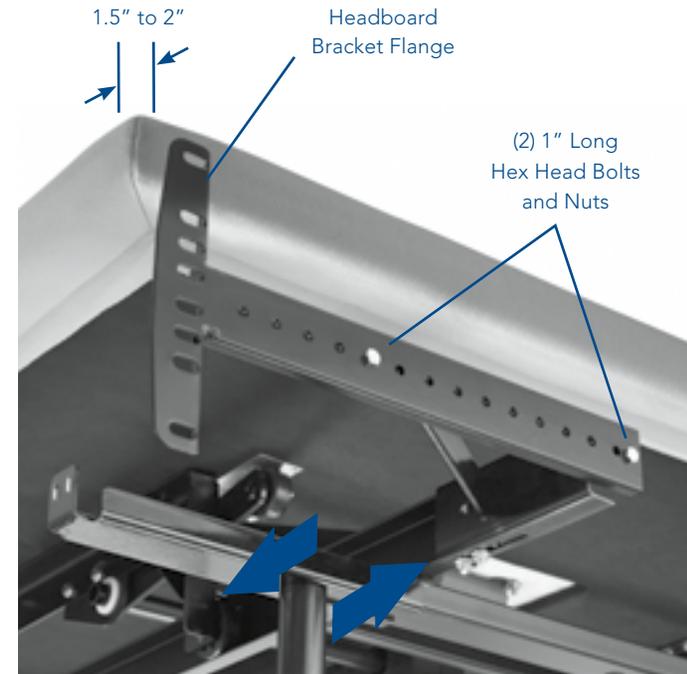


4 Attach Headboard Bracket Flange

Attach (1) headboard bracket flange to one of the bracket channels with (2) 1-inch long hex head bolts/nuts.

Repeat procedure to attach the other headboard bracket flange.

Slide headboard bracket assemblies (in or out) to achieve a distance of 1½ inches (38.1 mm) to 2 inches (50.8 mm) between the edge of the bed base and headboard bracket flange assemblies.



Headboard Bracket Assembly (optional)

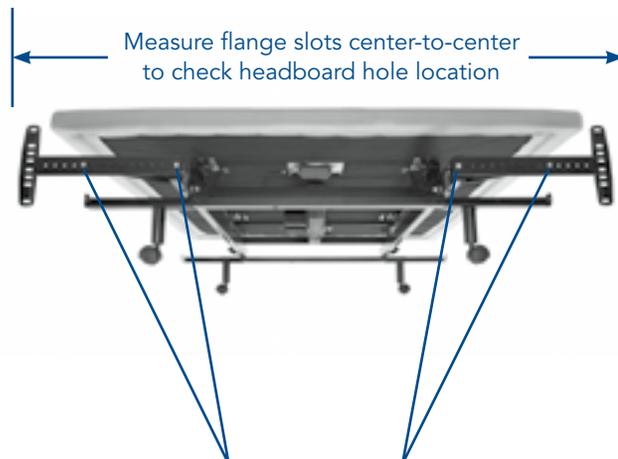
5 Adjust and Secure

Firmly tighten the 3-inch long carriage bolts on both headboard bracket channels.

Measure the distance (center-to-center) between the mounting holes in the headboard.

Measure the center-to-center distance between the mounting slots of the headboard bracket flanges.

If bracket flange adjustment is required to accept the headboard, remove the 1-inch long hex head bolts and move flanges side-to-side for the adjustment. Reinstall bolts. Tighten all headboard mounting bolts.



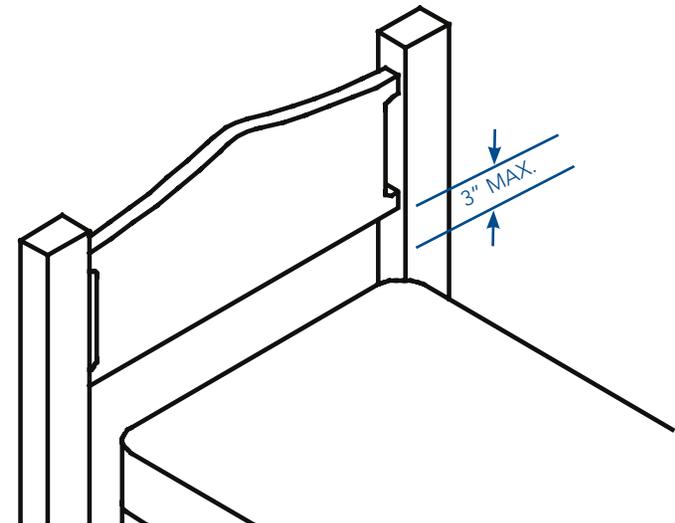
Remove 1-inch long hex head bolts and relocate flanges to achieve center-to-center distance required for headboard mounting holes

6 Install Headboard

Securely install your headboard.

IMPORTANT SAFETY NOTICE: The bottom of the headboard cross member must be positioned so that there is no more than 3 inches (76.2mm) between the headboard and the top of the mattress.

WARNING: Do not exceed 3 inches (76.2mm) in order to avoid a person or pet being caught in the space (referenced below) while the bed is in motion. Failure to follow this instruction could result in serious personal injury or death.

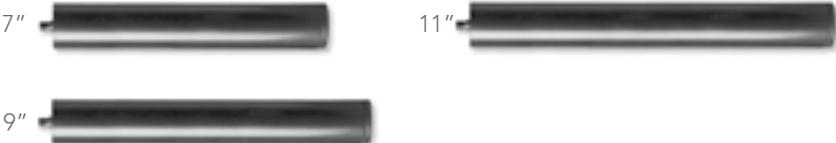


Headboard cross member location must not exceed 3 inches (76.2mm) from the top of the mattress.

Accessories

FlexFit™ Optional Equipment

The FlexFit™ and FlexFit Plus™ adjustable bases fit standard bedroom furniture. If your furniture does not accommodate the FlexFit™ base please contact Customer Service at 1-800-472-7185 for potential solutions. Call 1-800-580-7216 for accessory pricing and to order the accessories listed in the chart below.

Accessory Description	Code	
Glides set of 4, replaces legs (headboard bracket cannot be used with glides)	107397	
Caster Cups	116449	
7" Legs set of 4 with casters 9" Legs set of 4 with casters 11" Legs set of 4	107399 116447 116448	
Swing Away Hinges	107396	
Adjustable Retainer Bar Kit	117450	
Adjustable Mattress Retainer Kit	117451	
Headboard Bracket Assembly		
Headboard Bracket Hardware Kit		

Snap Latch Replacement for Beds with Base Silhouette (optional)

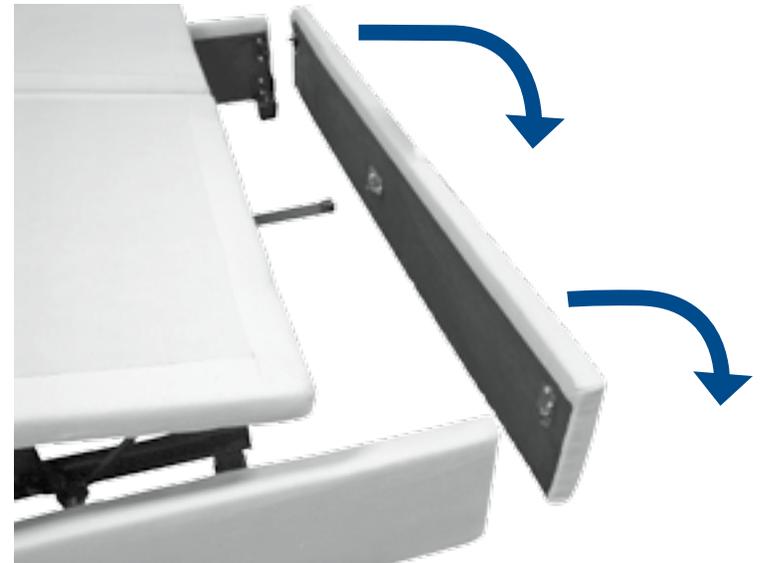
1 Raise Foot of the Bed

Using your FlexFit™ remote, fully raise the foot of your bed to allow ample working space.

WARNING: Danger of Entrapment. To prevent serious or fatal injuries from entrapment, do not allow a person (adult or child) or pet to play under the bed or base or with any remote controls.

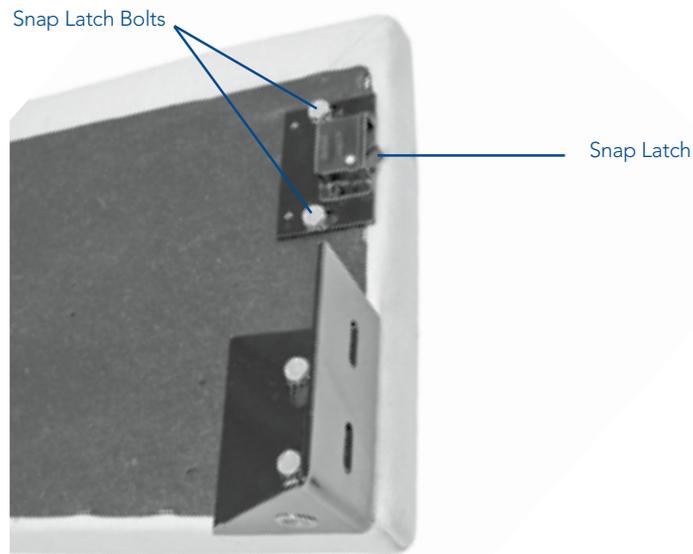
2 Remove Silhouette Footboard

Remove the Silhouette footboard by pulling out from the top of the footboard down toward the floor. Completely detach the footboard from the side rails.



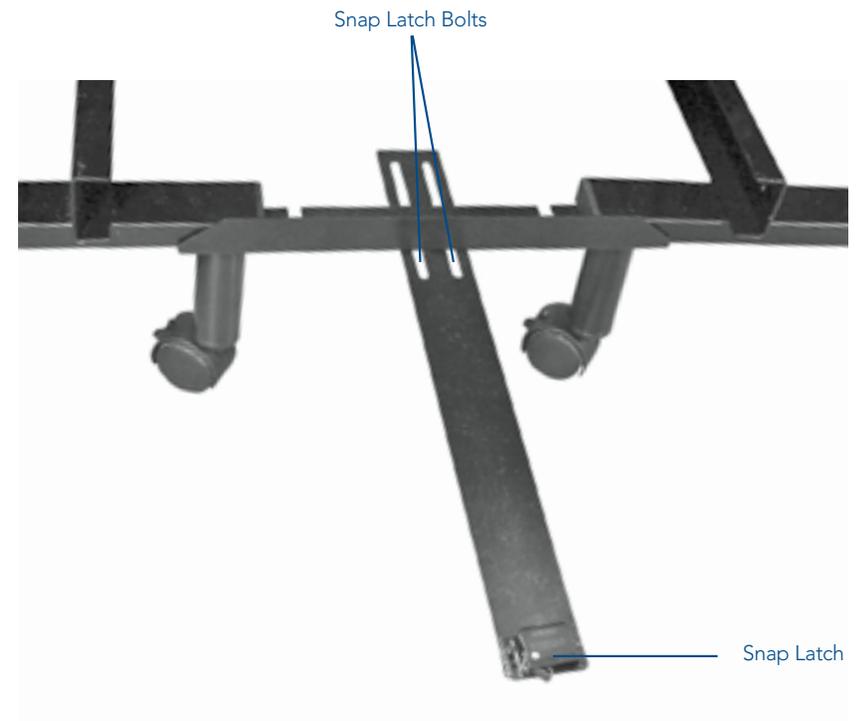
3 Remove Snap Latch(es)

Using a $\frac{7}{16}$ inch wrench, unscrew the two bolts to remove the snap latch on the side rail of the Silhouette. Repeat for other side as needed.



4 King Bases Only

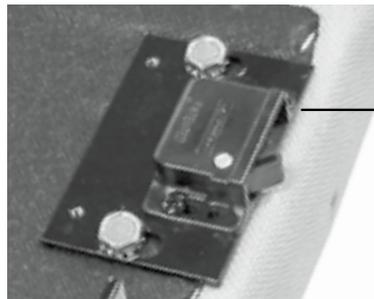
After removing the snap latches from the side rails, remove the center snap latch, if necessary



5 Attach New Snap Latch(es)

After removing the snap latch(es) from the side rails, place the new snap latch(es) in the same areas and loosely replace the bolts, allowing movement for alignment.

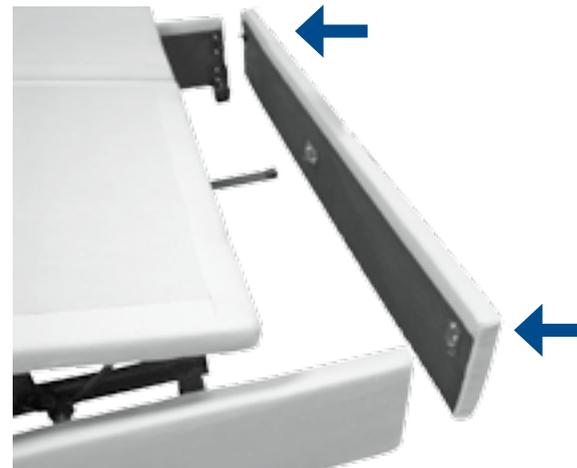
For King size beds, replace the center snap latch, if necessary. Loosely replace the bolts, allowing movement for alignment.



New Snap Latch

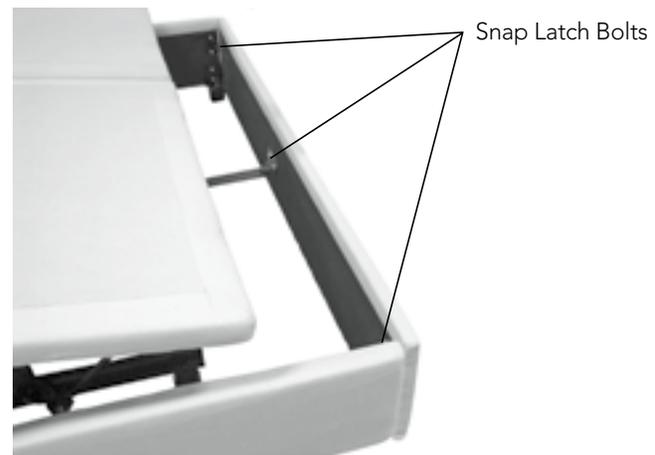
6 Reconnect Footboard and Align to Silhouette

Reconnect the Silhouette footboard and align the footboard to the Silhouette side rails, eliminating any gaps.



7 Tighten Bolts

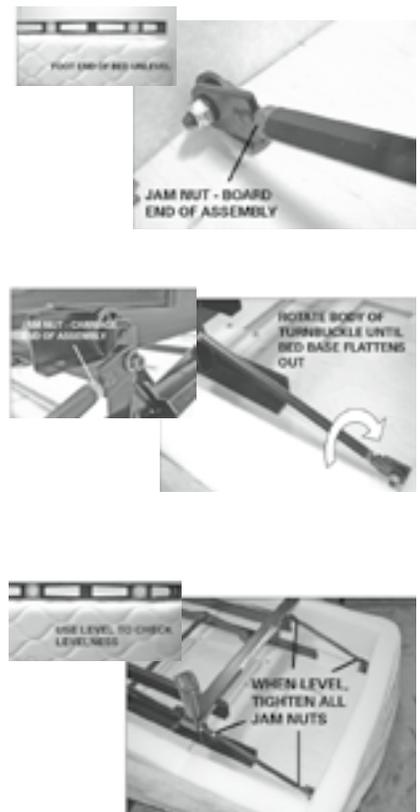
Once aligned, with Silhouette footboard attached, use the wrench to tighten all bolts on snap latches.



Troubleshooting

In the event the FlexFit™ adjustable base fails to operate, investigate the symptoms and possible solutions provided in the chart below.

Symptom	Solution
No features of the adjustable bed will activate.	<ul style="list-style-type: none"> • Verify power cord is plugged into a working, grounded electrical outlet. NOTE: A grounded electrical surge protection device is recommended. Test outlet by plugging in another working appliance. • Unplug power cord, wait 30 seconds and plug in to reset electronic components. • Electrical circuit breaker may be tripped. Check electrical service breaker box to verify. • Surge protection device may be defective. Replace surge protection device.
Head or foot section will elevate, but will not return to the horizontal (flat) position.	<ul style="list-style-type: none"> • Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction. • Head section may be too close to the wall.

Symptom	Solution
<p>Foot end of bed base is unlevel.</p> 	<ul style="list-style-type: none"> • On one side of bed base, loosen jam nut on board end of turnbuckle assembly using a ½" wrench. NOTE: Threads are right-hand threads. Repeat on other side of bed base. • Loosen jam nut on carriage end of turnbuckle assembly with wrench. NOTE: Threads are left-hand threads. Repeat on other side of bed base. • After loosening both jam nuts, grasp and rotate the body of the turnbuckle on one side of the bed base. The foot of the bed base will rise and flatten out. Repeat on other side until bed base is completely level. • After adjustments have been made, check the levelness of the bed base using a level. When level, tighten all jam nuts in assembly with ½" wrench. Hold the body of the turnbuckle assembly while tightening to ensure base remains level. Jam nuts need to be tight enough to prevent movement in turnbuckle.

Advisory

IMPORTANT INFORMATION

► Read the following information carefully before using this product

This FlexFit™ adjustable base has been quality-engineered with design features to optimize your comfort and safety when operated properly.

PRODUCT RATINGS

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 5 minutes over a 30 minute period, or approximately 15% duty cycle. NOTE: Massage equipped beds are not designed for continuous, extended massage operation.

Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for FlexFit™ adjustable bases are as follows: DC equipped - 450 lb (204 kg) all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. NOTE: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the bed in the flat (horizontal) position. CAUTION: DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.

OPERATING INFORMATION

- After bed assembly is complete, operate remote to ensure proper bed functions.
- Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring, and products using electric power cords) during bed operation.
- Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

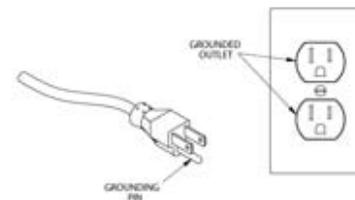
ELECTRICAL GROUNDING

To reduce the risk of shock, this product has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install proper outlet. Do not change the plug in any way.

This product must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electrical shock by providing an escape wire for the electrical current. This product is equipped with a cord having a grounding wire or grounding plug. The plug must be plugged into an outlet that is properly installed and grounded. Do not bypass the grounding plug.

WARNING: Improper use of grounding plug can result in risk of an electrical shock. Check with a qualified electrician or service representative if the grounding instructions are not completely understood, or if doubt exists as to whether the product is properly grounded.

IMPORTANT SAFETY NOTICE: For optimum adjustable base operation, use a grounded electrical surge protection device (not included). Failure to use a surge protection device could compromise safety or cause product malfunction.



Advisory

FCC COMPLIANCE

Electrical components are rated for 110/120 voltage, 60Hz, 3.9 amp. Components meet Class B digital device rating (Part 15, FCC rules) for residential use.

WARNING: Any attempt to make changes or modifications to the remote (e.g. an intentional radiator) could void the user's authority to operate the remote according to FCC certification (section 15.231).

SMALL CHILDREN / PETS WARNING

CAUTION: Immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision.

HOSPITAL USE DISCLAIMER

CAUTION: This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent type oxygen therapy equipment, or use near explosive gases.

PACEMAKER WARNING

CAUTION: If the massage feature is in use, this product produces a vibrating sensation. It is possible that individuals with heart assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

RAISING/LOWERING MECHANISMS

The raise/lower feature will emit a minimal humming sound during operation. This is normal. During operation, the lift arm wheels make contact with the platform support of the bed. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote. This should realign the base's activating mechanisms to the proper operational position.

SERVICE REQUIREMENTS

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

LUBRICATION

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the bed may inadvertently creep downward from the elevated position.

LOCKING CASTER SAFETY FEATURE

This product is equipped with locking casters to prohibit the bed from movement. For best results, place rubber caster cups under locking casters when the bed is located on smooth or hard surface flooring. (It is possible for locking caster equipped beds to slide without the use of rubber caster cups.) To activate locking casters, push down on the lock tab. To disengage the locking mechanism, push up on the lock tab (see illustration below).



MESSAGE OPERATION

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

LOCATION ENVIRONMENT

The level of sound experienced during FlexFit™ operation is directly related to the location environment. For example, when a bed is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster of the bed. See the Accessories section on page 15 of this manual for rubber caster cup order information. It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

FlexFit™ Warranty

2-5-20 WARRANTY

Leggett & Platt, Incorporated (“L&P”) warrants this adjustable base to the consumer who is the original purchaser (the “purchaser”), subject to the terms and conditions set forth herein. This warranty begins on the “warranty commencement date” which is the date of purchase for new unused bases and the date of manufacture for bases that have been used as floor or display models. Thus, on a floor model base, the warranty is a portion of the limited 20 year warranty.

FULL 2 YEAR WARRANTY

This adjustable base is warranted against defects in workmanship or materials for a period of 2 years from the warranty commencement date. Upon notice during the first 2 years after the warranty commencement date, L&P will repair or replace (at no cost to the purchaser) any defective adjustable base part, and L&P will pay all authorized labor and shipping costs associated with the repair or replacement of any parts found to be defective.

5 YEAR LIMITED WARRANTY

During the third through the fifth year from the warranty commencement date, upon receipt of notice, L&P will replace any adjustable base part found to be defective. This limited 5 year warranty shall not apply unless the defective part is returned to L&P within 10 days of purchaser’s receipt of the replacement part. Purchaser shall pay all service and shipping costs related to the replacement of the defective part.

20 YEAR LIMITED WARRANTY

Upon notice during the sixth year through the twentieth year from the warranty commencement date, L&P will replace, upon terms and conditions set forth in this paragraph, any mechanical base part found to be defective. **Electronics, electrical components, drive motors and massage motors are excluded.** This limited 20 year warranty shall not apply unless the defective part is returned to L&P within 10 days of purchaser’s receipt of the replacement part. In years 6–20, purchaser shall pay all service and shipping costs related to the replacement of the defective part.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply; (a) to any damage caused by the purchaser; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in this document and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. Contact the dealer for warranty information on these items; (e) if there has been any modification of the adjustable base without prior written consent by L&P; (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the adjustable base or finding an unsatisfactory power connection; (g) if the recommended weight restriction is not followed (refer to Advisory section on page 20), the warranty will be void.

Repairs to or replacement of an adjustable base or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by L&P at its option and in its sole discretion.

Repair or replacement shall be the sole remedy of the purchaser. There shall be no liability on the part of L&P for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Leggett & Platt or its service technicians shall not be responsible for moving furniture or any other items not attached to the adjustable base in order to perform service on the adjustable base.

It is the sole responsibility of the purchaser to provide adequate space and accessibility to the adjustable base. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

L&P makes no other warranty whatever, express or implied, and all implied warranties of merchantability and fitness for a particular purpose are disclaimed by L&P and excluded from this agreement. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser.

This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights, which may vary from state to state. This warranty is valid in all 50 states, Puerto Rico, and Canada. For warranty or other questions please contact Select Comfort Customer Service first.

CONTACT INFORMATION: Select Comfort, Customer Service Department, 9800 59th Ave N, Minneapolis, MN 55442, 1-800-472-7185

Silhouette Warranty

Subject to the terms and conditions and for the period set forth herein, Leggett & Platt, Incorporated (“L&P”) warrants to the original consumer purchaser (the “Purchaser”) that this silhouette kit is free of defects in material or workmanship caused by the manufacturer. This warranty begins on the date of the original retail purchase (“Warranty Commencement Date”)

2 YEAR LIMITED WARRANTY

Upon proper notice received during the two years after the original retail purchase, L&P will repair or replace (at no cost to the Purchaser) any silhouette kit found by L&P to have a defect covered by this warranty, and L&P will pay the original purchaser all labor and shipping costs authorized by L&P for repair or replacement of such part.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply: (a) to any damage caused by the Purchaser or any person other than the manufacturer of the silhouette kit; (b) if there has been any repair or replacement of silhouette kit by an unauthorized person; (c) if the silhouette kit has been mishandled (whether in transit or by other means), subjected to physical, or other abuse or misuse, or otherwise operated, used, or maintained in any manner inconsistent with the operation and maintenance procedures outlined in this warranty or in any manufacturer instructions; (d) to tears, flattening of nap, pilling, fading or shrinking; (e) when heavy soiling or abuse is evident; and (f) to wear and tear, defined as the deterioration/damage that naturally and inevitably occurs as a result of normal use, wear or aging.

TO THE EXTENT ALLOWED BY APPLICABLE LAW: (i) NEITHER THIS WARRANTY NOR THE WARRANTIES, IF ANY, IMPLIED BY LAW, SHALL EXTEND TO ANY PERSON OTHER THAN THE ORIGINAL PURCHASER; (ii) REPAIR OR REPLACEMENT AS PROVIDED IN THIS WARRANTY SHALL BE THE SOLE REMEDY OF THE PURCHASER; AND (iii) L&P DISCLAIMS, EXCLUDES, AND IN NO EVENT SHALL HAVE ANY LIABILITY FOR, ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser.

This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. L&P or its service technicians shall not be responsible for moving furniture or any other items in order to perform service under this warranty.

L&P makes no other warranty whatever, express or implied, and all implied warranties, including any warranties of merchantability or fitness for a particular purpose, are disclaimed by L&P and excluded from this agreement to the extent permitted by applicable law. Implied warranties, if any, which under applicable law cannot be disclaimed or excluded, are hereby limited to the same warranty periods as the express warranty herein, and are subject to the same terms, conditions, and limited remedies stated in this warranty.

This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights, which may vary from state to state. This warranty is valid in the United States, Puerto Rico, and Canada. Notices and claims under this warranty must be in writing and submitted to:

Select Comfort
Customer Service Department
9800 59th Avenue North
Minneapolis, MN 55442
1-800-580-7216

sleep  number.

Help is just a click or phone call away

If you ever have product questions or
need additional assistance obtaining
optimal comfort, please visit us at:

sleepnumber.com

or call

1.800.472.7185

Sleep Professionals are available
(Central Standard Time):

Monday–Friday 8 a.m. – 6 p.m.

Saturday 8:30 a.m. – 5 p.m.

Sunday Closed

9800 59TH AVENUE NORTH, MINNEAPOLIS, MN 55442

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