

# Welcome to your Precision Comfort<sup>®</sup> Adjustable Foundation

► instructions inside

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sleep  number<sup>®</sup>  
by SELECT COMFORT



sleep  number  
by SELECT COMFORT



sleep  number  
by SELECT COMFORT



# Welcome and Congratulations

Welcome and Congratulations,

Congratulations on your purchase of the Precision Comfort® Adjustable Foundation by Select Comfort! You're about to take the personalized comfort of your SLEEP NUMBER® bed to the ultimate level. The technology behind the Sleep Number® bed is one that recognizes the unique sleeping needs of every individual. By adding the Precision Comfort® Adjustable Foundation, you're creating an even more personalized sleep environment and enhancing the customized comfort of the bed that can significantly improve your sleep quality.

You'll enjoy years of the latest generation of sleep comfort and technology in your Sleep Number® bed and Precision Comfort® Adjustable Foundation. Our commitment to constant innovation, value and customer satisfaction has repeatedly earned us the *Consumers Digest* Best Buy award. Sleep Number® bed owners like you have made us the No. 1 bedding retailer year after year, as ranked by *Furniture/Today*.

We invite you to tell your friends and neighbors about this revolutionary product. With your referral, you can help them attain the most comfortable sleep possible.

We thank you for your purchase and wish you years of personal comfort and restful sleep.

William R. McLaughlin  
President & CEO  
My Sleep Number® is 55

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## Precision Comfort® Adjustable Foundation Features



### PRECISION COMFORT® ADJUSTABLE FOUNDATION FEATURES

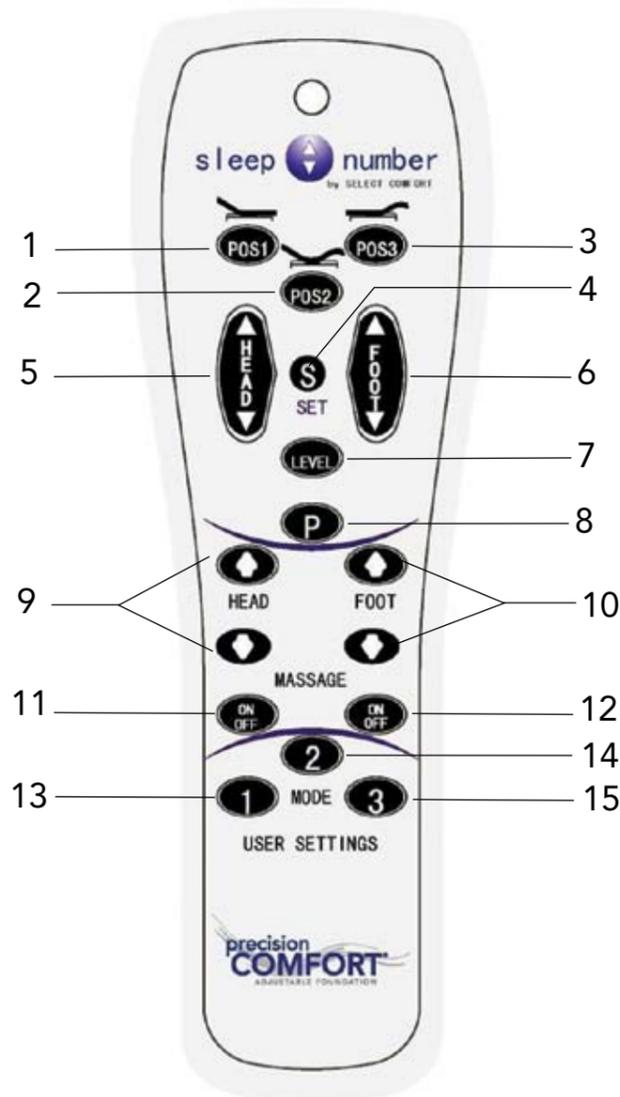
The Precision Comfort® Adjustable Foundation offers it all—a luxuriously comfortable bed that takes the personalized comfort of your SLEEP NUMBER® bed to the ultimate level.

With the Precision Comfort® Adjustable Foundation, you can elevate or lower your head and feet to maximize your own comfort level, or use the gentle massager to relax tired muscles.

- The Precision Comfort® Adjustable Foundation is a revolutionary adjustable bed system that mirrors the look of a conventional sleep set.
- Precision German engineering keeps the bed close to the wall and your nightstand even in its fully inclined position.
- 10,000 DC Lift Motors—strongest in the industry.
- Low 24 voltage, fully-enclosed DC motors switch off automatically in end position due to limit switch.
- Emergency lowering (9 volt battery) capability lowers the bed in the event of a power failure.
- Rolling casters with locking feature for easy transport.
- Soothing wave-like massage system.
- Chrome, sleek-profile mattress retainer.
- Our metal frames are robotically engineered and powder coated for superior durability and high-quality finish.

Our bed is a 100% German-engineered product. Our motors, massagers and Precision Comfort® Adjustable Foundation metal bed construction are produced with the highest quality standards.

# Hand Control & Control Box Operation



1. Position 1  
Press to recall the preset head position
2. Position 2  
Press to recall the preset head and foot position
3. Position 3  
Press to recall the preset foot position
4. Set button  
Saves your favorite position and massage intensity. Press and hold for 2 seconds to save your preferences. (Press P to recall)
5. Head up/down button
6. Foot up/down button
7. Level button  
Press to return the bed to the flat position.
8. Program button  
Press to recall your favorite position and massage intensity. (Press S to set)
9. Head massage intensity  
Press to increase or decrease massage intensity.
10. Foot massage intensity  
Press to increase or decrease foot and leg massage intensity.
11. Head massage on/off  
Press to turn head massage on or off. Massage will shut off automatically after 30 minutes.
12. Foot massage on/off  
Press to turn foot massage on or off. Massage will shut off automatically after 30 minutes.
13. Massage Mode 1  
Press to start massage with lowest intensity
14. Massage Mode 2  
Press to start massage with medium intensity
15. Massage Mode 3  
Press to start massage with highest intensity

## SYNCHRONIZING YOUR REMOTE CONTROL

When your Precision Comfort® Adjustable Foundation is delivered, a Home Delivery & Assembly Technician will synchronize your remote to your bed. In the rare event that your remote stops operating the bed, you may need to repeat the synchronization process. Follow the steps below, depending on the size of your bed.

### TWIN EXTRA-LONG, QUEEN

Follow the two-step procedure below to program one remote control to operate one bed. Before beginning, make certain the bed is plugged into a working, grounded electrical outlet.

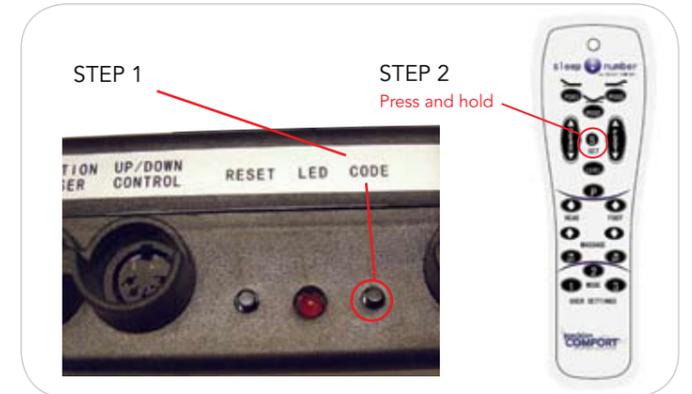
#### STEP 1

On the control box, press the CODE button. LED light will turn on for 30 seconds.

#### STEP 2

While the LED light is on, press and hold Set button on the remote. When the LED turns off, programming was successful.

One hand control is now programmed to operate one bed.



### SPLIT KING

For the Split King bed, synchronize two remotes to two control boxes, one for each side of the bed. Synchronize side one of your Split King bed by following instructions above for Twin Extra-Long. Then synchronize side two by repeating steps one and two with second remote and second control box.

### EASTERN KING, CALIFORNIA KING

Follow the three step procedure below to program one remote control to operate both sides of your King foundation. Before beginning, make certain the bed is plugged into a working, grounded electrical outlet.

#### STEP 1

On the control box for side one, press the CODE button. LED light will turn on for 30 seconds.

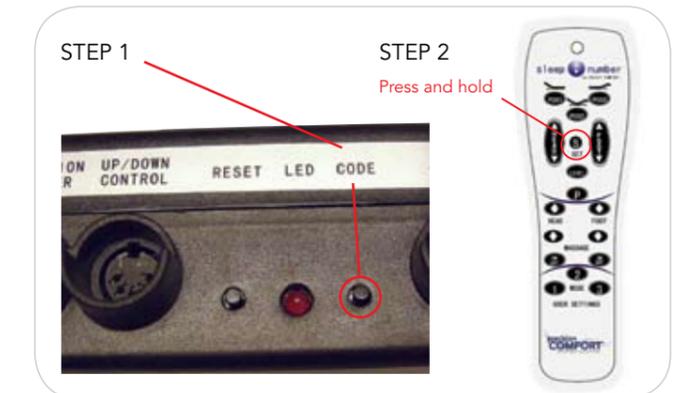
#### STEP 2

While the LED light is on, press and hold the Set button on the remote. When the LED light turns off, programming was successful.

#### STEP 3

Repeat steps one and two using the control box on side two.

One remote control is now programmed to operate both sides of the bed.



### CONTROL BOX OPERATION (in the event of a power outage)

In case of a power outage, press and hold the RESET button on the control box to lower the bed to the flat position. This function is only for lowering the bed and will not adjust the bed to any other position. The 9 volt battery should be replaced after this function is used.

In the event the reset feature does not work, make sure the 9 volt battery is fully charged.

### BATTERY INSTALLATION

After using the Reset function, install one 9 volt battery into the control box compartment between the motors.

# Installing Headboard Brackets

**WARNING:**

IN ORDER TO AVOID A PERSON OR PET BEING CAUGHT IN THE SPACE REFERENCED BELOW WHILE THE BED IS IN MOTION, THE BOTTOM OF THE HEADBOARD CROSS MEMBER MUST BE POSITIONED SO THAT THERE IS NO MORE THAN 3 INCHES BETWEEN THE HEADBOARD AND THE TOP OF THE MATTRESS (FIGURE 1). DO NOT EXCEED 3 INCHES. FAILURE TO FOLLOW THIS INSTRUCTION COULD RESULT IN SERIOUS PERSONAL INJURY OR DEATH.

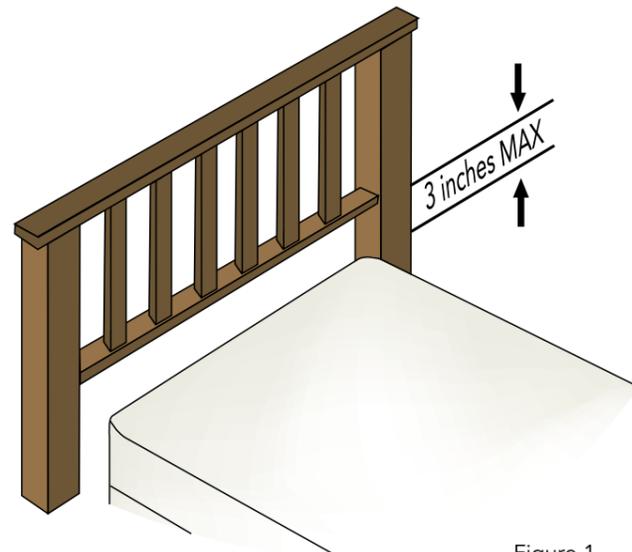


Figure 1

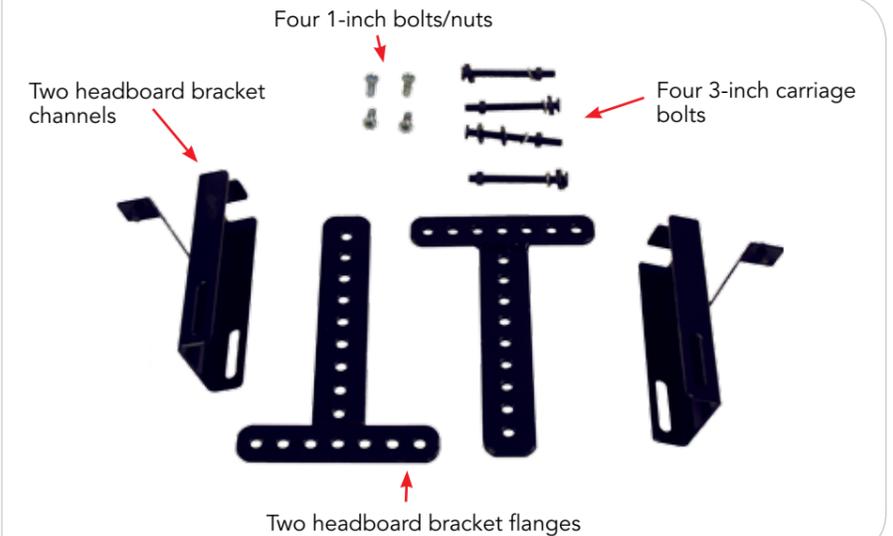
**1 RAISE HEAD SECTION OF THE BED**

with your hand control to gain access to the bed base frame.

Press and hold to raise head



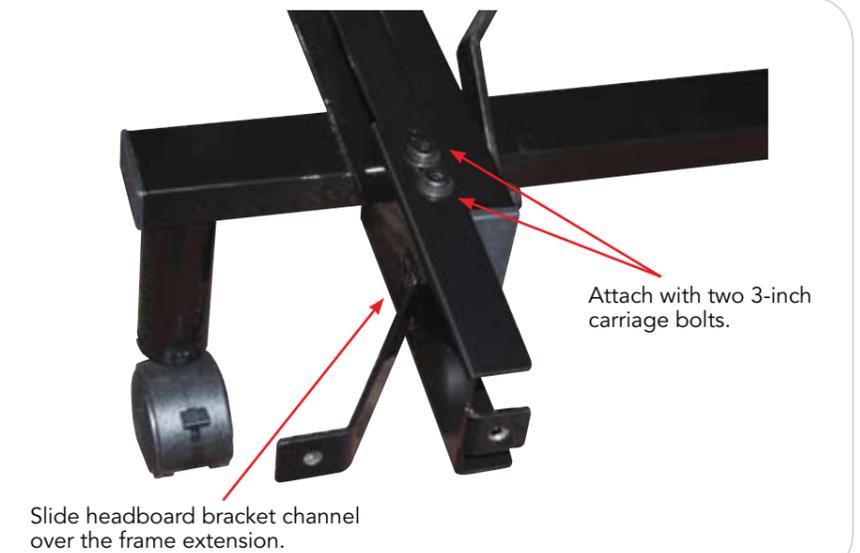
**2 CHECK CONTENTS OF HEADBOARD INSTALLATION PACKAGE**



**3 ATTACH HEADBOARD BRACKET CHANNELS**

Using two 3-inch carriage bolts/nuts, attach channel to base frame.

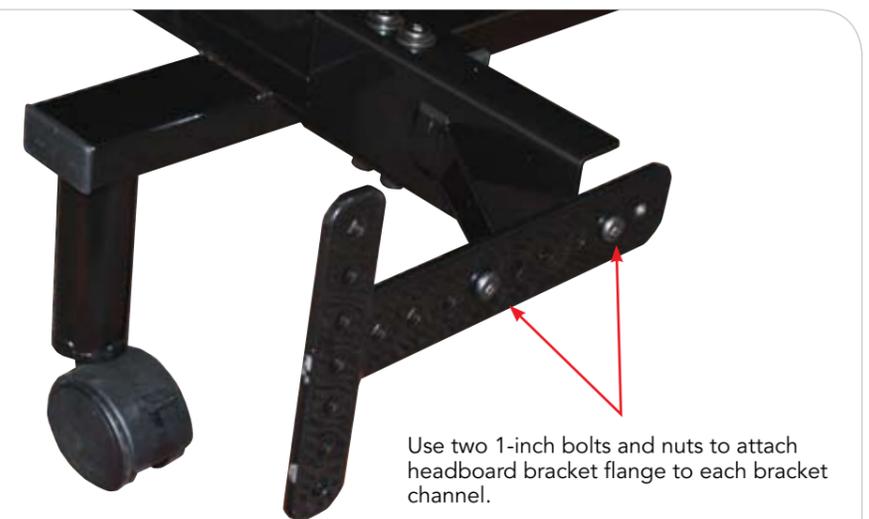
Hand tighten bolts/nuts (loosely) to allow adjustment of the headboard bracket channels. Repeat to install bracket channel on opposite side of bed.



**4 ATTACH HEADBOARD BRACKET FLANGES**

Using two 1-inch nuts/bolts, attach one bracket flange to one of the bracket channels.

Tighten bolts. Repeat procedure to attach the other headboard bracket flange on other side of the bed.



## 5 ADJUST HEADBOARD BRACKET ASSEMBLIES

Slide in or out to achieve a distance of 1.5 inches (38.1 mm) to 2 inches (50.8 mm) between the edge of the foundation base and headboard bracket flange assemblies.



Note: Texture and surface appearance may vary.

## 6 TIGHTEN BOLTS

Firmly tighten the 3-inch carriage bolts on both headboard bracket channels.



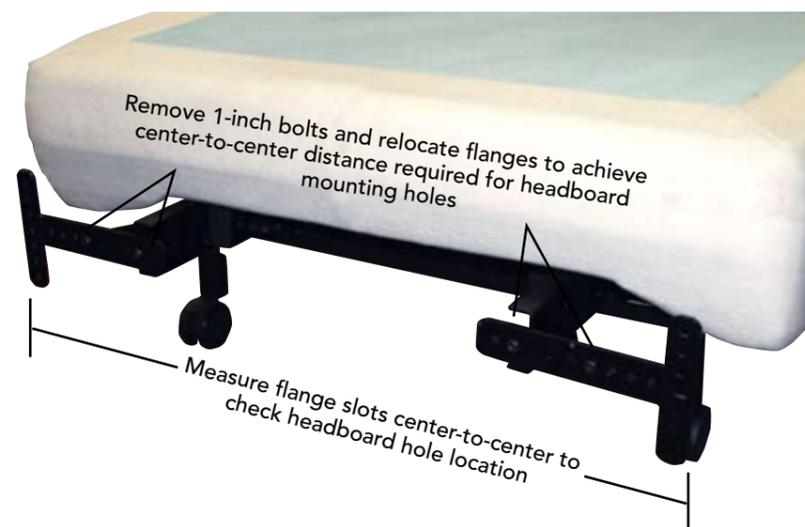
Note: Texture and surface appearance may vary.

## 7 MEASURE FOR HEADBOARD MOUNTING

Measure center-to-center distance between the mounting slots of the headboard bracket flanges.

If bracket flange adjustment is required to accept the headboard, remove the 1-inch headboard bracket flange bolts and move flanges side-to-side for adjustment. Reinstall bolts and tighten.

Install headboard.



Note: Texture and surface appearance may vary.

### NOTE:

Queen size headboard bracket assemblies are shown. Twin size headboard brackets (or smaller) are not equipped with angle brace



# Troubleshooting

<p><b>Bed does not operate</b></p>	<ul style="list-style-type: none"> <li>• Verify the base is properly plugged into wall receptacle.</li> <li>• Check that wall receptacle has adequate power.</li> <li>• Make sure batteries in remote are properly installed and have adequate life. Illuminated remote control indicates sufficient battery life.</li> <li>• Synchronize remote to control box. (See page 6 for details).</li> <li>• If base still does not operate, please contact Select Comfort® Customer Service @ 800-713-5085.</li> </ul>
<p><b>Remote control illuminates and appears to be operable, but will not activate bed.</b></p>	<ul style="list-style-type: none"> <li>• Confirm that power cord is plugged into a working, grounded electrical outlet. A grounded, electrical surge protection device is recommended.</li> <li>• Test outlet by plugging in another working appliance.</li> </ul>
<p><b>Massage doesn't work</b></p>	<ul style="list-style-type: none"> <li>• Verify that the massager is connected to the control box.</li> </ul>
<p><b>Head or foot section will elevate, but will not return to the horizontal (flat) position</b></p>	<ul style="list-style-type: none"> <li>• Bed mechanism may be obstructed. Elevate bed and check for obstruction. Remove obstruction.</li> <li>• Head section may be too close to the wall.</li> <li>• Headboard may be too close to the edge of the mattress. Verify 1.5" - 2" distance between headboard and mattress.</li> </ul>
<p><b>Excessive massage motor noise</b></p>	<ul style="list-style-type: none"> <li>• Make sure that the bed is not positioned against a wall, nightstand, or other object that may cause vibration or noise.</li> <li>• Check that the mattress retainer hardware is tightened firmly.</li> </ul>

<p><b>Power outage with head, foot, or both in elevated position</b></p>	<p>Your bed is equipped with an emergency feature to return it to the horizontal (flat) position. Press and hold the Reset button on the control box until the bed becomes level. The emergency setting is powered by the 9 volt battery located between the motors on the control box. (See page 6 for details).</p>
<p><b>Emergency Reset button not working</b></p>	<p>Check 9 volt battery located between the motors on the control box. Replace if necessary.</p>

If you still have questions or need assistance, look for answers on our [Web site sleepnumber.com](http://sleepnumber.com) or please call Customer Service at 1.800.713.5085

# Advisory

## IMPORTANT INFORMATION

### READ THE FOLLOWING INFORMATION CAREFULLY BEFORE USING THIS PRODUCT

The Precision Comfort® Adjustable Foundation has been designed to provide you with the ultimate personalized comfort experience while ensuring your safety when operated properly.

#### ELECTRICAL GROUNDING

This product is equipped with a polarized electrical power cord. The power cord will only fit into a grounded, electrical outlet.

We recommend using a surge protector to guard against unexpected power surges. We recommend a surge protector that is listed to UL® 1449 with a clamping voltage of 330 volts, and a joule rating of 700 or higher. Please note: Your 20-Year Limited Warranty does not cover damage to the Precision Comfort® Adjustable Foundation due to a power surge, regardless of the source.

#### WARRANTY WARNING

Do not tamper with or open the control box, motor or hand control components of your Precision Comfort® product (with the exception of the hand control and control box battery compartments). You will void the product warranty if you tamper with these components. Any repair or replacement of adjustable bed parts must be performed by authorized personnel.

#### PRODUCT RATINGS

The bed lift motors are not designed for continuous use. You can ensure reliable operation and full life expectancy as long as the lift motors do not operate any more than three minutes over a 30 minute period.

NOTE: Massage-equipped beds are not designed for extended massage operation. Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to exceed these product ratings will shorten the life expectancy of the product and may void the warranty.

The recommended weight restrictions for people, animals or objects on top of the Precision Comfort® Adjustable Foundation are as follows: Twin – 500 lbs., Queen – 500 lbs., King – 500 lbs. per split base. Exceeding the weight limits will void your warranty, The bed will support the recommended weights when they are distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone.

For best performance, enter and exit the adjustable bed with the bed in the flat (horizontal) position. DO NOT SIT ON EITHER THE HEAD OR FOOT SECTION WHILE IN THE RAISED POSITION.

#### SMALL CHILDREN/ PETS WARNING

After the foundation is unboxed, immediately dispose of packaging material as it can smother small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision.

#### HOSPITAL USE DISCLAIMER

The Precision Comfort® Adjustable Foundation base is intended solely for home use application and is not designed or intended for commercial, medical or institutional applications. It DOES NOT meet the required codes for such applications. Select Comfort assumes no liability for damages or injury resulting from improper use or installation of this product. Improper use and/or installation voids all rights and warranty claims or claims against Select Comfort. It is not approved for hospital use and does not comply with hospital standards. This bed has been approved for use with "Canula" or Mask-type oxygen therapy. It is not approved for use with tent-type oxygen therapy. Appropriate use of this product in sleep clinics will not void warranty.

#### PACEMAKER WARNING

If the massage feature is in use, this product produces a vibrating sensation. It is possible that individuals with heart-assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

#### LOCKING CASTER SAFETY FEATURE

Precision Comfort® Adjustable Foundation is equipped with locking casters to prohibit the bed from moving. For best results, place carpet or rubber pieces under each leg or caster when bed is located on smooth or hard surface flooring—it is possible for locking caster equipped beds to slide without the use of carpet or rubber pieces. To activate locking casters, push down the lock tab. To disengage the locking mechanism, lift up the lock tab.

Precision Comfort® Adjustable Foundation electrical components are rated for 110/120 voltage, 50-60 Hz.

# Warranty

## Precision Comfort® Adjustable Foundation 20-Year Limited Warranty

### FULL 2-YEAR WARRANTY

This Precision Comfort® Adjustable Foundation is warranted against defects in the workmanship or materials for a period of two years from the original purchase date, which will be referred to as the warranty commencement date from this point forward. Upon notice during the first two years after the warranty commencement date, Select Comfort will repair or replace at no cost to the Purchaser any defective Precision Comfort® Adjustable Foundation part, and Select Comfort will pay all authorized labor and transportation costs associated with the repair or replacement of any parts found to be defective.

### 4-YEAR LIMITED WARRANTY

During the third through the fourth years from the warranty commencement date, upon receipt of notice, Select Comfort will replace any Precision Comfort® Adjustable Foundation part found to be defective. This limited four year warranty shall not apply unless the defective part is returned to Select Comfort within ten (10) days of Purchaser's receipt of the replacement part. Purchaser shall pay all service and transportation costs related to the replacement of the defective part.

### 20-YEAR LIMITED WARRANTY

Upon notice during the fifth through the twentieth years from the warranty commencement date, Select Comfort will replace, upon terms and conditions set forth in this paragraph, any Precision Comfort® Adjustable Foundation part found to be defective. Purchaser shall pay 1/180 of the then current replacement cost of the defective part multiplied by the number of months after four years from the warranty commencement date, and Select Comfort shall bear the remainder of the cost of the replacement part. This twenty (20) year warranty shall not apply unless the defective part is returned to Select Comfort within ten (10) days of Purchaser's receipt of the replacement of the defective part. After the twentieth year, Purchaser shall bear the entire costs of repair and replacement of all parts and materials, including labor and transportation.

### ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply; (a) to any damage caused by the Purchaser; (b) if there has been any repair or replacement of Precision Comfort® Adjustable Foundation parts by an unauthorized person; (c) if the Precision

Comfort® Adjustable Foundation has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner's Manual and this warranty; (d) to damage to mattresses, fabric, cables, electrical cords or items supplied by dealers. [Contact the dealer for warranty information on these items]; (e) if there has been any modification of the Precision Comfort® Adjustable Foundation without prior written consent by Select Comfort; (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the Precision Comfort® Adjustable Foundation or finding a satisfactory power connection; (g) if the recommended weight restrictions are not followed (Twin-500 lbs., Queen-500 lbs., and King-500 lbs.), the warranty will be void.

Repairs to or replacement of a Precision Comfort® Adjustable Foundation or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period.

The decision to repair or to replace defective parts under this warranty shall be made, or cause to be made, by Select Comfort at its option and in its sole discretion.

REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF SELECT COMFORT FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY.

This Limited Warranty does not include reimbursement for inconvenience, removal, installation, set up time, loss of use, shipping, or any other costs or expenses. Select Comfort or its Service Technicians shall not be responsible for moving furniture, removing headboards and footboards or any other item in order to perform service on your adjustable bed. It is the sole responsibility of the customer to provide adequate space and accessibility to the adjustable bed. In the event that the technician is unable to perform service due to lack of accessibility, the service call will be billed to the consumer and the service will have to be rescheduled.

THERE ARE NO UNDERSTANDINGS, TERMS, CONDITIONS OR WARRANTIES NOT FULLY EXPRESSED HEREIN. SELECT COMFORT MAKES NO OTHER WARRANTY WHATEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED BY SELECT COMFORT AND EXCLUDED FROM THIS AGREEMENT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser.

This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights, which may vary from state to state. This warranty is valid in all 50 states, Puerto Rico, and Canada. All claims and correspondence under this warranty shall be made to:

**Select Comfort Customer Service**  
**TOLL FREE 800-713-5085**

### WARRANTY CLAIMS

In the event of a warranty issue, please call 800-713-5085 toll-free or visit [sleepnumber.com](http://sleepnumber.com).

### FOR YOUR RECORDS

Select Comfort strongly recommends that you register your product and keep your receipt in a safe place with this manual.

DATE OF PURCHASE \_\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

PLACE OF PURCHASE \_\_\_\_\_

# Help is just a click or phone call away.

If you ever have product questions or need additional assistance obtaining optimal comfort, please visit us at:

[sleepnumber.com](https://sleepnumber.com)

or call

**1.800.713.5085**

Representatives are available (Central Standard Time):

Monday–Friday    7am – 10pm

Saturday            8am – 5:30pm

Sunday              10am – 6:30pm



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by SELECT COMFORT

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