

sleep  number.

FLEXFIT™ ADJUSTABLE BASE USER GUIDE

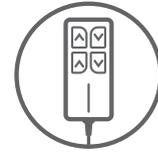
FlexFit™ Adjustable Base

Endless head and foot positions

Designed for enhanced comfort and wellbeing.
Provides soothing, relaxing support for tired muscles.



ENDLESS HEAD/FOOT POSITIONS



CONTROL THROUGH ATTACHED REMOTE



Using Your FlexFit™ Adjustable Base

Controlling your FlexFit™ adjustable base is simple using the attached remote(s). Queen beds include one attached remote; King beds include two attached remotes. For standard King beds, you can control the head and foot positions using either remote. For Split King beds, the remote attached to each side of the bed is used to control that side of the bed only.

To raise the head of the bed, press and hold the HEAD UP button until you've reached your desired position. To lower the head of the bed, press and hold the HEAD DOWN button until you've reached the desired position. Change the foot position using the FOOT UP and FOOT DOWN buttons.

HEAD UP



HEAD DOWN



FOOT UP



FOOT DOWN



Troubleshooting

If the adjustable base fails to operate, investigate the symptoms and possible solutions below:

REMOTE CONTROL WILL NOT ACTIVATE BASE

- Tap and release the remote control down button, then press and hold the remote control down button until base reaches the horizontal (flat) position.
- Ensure you are only pressing one arrow button at a time. If multiple buttons are pressed simultaneously, the base won't operate.
- For standard King, ensure you are only using one remote at a time. Multiple remotes cannot be in use at the same time.
- Verify power cord is plugged into a working outlet. **A grounded, electrical surge protection device is recommended.** Test outlet by plugging in another working appliance.
- Verify remote control is plugged into the motor or control system.
- Unplug power cord, wait 30 seconds and plug in to reset electronic components.
- Electrical circuit breaker may be tripped. Check electrical service breaker box to verify.
- Surge protection device or electrical outlet may be defective. Test outlet by plugging in another working appliance.
- Verify power cord to the power supply brick is securely plugged in.
- For a standard King, verify that sync cable is plugged into both control boxes.

BASE WILL ELEVATE, BUT WILL NOT RETURN TO THE HORIZONTAL (FLAT) POSITION

- Base mechanism may be obstructed. Elevate base and check for obstruction. Remove obstruction.
- Head section may be too close to the wall. Move base away from wall slightly and try again.



Important Safety Instructions

IMPORTANT:

To avoid injury, read and follow all safety precautions in this User Guide, your Sleep Number 360® smart bed User Guide and in all warnings attached to the product. Keep this guide for future reference.

USE INFORMATION

Read the following information carefully before using this product. This adjustable base and Firmness Control™ system have been quality-engineered with design features to optimize your comfort and safety when operated properly.

PRODUCT RATINGS

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 2 minutes within a 20-minute period, or approximately 10% duty cycle.

Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for FlexFit™ adjustable bases are as follows: DC equipped-600 lb all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone.

NOTE: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

WARNING: To avoid injury, do not sit on head or foot of bed when it is in raised position.

ELECTRICAL INFORMATION

When using an electrical furnishing, basic precautions should always be followed. Read all instructions before using this furnishing.

DANGER: To reduce the risk of electric shock:

1. Always unplug this furnishing from the electrical outlet before cleaning or servicing.

WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by or near children, persons affected by illness or injury, or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, or if it has been dropped, damaged or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.

7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol spray products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.

11. This product is intended for household use only.

For the FlexFit™ adjustable base provided with an attached remote, these additional considerations apply.

The FlexFit™ adjustable base with an attached remote utilize multiple power cords (up to 3) that must all be connected to an appropriate outlet to properly operate the furnishing.

CAUTION: Risk of Electric Shock. This unit has two (or more) power supply cords. Unplug all cords before moving or servicing this furnishing.

The FlexFit™ adjustable base is only to be used with the power supply unit provided. This shall be of the type SMPS001, SMPS002, or SMPS006 and the power supply shall not be covered while operating to allow sufficient cooling of the unit.

GROUNDING INSTRUCTIONS

WARNING: Electrical ground is required on this product. Do not connect to an ungrounded outlet. Do not use an extension cord or two prong adapter that eliminates the connection to ground.

CAUTION: This furnishing is designed for indoor use only. This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-volt circuit and has a grounding plug. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

OPERATION INFORMATION

WARNING: To prevent injury from pinching or entrapment:

1. An adult must always keep the bed in sight when the bed is moving and confirm there are no people, children or pets near the moving parts of the bed.
2. Do not allow any person, child or pet to go under the bed before or during operation.
3. Do not allow children to operate the bed or base with the remote control without adult supervision.

4. Keep hands and feet away from moving parts.

After bed assembly is complete, operate remote to ensure proper bed functions.

Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring and products using electric power cords) during operation.

Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

SMALL CHILDREN/PETS WARNING

WARNING: Immediately dispose of packaging materials as they can suffocate small children and pets. To avoid injury:

- Children or pets should not be allowed under the bed or base;
- Children or pets should not be allowed to play on the bed or base;
- Children should not operate the bed or base without adult supervision;
- Keep bed and base in sight during operation.

FCC COMPLIANCE

This device complies with part 15 of the FCC (Federal Communications Commission) Rules. Operation is subject to the following two conditions (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any attempt to make changes or modifications to the product (e.g., an intentional radiator) could void the user's authority to operate this product according to FCC certification (Section 15.231).

HOSPITAL USE DISCLAIMER

CAUTION: This product is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this FlexFit™ adjustable base with the tent-type oxygen therapy equipment or near explosive gases.

MAGNET INSTRUCTIONS

WARNING: A mattress with a FlexFit™ adjustable base has strong magnets on the bottom of the mattress. These magnets emit magnetic fields which may interfere with pacemakers, defibrillators, or other medical implants or devices.

Before using this mattress, consult your physician and/or medical device manufacturer concerning a safe distance of separation required between your medical device and the mattress. If you suspect the mattress is interfering with your medical device or implant, stop using the mattress.

Unless your physician or medical device manufacturer tells you otherwise, maintain the following safe distances of separation between your medical device and the mattress:

1. When the mattress is **not** fully assembled or **not** attached to the FlexFit™ adjustable base (such as during delivery, set-up, transport, or service), maintain a minimum of 6 inches between your medical device and the mattress.
2. When the mattress is fully assembled and attached to the FlexFit™ adjustable base, the magnetic field is less than 5 Gauss at any distance and is generally considered safe.

In addition, strong magnets can create a pinch hazard. To minimize such risk, keep magnets away from each other and from other metal objects.

Last, at close distances, magnetic fields can damage electronics, electronic/magnetic storage devices, AV equipment, bank/credit/debit cards, etc.

SERVICE REQUIREMENTS

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

CAUTION: Risk of Electric Shock. This unit has two power supply cords. Unplug both cords before moving or servicing this furnishing.

NEED HELP?
WANT TO LEARN MORE?

Chat with us at

sleepnumber.com

or call

1-800-472-7185



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