



## SLEEP NUMBER® SMART BED USER GUIDE

### SLEEP unique as you

No two people are alike, and no two nights' sleep are the same. Your Sleep Number® smart bed uses your personal sleep data to understand your one-of-a-kind needs.



**IMPORTANT:** To avoid injury, read all safety precautions. Follow the information on the safe use of all the features. Keep this guide for future reference.

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# OUR SMART SLEEPERS GET 28 MINUTES MORE RESTFUL SLEEP PER NIGHT\*

Science proves quality sleep is vital to our physical, emotional and mental wellbeing. Developed by sleep science experts, your smart bed connects you with your best possible sleep night after night and through every phase of life.

## READY FOR YOUR BEST SLEEP?

Let's get started.

If you haven't already, download the SleepIQ® app and scan for how to register your account.



Everything you need to know is right at your fingertips in the SleepIQ® app.



**Sleep**

Achieve quality sleep  
with your smart bed



**Smart Bed**

Individualize  
your comfort



**Profile**

Personalize to you,  
connect with us

\*Based on average SleepIQ® data from 8/1/21 - 2/28/22 of sleepers engaging with Sleep Number® setting, SleepIQ® data and FlexFit™ adjustable base vs. sleepers who have those features but didn't similarly engage with them.



# ACHIEVE QUALITY SLEEP WITH YOUR SMART BED



MY SLEEP SESSION

## UNDERSTAND YOUR ONE-OF-A-KIND SLEEP

Wake up to your SleepIQ® score every morning and compare to your average to see if your sleep is improving, and whether you've achieved a new personal best. Reflect on your day-to-day activities, like diet, exercise and stress, to learn what could be impacting your sleep.



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MY BIOMETRICS

## MANAGE STRESS, WELLBEING AND ENERGY

See your average heart rate, heart rate variability (HRV) and average breath rate. Knowing your restful sleep and recovery can tell you whether it's time to push yourself or take it easy. For example, a consistent HRV may indicate that your body is recovering every night.



MY CIRCADIAN RHYTHM

## GET THE MOST FROM EVERY DAY

Your circadian rhythm is your 24-hour internal clock. SleepIQ® technology will learn your sleep schedule over 7 days and show your ideal sleep and wake times, workout, dinner and wind-down times.



MY SLEEP HEALTH

## SEE YOUR SLEEP QUALITY AT A GLANCE

Get a weekly snapshot of sleep trends based on Duration (how long), Efficiency (how well) and Timing (when you slept), plus personalized insights to help you achieve your best possible sleep.



TRACK ACTIVITIES

## LEARN HOW YOUR DAY IMPACTS YOUR NIGHT

Record your day's activities and see how they affect your sleep over time.



MY SLEEP HISTORY

## TRACK YOUR TRENDS

See your personal sleep trends over time by day, week, month and year.



HEALTHIQ® WELLNESS REPORTS

## HELP IMPROVE YOUR SLEEP HEALTH OVER TIME

See a 30-day summary of your sleep health plus a monthly email with personalized insights to better understand your trends.



Smart Bed

## INDIVIDUALIZE YOUR COMFORT



SLEEP  
NUMBER®  
SETTING

### ADJUST TO YOUR IDEAL COMFORT

Choose your Sleep Number® setting on each side. Or, follow the tutorial in your SleepIQ® app to find your ideal level of firmness, comfort and support. Try a setting for five nights, then adjust by 5 or 10 if you need a firmer or softer feel.



RESPONSIVE  
AIR®  
TECHNOLOGY

### ENJOY EFFORTLESS COMFORT

Within a minute of going to bed, you may feel Responsive Air® technology sensing and adjusting to you as you settle in for the night. Throughout the night, your smart bed automatically adjusts to keep you effortlessly comfortable.

**NOTE:** If you have a smart adjustable base, Responsive Air® technology only works in the Flat or Snore position.



FLEXFIT™ SMART  
ADJUSTABLE  
BASE

### DISCOVER ENDLESS ADJUSTABILITY

Have a FlexFit™ smart adjustable base? Raise the head and foot of your bed for ultimate relaxation. Science shows that you can increase circulation by raising your head and feet. Enjoy choices such as Partner Snore™ technology\* and Foot Warming, designed to help you fall asleep faster. Underbed lighting lights your way in the dark. Move easily between flat and favorites, like Zero G, with a convenient side button.



BEDTIME  
ROUTINES

### CREATE A SLEEP ROUTINE

Schedule bedtime reminders and presets, like Foot Warming, so your smart bed is ready for you each night, just the way you like it. Routines can help you stay consistent for better sleep health.

\*May temporarily relieve common mild snoring in otherwise healthy adults. Partner Snore™ technology is available with Split King and FlexTop® King mattresses on FlexFit™ smart adjustable bases and Climate360® smart bed.

## USING YOUR BED ON NIGHT ONE

### Set Up Your SleepIQ® Account and Pair Your Mobile Device

Let's get started! Follow the steps below or use the tutorial in the SleepIQ® app.

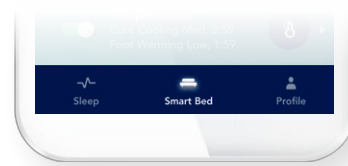
- You may have set up your SleepIQ® account in the store. If not, download the SleepIQ® app from your app store and register your account.



- In the SleepIQ® app:
  - Choose **Smart Bed** in the bottom navigation
  - Choose **Settings & Support**
  - Choose **Connectivity** and **Bluetooth Devices**
  - Choose **Pair My Smart Device**

### Find Your Sleep Number® Setting

- Lie down on your bed in your preferred sleeping position.
- In the SleepIQ® app:
  - Choose **Smart Bed** in the bottom navigation
  - Choose **Sleep Number® setting**
  - Choose **Find Favorite** at the bottom of the screen



Your Sleep Number® setting is always adjustable. You may want to try different settings to see what's most comfortable to you. Try a setting for two to five nights. If you're not comfortable after that, adjust your setting by 5 or 10, increasing for a firmer mattress, decreasing for a softer feel.

# USING YOUR BED ON NIGHT ONE

## Turn On Responsive Air® Technology

- In the SleepIQ® app:
  - Choose **Smart Bed** in the bottom navigation
  - Toggle **Responsive Air®** to **On**

**IMPORTANT NOTE:** For the Climate360® smart bed, Responsive Air will turn on automatically when using Core cooling and warming.



- Within a minute of going to bed, you may feel the mattress adjust — like a gentle hug. This is Responsive Air® technology and SleepIQ® technology working together, sensing your presence and adjusting as you settle in for the night.
- Throughout the night, the mattress measures your movements, adjusting to your different sleep positions and contouring to you.
- Your Sleep Number® setting remains the same as the mattress monitors and adjusts to relieve pressure points. You may feel the mattress rise or fall slightly.
- Keep in mind that many people do not feel Responsive Air® technology working, simply because they're sleeping soundly. In that case, Responsive Air® technology may not have to adjust.

### ADDITIONAL NOTES ON RESPONSIVE AIR® TECHNOLOGY

- Responsive Air® technology will not operate if your smart adjustable base is in an elevated position. Your bed must be in the Flat or Snore position.
- You may not feel the initial adjustment if someone else (like a pet or child) has already been on your side of the bed.

# GETTING TO KNOW YOUR SMART ADJUSTABLE BASE

Enjoy the ultimate in innovative comfort.

## USING YOUR SMART ADJUSTABLE BASE

You can control your smart adjustable base in three ways:

- Use the SleepIQ® app to set a Favorite position on your smart adjustable base.
- Use the side button on each side of the smart adjustable base to conveniently move between your Favorite position and Flat.
- Use the optional remote (sold separately) to make quick, middle-of-the-night adjustments.

## ADJUST YOUR SMART ADJUSTABLE BASE USING THE SLEEP IQ® APP

**PRESET POSITIONS:** You'll find the same preset positions in the SleepIQ® app that appear on the optional remote that take you to these popular, comfortable positions: Flat, Favorite, Snore/Partner Snore™, Zero G, Watch TV, Read.

**UP/DOWN ARROWS:** Use the up/down arrows to move the bed to your preferred position or to make small adjustments.

**SIDE BUTTON:** There is a button on each side of the smart adjustable base that allows you to adjust to your Favorite bed position or go back to a Flat position. You can save a Favorite position in the SleepIQ® app or the optional remote. The Favorite position on the base will be the most recent Favorite position saved, either in the app or remote.

## UNDERBED LIGHTING

Underbed lighting is designed to light your way in the dark. When underbed lighting is set to Auto in the app, it will turn on automatically when you get out of bed, to softly illuminate the floor around your bed, and turn off when you get back in bed. If you do not get back into bed, it will automatically turn off after 10 minutes. You can also turn underbed lighting on or off using your SleepIQ® app or optional remote.

## FOOT WARMING (FLEXFIT™ 3 SMART ADJUSTABLE BASE ONLY)

Research has shown that having your feet gently warmed may help you fall asleep faster.

You can set up Foot Warming in the SleepIQ® app as part of a routine, or control it using the optional remote. When using the remote, Foot Warming will not turn off automatically when it senses you in bed, but can be turned off manually or by setting a timer in the remote. This is ideal if you'd like to turn Foot Warming back on while you're in bed or keep it on until a designated time.



# FREQUENTLY ASKED QUESTIONS

## SLEEP NUMBER® SETTING

### How do I know if I need to change my Sleep Number® setting?

Your sleep can change over time, so adjusting your Sleep Number® setting periodically may help you get more restorative, revitalizing sleep. From feather-soft to firm, find your ideal comfort so it's just right for you. When you find your ideal Sleep Number® setting, you'll feel aligned, supported and comfortable.

## RESPONSIVE AIR® TECHNOLOGY

### How do I know Responsive Air® technology is working?

When you receive your Sleep Number® smart bed, Responsive Air® technology is defaulted to off in the SleepIQ® app. You will need to turn it on in the app. When you get into bed each night, the bed senses you, making nighttime adjustments to help you sleep more comfortably. It's so soothing, you may not even notice anything has happened.

**NOTE:** Responsive Air® technology works only when the base is in the Flat or Snore position.

## ROUTINES

### What if I'm in bed before my routine starts?

If you're already in bed, routines for the night are disabled.

### How does the Foot Warming routine work?

Foot Warming is designed to help you fall asleep faster. It will pre-warm your side 30 minutes prior to your bedtime.

# FREQUENTLY ASKED QUESTIONS

## **SLEEPIQ® TECHNOLOGY**

### **Do I need Wi-Fi in my bedroom?**

Yes, to get your SleepIQ® score and see your data, the SleepIQ® system needs to be connected to the internet via Wi-Fi. Bed controls may be operated via Bluetooth if Wi-Fi is not available.

### **Can I turn off SleepIQ® technology?**

You can turn it off any time through the SleepIQ® app or the SleepIQ® website. By toggling the Privacy mode to On, you'll stop collecting SleepIQ® data.

### **Is my data kept private?**

Your SleepIQ® data is confidential to you and your sleep partner. See the End User Agreement at [sleepnumber.com](https://sleepnumber.com) for detailed information.

### **Which network should I choose when setting up SleepIQ® technology if I have a dual-band router?**

The Sleep Number® smart bed is compatible with 2.4GHz or 5GHz networks.

### **If I choose not to use SleepIQ® technology, how will my bed work?**

Without connectivity to SleepIQ® technology, smart features like Responsive Air® technology and Routines will not function. Foot Warming may be manually turned on and off each night with the optional remote.

# FREQUENTLY ASKED QUESTIONS

## SMART ADJUSTABLE BASE SIDE BUTTON

### **What does the side button do?**

The button on the side of the bed remembers the Favorite position you set in the SleepIQ® app. Press the button when Flat and it will take you to your Favorite position. Press it while elevated, and it will take you back to Flat.

### **Can I set different positions per side?**

If you have a Split King mattress, you can set a different Favorite position on each side.

### **Why is the side button turning colors?**

If the side button is blue, everything is okay. If it's any other color, look to the SleepIQ® app or call customer service for troubleshooting.

### **How do I pair my optional remote to the side button?**

Press and hold the pairing button on the bedside or underbed smart control system until it flashes blue.

## UNDERBED LIGHTING

### **How does underbed lighting work?**

When you get out of bed, underbed lighting softly illuminates the floor around your bed, and turns off when you get back in. If you do not get back in bed, it will automatically turn off after 10 minutes.

### **Why is my underbed lighting turning on and off at random times?**

Your underbed lighting responds to changes in pressure to turn the light on or off. If the light does not seem to be working correctly in auto mode, you can turn the feature off in your SleepIQ® app.

### **I just got out of bed for the day and my underbed lighting is still on. Why?**

The light will remain on for 10 minutes after you get out of bed. Then it will automatically turn off.

## BEFORE CALLING CUSTOMER SERVICE

Run a Quick System Test to troubleshoot any issues with your Sleep Number® smart bed.

- In the SleepIQ® app:
  - Choose **My Bed**
  - Choose **Settings**
  - Choose **Quick System Test**

This test will check your smart bed's connectivity and adjustability. It can be run even if your bed is offline or any time you want to know the health of your bed.

The test may take up to eight minutes to complete. If you don't have the SleepIQ® app or a smart phone, please call Customer Service at 1-888-472-7185.

## OPTIONAL ITEMS

### REMOTE

An optional, hand-held remote is available for separate purchase with the Sleep Number® smart bed for quick, middle-of-the-night adjustments without using your smart device. Follow the instructions that come with the remote for directions on how to use it. Visit a Sleep Number® store or call 1-888-484-9263 to purchase.

### DECORATIVE LEGS

Enhance the look of your Sleep Number® smart bed with optional decorative legs.

### HEADBOARD BRACKETS

If you wish to use a headboard with your base, you'll need headboard brackets to hold it in place.

### TOTAL PROTECTION MATTRESS PAD

Waterproof and stain protective, our Total Protection Mattress Pad is designed specifically for your Sleep Number® smart bed with a conforming fit that moves with you.

# LEARN MORE

## LIMITED WARRANTY

Please visit [sleepnumber.com/warranty](https://sleepnumber.com/warranty) for specific limited warranty information.

## MOVING INSTRUCTIONS

Visit [sleepnumber.com/support](https://sleepnumber.com/support) for information on how to move your Sleep Number® smart bed.

## IN-HOME TRIAL PERIOD

It can take up to 30 nights for your body to adjust to a new mattress, and we are confident that by the end of that 30 nights you will have found your ideal Sleep Number® setting and will be well on your way to better sleep. If, however, after sleeping on your new Sleep Number® smart bed for a full 30 nights, you are not completely satisfied, contact us before the end of the 100-Night In-Home Trial period to arrange for the return of your Sleep Number® smart bed. Except as noted in the Exclusions/Final Sale section on [sleepnumber.com](https://sleepnumber.com), your new Sleep Number® smart bed is covered by a 100-Night In-Home Trial period that begins the day it arrives. Please visit [sleepnumber.com](https://sleepnumber.com) for more information on the 100-Night Trial.

## CLEANING THE MATTRESS SURFACE

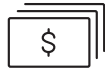
Do not remove the mattress cover. Spot clean using water and a very small amount of mild detergent. Apply with a white cloth, rubbing gently, and allow to air dry completely. Use just enough water/detergent solution to dampen the surface. Do not saturate the mattress. For best results, treat all stains as quickly as possible once they appear. Some stains may not be able to be removed. Do not machine wash or dry clean, which will cause shrinking and damage to the mattress cover. Do not apply a stain guard, as it may cause yellowing of the fabric.

## ADDITIONAL QUESTIONS OR SUPPORT

Help is always available. If you have additional questions or need assistance with your Sleep Number® smart bed or SleepIQ® technology, please visit [sleepnumber.com/support](https://sleepnumber.com/support) or call 1-800-472-7185.

## WE INSIDERS

As a Sleep Number® bed owner, you're a valued Insider and we're delighted to have you join our Smart Sleeper<sup>SM</sup> community. From learning about quality sleep for your health and wellbeing to exclusive discounts for you and friends, every day is more rewarding with our InnerCircle<sup>SM</sup> Rewards program.



### Earn \$\$ rewards

by reading articles, watching videos and learning about your sleep health using SleepIQ® technology.



### Access exclusive discounts

and pass along savings for friends and family.



### Chances to win

free Sleep Number® products, event tickets and other surprises.



### Everyday 24-month financing†

with a Sleep Number® credit card.



### Share quality sleep

with friends — refer and earn up to \$1,000\* in referral rewards + 200 InnerCircle<sup>SM</sup> Rewards points!



### Be the first to know

about our newest innovations.

"I'm glad to be part of a program that rewards you for creating a healthier life with better sleep."

SARAH W., MINNEAPOLIS, MN  
BRONZE CIRCLE

\*Reward issued in the form of a Sleep Number® store credit. †Subject to credit approval. Minimum monthly payments required. See store for details. SLEEP NUMBER, SLEEPIQ, SLEEP NUMBER 360, the Double Arrow Design and SELECT COMFORT are registered trademarks of Sleep Number Corporation.

# IMPORTANT SAFETY INSTRUCTIONS

**IMPORTANT:** To avoid injury, read and follow all safety precautions in this document and in all warnings attached to the product. Keep this guide for future reference.

## USE INFORMATION

Read the following information carefully before using this product. This adjustable base and Smart Control System have been quality-engineered with design features to optimize your comfort and safety when operated properly.

## PRODUCT RATINGS

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 2 minutes within a 20 minute period, or approximately 10% duty cycle.

Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for smart adjustable bases are as follows: DC equipped-600 lb all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone.

Note: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

**WARNING:** To avoid injury, do not sit on the head or foot of the bed when it is in a raised position.

## ELECTRICAL INFORMATION

When using an electrical furnishing, basic precautions should always be followed. Read all instructions before using this furnishing.

**DANGER:** To reduce the risk of electric shock:

1. Always unplug this furnishing from the electrical outlet before cleaning.

**WARNING:** To reduce the risk of burns, fire, electric shock or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by or near children, persons affected by illness or injury or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped, damaged or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair and the like.
7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol spray products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. This product is intended for household use only.

**WARNING:** Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only. See Grounding Instructions.

**WARNING:** Risk of burns, serious injury or death. Do not use this bed system with an infant, a disabled person, a person with diminished capacity or anyone insensitive to heat, such as a person with poor blood circulation.

**WARNING:** Risk of burns, serious injury or death. Do not use this bed system with any other heated blanket, comforter, quilt, sheet, mattress pad, mattress, foot warmer, throw blanket or similar heated or cooled bedding.

1. Let cord hang free – Do not place between mattress and foundation. Do not allow the cords to be pinched.
2. Do not operate with a damaged cord or plug or after the product malfunctions, has been dropped or damaged in any manner. Discard or return to authorized service facility for examination and/or repair.



# IMPORTANT SAFETY INSTRUCTIONS

3. Do not use outdoors.
4. Do not run cord under carpeting. Do not cover cord with throw rugs, runners or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
5. To disconnect, turn controls to off, then remove plug from outlet.
6. Connect to properly grounded outlets only.
7. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the product.
8. To prevent a possible fire, do not block air intakes or exhaust in any manner.
9. Product has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored.
10. Use only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
11. Always plug directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

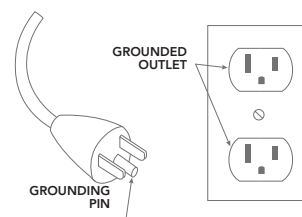
## GROUNDING INSTRUCTIONS

**WARNING:** Electrical ground is required on this product. Do not connect to an ungrounded outlet. Do not use an extension cord or two-prong adapter that eliminates the connection to ground.

**CAUTION:** This furnishing is designed for indoor use only. This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**DANGER:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to if it will not fit the outlet; have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



## OPERATION INFORMATION

**WARNING:** To prevent injury from pinching or entrapment:

1. An adult must always keep the bed in sight when the bed is moving and confirm there are no people, children or pets near the moving parts of the bed.
2. Do not allow any person, child or pet to go under the bed before or during operation.
3. Do not allow children to operate the bed or base with the remote control, SleepIQ® app or side button without adult supervision.
4. Keep hands and feet away from moving parts.

After bed assembly is complete, operate remote or app to ensure proper bed functions.

Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring and products using electric power cords) during operation.

Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

# IMPORTANT SAFETY INSTRUCTIONS

## SMALL CHILDREN/PETS WARNING

**WARNING:** Immediately dispose of packaging materials as they can suffocate small children and pets. To avoid injury:

1. Children or pets should not be allowed to play under the bed or base;
2. Children or pets should not be allowed to play on the bed or base;
3. Children should not operate this bed without adult supervision;
4. Keep bed and base in sight during operation.

## FCC COMPLIANCE

This device complies with part 15 of the FCC (Federal Communications Commission) Rules. Operation is subject to the following two conditions (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any attempt to make changes or modifications to the product (e.g., an intentional radiator) could void the user's authority to operate this product according to FCC certification (Section 15.231).

## HOSPITAL USE DISCLAIMER

**CAUTION:** This product is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this smart adjustable base with the tent-type oxygen therapy equipment or near explosive gases.

## FOOT WARMING SAFETY INSTRUCTIONS

**WARNING:** Do not use the warming feature with infants or very small children, people with disabilities, anyone who is immobile or cannot operate the controls properly, anyone who is insensitive to heat or anyone who cannot understand these instructions.

1. Be sure to read carefully the accompanying instruction booklet before using this product.
2. Do not allow the cords to be pinched.
3. Keep the control away from drafty areas that may become damp or wet, such as an open window.
4. Do not use pins – they may damage the electric wiring.
5. Only plug foot warming pads into a smart adjustable base system.
6. Turn off when not in use.
7. Excessive heating may result from folding the foot warming pads, when in actual use.
8. If improper operation of this bedding is observed, discontinue its use immediately and contact our customer service team at 1-800-472-7185.
9. Do not machine wash or dry clean the foot warming pad.

## MAGNET INSTRUCTIONS

**WARNING:** A mattress with a smart adjustable base has strong magnets on the bottom of the mattress. These magnets emit magnetic fields which may interfere with pacemakers, defibrillators or other medical implants or devices.

Before using this mattress, consult your physician and/or medical device manufacturer concerning a safe distance of separation required between your medical device and the mattress. If you suspect the mattress is interfering with your medical device or implant, stop using the mattress.

Unless your physician or medical device manufacturer tells you otherwise, maintain the following safe distances of separation between your medical device and the mattress:

1. When the mattress is not fully assembled or not attached to the smart adjustable base (such as during delivery, setup, transport or service), maintain a minimum of 6 inches between your medical device and the mattress.
2. When the mattress is fully assembled and attached to the smart adjustable base, the magnetic field is less than 5 Gauss at any distance and is generally considered safe.

In addition, strong magnets can create a pinch hazard. To minimize such risk, keep magnets away from each other and from other metal objects.

Last, at close distances, magnetic fields can damage electronics, electronic/magnetic storage devices, AV equipment, bank/credit/debit cards, etc.

# IMPORTANT SAFETY INSTRUCTIONS

## SERVICE REQUIREMENTS

**NOTE:** Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

## MAINTENANCE INSTRUCTIONS

There are no User Serviceable Parts inside enclosures of the furnishing.

**WARNING:** Any servicing besides the below should be performed by an authorized service representative.

Climate360® smart bed Thermal Module requires routine vacuuming of the airflow grilles to maintain proper operation. Do not allow air openings to be blocked and keep them free of lint, hair and the like.

Climate360® smart bed Thermal Module includes high-temperature safety shutoff devices that may operate under abnormal environmental conditions. Your Climate360® smart bed will not be able to heat or cool until temperatures inside the Thermal Module return to ambient conditions. If operation of cooling and warming functions does not return, contact Sleep Number for servicing or replacement.

## SAVE THESE INSTRUCTIONS

HAVE QUESTIONS?

NEED ADDITIONAL SUPPORT?



Scan to learn more.

visit

[sleepnumber.com/support](https://sleepnumber.com/support)

or call

**1-888-472-7185**

sleep  number.

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