

sleep  number.®

**Sleep Number Smart Bed
Set Up Guide**

 Time to Complete: 30 minutes

SET UP OVERVIEW

1. Assemble your smart bed
2. Get your smart bed online with SleepIQ® technology
3. Start sleeping better tonight

BEFORE YOU START



We recommend having two people lift the mattress.

[Download the SleepIQ app](#) from the Apple App Store or



Google Play and register if you haven't done so already. You will need your order number and email address you used when you ordered your bed.

MATERIALS LIST

- Mattress
- Pump
- Remote (if purchased)
- Integrated base and power cord (if purchased; King-size bases will have two pieces, all other sizes are one piece)
- Stylish frame (if purchased; two side rails, one center support beam, two end pieces, and adhesive foot pads)
- Right-side hose (blue connectors)
- Left-side hose (white connectors)

1 ASSEMBLE YOUR SMART BED

STYLISH FRAME

Skip this process if you did not purchase a stylish frame.

1. Lay out all five pieces. Place the sides pieces on the ground with plastic holders facing the inside of the frame.
2. Attach center cross brace to side rails. Lower to click into place.
3. Attach head and foot cross braces after center support is secure.
4. Make sure all pieces are level and securely attached.
5. Apply adhesive foot pads to prevent scratching a hard floor surface (if desired).

See Image #1 for reference.



Image #1 - Stylish frame assembly

INTEGRATED BASE

Skip this process if you did not purchase an integrated base.

1. Slide the base into the frame. Make sure the base is locked firmly into place. If you have a King size base, connect the hoses between each side (Image #2).



Image #2 - Connecting hoses between sides

2. Attach the power cord at the head of the base and plug into a nearby electrical outlet (Image #3).



Image #3 - Integrated base power cord

INTEGRATED BASE (continued)

3. Locate and write down your pump's MAC address on the pump product label. It is a series of numbers and letters starting with CC or 64DB. You'll need this later to get your bed online (Image #4).

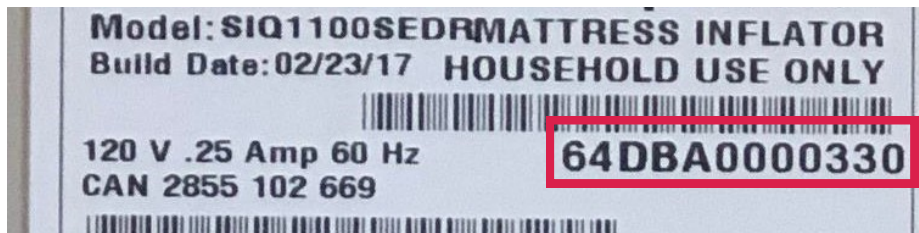


Image #4 - Pump MAC address

4. Place the pump into the pump compartment and connect the power cord to the pump. The pump will light up when it is getting power (Image #5).



Image #5 - Integrated base pump compartment

INTEGRATED BASE (continued)

5. Connect the hoses to the pump (Image #6). Close the pump compartment door.



Image #6 - Connected integrated base pump

MATTRESS

1. Remove the mattress from the bag and locate its product label.
2. Place the mattress on your bed frame or base with the product label positioned at the foot of the bed (Image #7).



Image #7 - Mattress placed on a base

MATTRESS (continued)

If you have an integrated base:

3. Starting on either side, lift the side of the mattress to locate the air connection inside the mattress. There is a slit at the hip of the bed where the air nozzle is located (Image #8).



Image #8 - Air connection inside the mattress

4. Remove the cap and connect the air hose to the mattress. Repeat on the other side.

If you do not have an integrated base:

3. Starting on either side, lift the edge of the mattress and locate the slit providing access to the inside of the mattress. Feed the corresponding hose through the slit, leading with the straight connector.
4. Route the hose inside the mattress out of the slit at the head of the bed. Repeat on the other side.

MATTRESS (continued)

5. Connect the pump and hoses. Place the pump under the bed toward the head of the bed.
6. Connect the straight connector on the hose to the pump: blue to blue, white to white.
7. Connect the power cord to the pump and plug into an electrical outlet. The pump will light up when it is getting power. [We recommend using a surge protector.](#)
8. Starting on either side, lift the side of the mattress to locate the air connection inside the mattress.
9. Remove the cap and connect the hose to the mattress.

2 GET YOUR SMART BED ONLINE WITH SLEEP IQ TECHNOLOGY

GET ONLINE FOR THE FIRST TIME

If you already have a Sleep Number smart bed and you are not getting online for the first time, go to the next page.

1. Make sure your bed is setup and no one is on it when you get started.
2. Open the SleepIQ app and tap on "Smart Bed."
3. Tap "Setup Bed" and follow the steps. This may take 5 to 10 minutes.
4. Select your Wi-Fi network and enter your password. Make sure your router is within 40 feet of your smart bed and your internet service is connected.
5. Stay next to your bed until the process is complete.

GET ANOTHER BED ONLINE

1. Open the SleepIQ app and tap "Profile."
2. Tap the account settings icon in the top right corner.
3. Under "My Sleep Number Beds", tap the bed you are setting up. Add sleeper profiles if you haven't yet. If you have already set up sleeper profiles, this option will be grayed out.
4. Tap "Need to get your bed online?"
5. Tap "Install Replacement Electronics" and follow the steps to pair and get your smart bed online. This may take 5 to 10 minutes.
6. Select your Wi-Fi network and enter your password. Make sure your router is within 40 feet of your bed and your internet service is connected.
7. Stay next to your bed until the process is complete.

SET UP YOUR REMOTE

Skip this process if you did not purchase an optional remote.

1. Insert two AA batteries into the back of the remote.
2. Press and hold the pairing button on your Smart Control System for five seconds.
3. When the light starts blinking, release.

3 START SLEEPING BETTER TONIGHT

Use your SleepIQ app or your remote to find your Sleep Number setting. Visit our [support site if you need help finding your Sleep Number setting](#).

Pro tip: It's normal for your Sleep Number setting to be different than the one you found in the store.

NEED HELP?

We're here to assist you with any questions or concerns that may come up. Visit our Support Hub or contact Sleep Number support if you need additional assistance.

[CONTACT SUPPORT](#)