



Assembly Guide:  
Sleep Number  
360® Smart Bed  
with Integrated  
Base & Frame

# Set Up Your Sleep Number 360® Smart Bed

## What You'll Need

- Two people to lift the mattress, though one person could do it alone if comfortable
- Time to complete: about 30 minutes

## Materials List

- Mattress
- Pump
- Remote (if purchased)
- Integrated base & power cord
  - If you have a king size base, it will have two pieces. All other sizes are one piece.
- Stylish frame (if purchased)
  - 2 side rails, 1 center support beam, 2 end pieces
  - Adhesive foot pads

## Steps

### 1. Assemble Stylish Frame

Skip this if you'll be placing your base inside an existing bed frame.

- Lay out all 5 pieces.
- Place the side pieces on the ground with plastic holders facing the inside of the frame.
- Attach center cross brace to side rails. Lower to click into place.
- Attach head and foot cross braces after center support is secure.
- Check to make sure all pieces are level and securely attached.
- Apply adhesive foot pads to prevent scratching a hard floor surface, if desired.

### 2. Assemble Integrated Base

- If using a Sleep Number stylish frame, slide the integrated base onto the frame. If you are using an existing bedframe, place the base into your bedframe. There is a component that will house the pump that should be near the foot of the bed after placing the base on the frame.
- If you have a king size base, connect the hoses between each side.
- Make sure the base does not move side to side and is locked firmly into place.
- Attach the power cord at the head of the base. Plug the power cord into an electrical outlet.

- Locate and write down the pump MAC address, located on the pump product label. It is a series of numbers and letters starting with CC or 64DB. You'll need this later to get your bed online.
- Place the pump into the pump compartment.
- Connect the power cord to the pump. The pump will begin to light up when getting power. If the pump isn't getting power, make sure your outlet is working and the base is plugged in.
- Connect the hoses to the pump.

### 3. Assemble Mattress

- Remove the mattress from the bag.
- Locate the product label at the foot of the bed.
- Place the mattress on the base, so that the product label is positioned at the foot of the bed.
- Starting on either side, lift the side of the mattress to locate the air connection inside the mattress.
- Remove the cap and connect the air hose to the mattress.
- Repeat on the other side.

## Get Your Bed Online

Getting your bed online ensures you can start taking advantage of all the benefits of your new Sleep Number 360® smart bed on your very first night. The SleepIQ® app will guide you through the process step by step. Should you need help or have any questions, start by visiting [sleepnumber.com/support](http://sleepnumber.com/support).

## What You'll Need

- A **SleepIQ-compatible mobile device**  
SleepIQ is compatible with Apple devices running iOS 11 or later, and Android devices running Android OS 6 or later. Bluetooth Low Energy (BLE) 4.0 is also required for use, which is available on most newer Android and Apple devices. For a full list of compatibility requirements, visit [sleepnumber.com/support](http://sleepnumber.com/support).
- Your home Wi-Fi network name and password

## Before You Start

- Make sure your bed is fully assembled and plugged in.
- Turn on Bluetooth in your mobile device settings and enable location services.
- Stay next to your bed the entire time.

- Make sure you have registered your SleepIQ® account. You should have received an email inviting you to do so.

## Steps

1. Download the SleepIQ app if you haven't already.
2. Open the SleepIQ app and log in.
3. Tap **Profile**.
4. Tap the account settings icon  in the top right corner.
5. Under **My Sleep Number Beds**, tap the bed you are setting up.

Add sleeper profiles if you haven't yet. This needs to be done before you can get your bed online. This option will be faded if you've already completed adding sleeper profiles.

6. Tap **Need to get your bed online?**
7. Tap **New bed parts** and follow the guided steps for pairing your bed.
8. You'll be asked to validate your pump MAC address.

The MAC address is a product ID that starts with CC or 64DB. If you're seeing more than one MAC address, check the label on your pump or unplug the bed you aren't pairing and try searching for beds again. If no beds are found make sure your outlet is working and check for power lights on the pump.

9. When prompted, select your Wi-Fi network and enter your Wi-Fi password.

If you don't see your network listed, make sure your router is within 40 feet of your bed and your internet service is connected.

Wi-Fi passwords are case sensitive. If your Wi-Fi password contains special characters you may have trouble getting online. We recommend changing your WiFi password if this happens.

Stay next to your bed until everything is complete!

## Set Up Your Remote

Skip this step if you did not purchase an optional remote.

## Steps

Watch our [Remote Pairing Guide for additional help.](#)

1. Insert included batteries into the remote.
2. Follow guided steps on the remote to pair your remote with your bed.