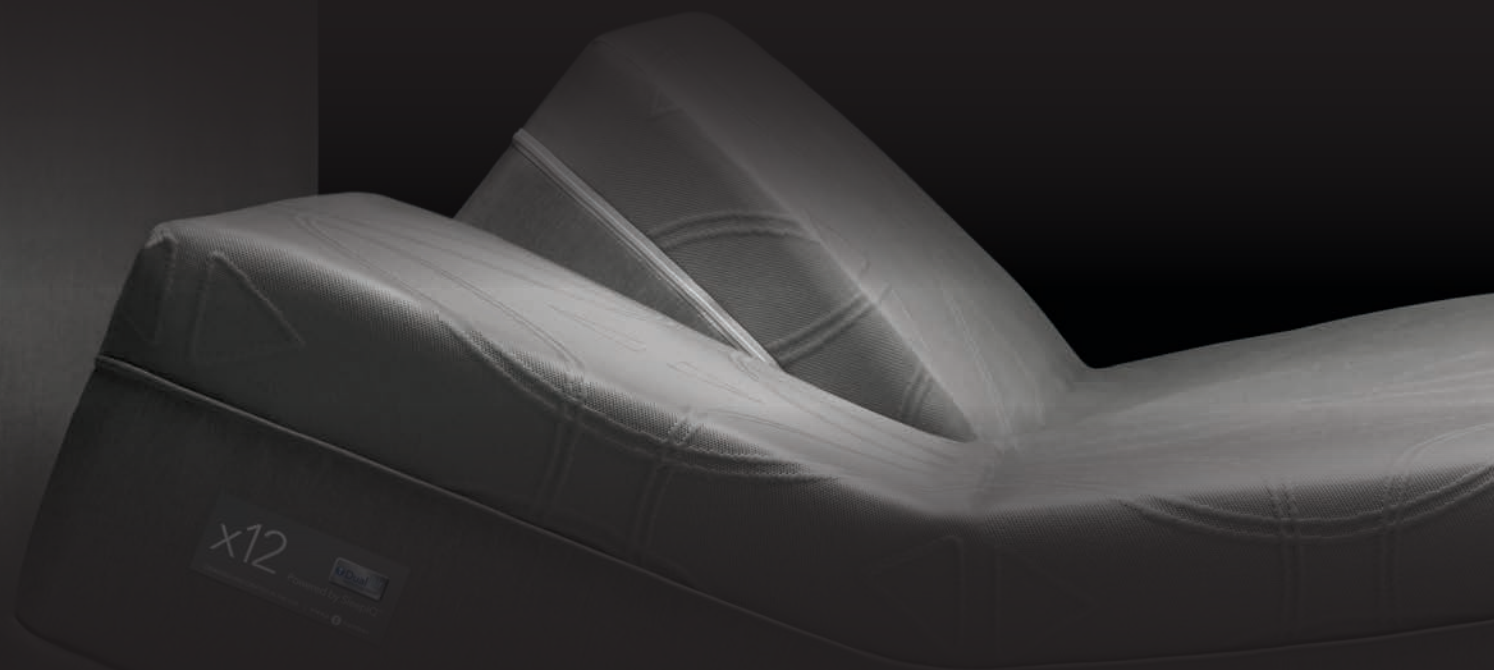


sleep  number.

x12 bed user guide

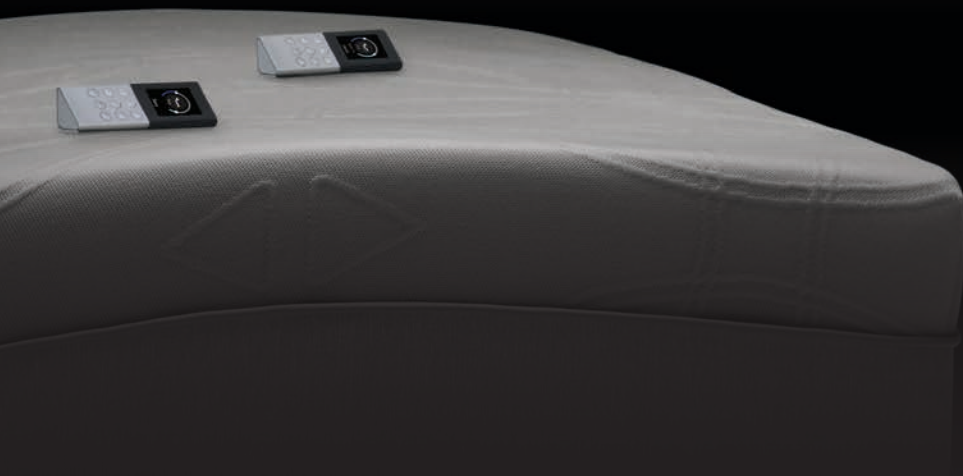




x12

TEMPUR-PEDIC

TEMPUR-PEDIC



Probably the best bed in the world SM	4	FAQs	
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Probably the best bed in the worldSM

The best bed in the world means you're on your way to getting the best sleep of your life. Enter the ultimate sleep experience. The x12 bed. Only from SLEEP NUMBER®.

- Find your ideal level of comfort, firmness and support on each side—your SLEEP NUMBER® setting.
- Elevate each side of the bed to read, watch TV, or surf the web with FlexFit™ adjustable base technology.
- Know Better SleepSM, and prove it, with SleepIQ™ technology sleep tracking.

Let's get started.



Your SleepIQ™ Score



FlexFit™ Adjustable Base Technology






Your Sleep Number® Setting

Finding your Sleep Number® setting

At the heart of your SLEEP NUMBER® x12 bed is our most advanced DualAir™ technology. Adjustable air chambers and a Firmness Control™ system guide you to your ideal level of comfort and support on each side.

Getting started couldn't be more simple, and your remote is with you every step of the way.

- Begin by lying on the bed in your preferred sleeping position.
- Press the **Side** button  to choose your side of the bed.
- Press the **Home** button  and choose **Sleep Number.®**
- Press the **Favorites** button  then select **Find Sleep Number.®**
- Follow the steps on your remote to find your *Sleep Number* setting. This may take a few minutes.

For more details on using your SLEEP NUMBER® remote, see *Individualizing Your Remote* on page 22.

CAUTION: Please refer to pages 40-43 regarding important safety information.

*Temporarily relieves common mild snoring in healthy adults. Available on Split King, Split California King and FlexTop™ King beds.

Your Remote at a Glance

An intuitive remote allows you to choose your ideal firmness—your SLEEP NUMBER® setting—or adjust your FlexFit™ bed position. Switch between them by simply pressing the Home button.





Adjustable to both of you in every way

The exclusive FlexFit™ adjustable base technology of the x12 bed lets you elevate your upper and lower body in limitless ways for ultimate comfort. Now each of you can raise your side to read, watch TV, surf the web or adjust your comfort, all at the touch of a button. You both deserve a bed that gives you everything you need.

Press the **Favorites**  button, scroll to **Zero G** to experience a feeling of weightlessness

Press the **Massage**  button, select **Full Body**, select **Soothe** for the massage of your life

Press the **Lights**  button, select **Nightlight** to softly illuminate the floor around you

For more details on using FlexFit™, see *Individualizing Your Remote* on page 22.



It loves the sound of your voice

The x12 bed offers hands-free adjustment to your bed's firmness, bed elevation, and can even give you a relaxing massage, all with a few simple voice commands. The Voice Control module is always on and always listening. Let's talk...

Speaking clearly, simply say, **"Hi, Sleep Number."** (The module up/down arrows will light up.)

Then say, **"Left Side Favorite"** or **"Right Side Favorite."**

(Firmness will adjust to your favorite SLEEP NUMBER® setting).

For other smart voice commands, say:

"Hi, Sleep Number."

Then say any of the following:

"Go to Sleep" • **"Watch TV"** • **"Zero G"** • **"Snore"** • **"Massage"** (repeat to turn off)

"Nightlight" (repeat to turn off) • **"Left Side Lights"** or **"Right Side Lights"** (repeat to turn off)

Your Voice Control module will recognize your instructions when you're within a distance of 3 feet.

For further FlexTop™ and Split King mattress size voice activation instructions, see page 33.



Last Night

Day

Week

Month

Now

Hi Sara



♥ **77 BPM**
AVG HEART RATE

≅ **12 BrPM**
AVG BREATHING RATE

7:20 Hrs
RESTFUL

0:27 Hrs
RESTLESS

0:08 Hrs
OUT OF BED

Make tonight better by journaling.

Know Better SleepSM with SleepIQTM

The SLEEP NUMBER[®] x12 bed is the first bed that lets you track and optimize your sleep with SleepIQTM technology. Sensors work directly with SLEEP NUMBER[®] DualAirTM technology inside the bed to measure your average breathing rate, average heart rate and movement to track how you're sleeping.

SleepIQTM then scores your sleep each night via your remote, smart phone, tablet or PC, and shows you how to improve it.

SleepIQTM technology is powered by BAM Labs, a company whose vision was inspired by the complexity of monitoring premature infants, and whose mission is to make sleep tracking as easy as going to bed.

All you have to do is sleep...




Your SleepIQ™ score includes your personal data over time consisting of restful time in bed, goal time in bed, average heart rate, average breathing rate, movement and bed exits. At a glance, SleepIQ™ breaks down your nightly sleep patterns for you. Dog jumping on the bed? Midnight snack? No problem. SleepIQ™ technology is there to show you how your routines affect your sleep.



Simple color coding shows you how you're progressing. Green means rested, orange is restless, and red means you're out of bed, and there's no such thing as a bad score. You can turn off SleepIQ™ whenever you choose, and your individual data is private, so you can sleep safe and sound.



A close-up photograph of a bed. The headboard is a dark green color with a fine, woven texture. To the right, there are white pillows and a white sheet or duvet cover. The lighting is soft and even, highlighting the textures of the fabric.

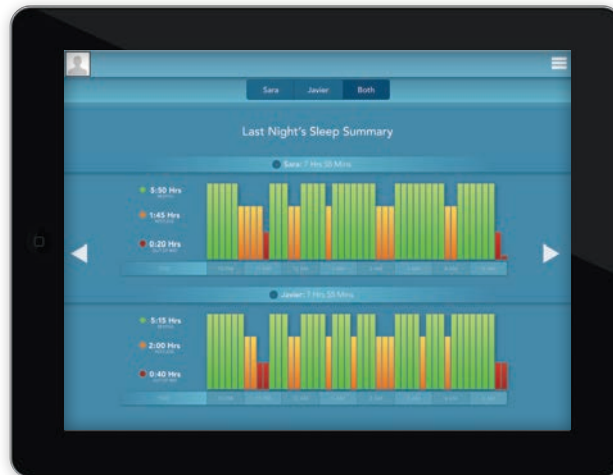
SleepIQ™ technology allows you to easily track your trends over time.

You can set your own personal goals for length and quality of sleep. Using the monthly view you can quickly identify a good night, better night and an awesome night.

Sleep better together

SleepIQ™ technology can not only tell you what SLEEP NUMBER® setting ensures your best sleep, it also measures and understands how your soulmate sleeps and how it can impact you. When they sleep better, so do you.

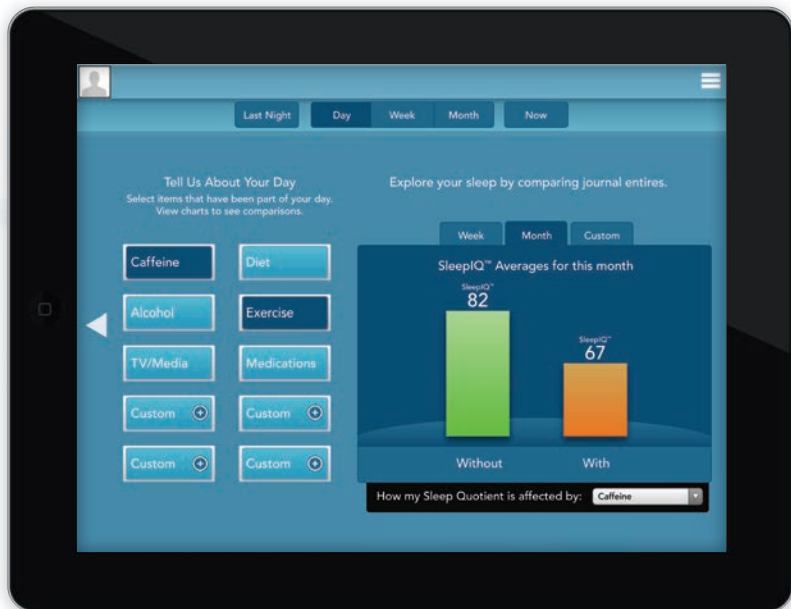
Simply click into last night's summary from the main screen, and you can see your night's or your partner's night's sleep. Each night is highlighted in 10 minute increments. Red highlights any bed exits during your sleep session.



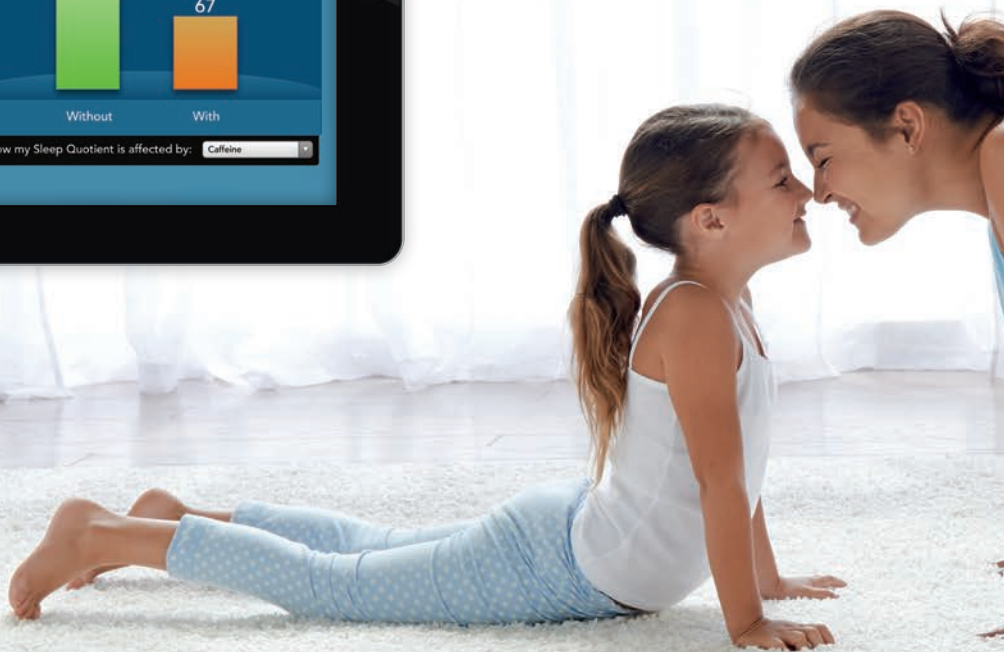


45

60



45

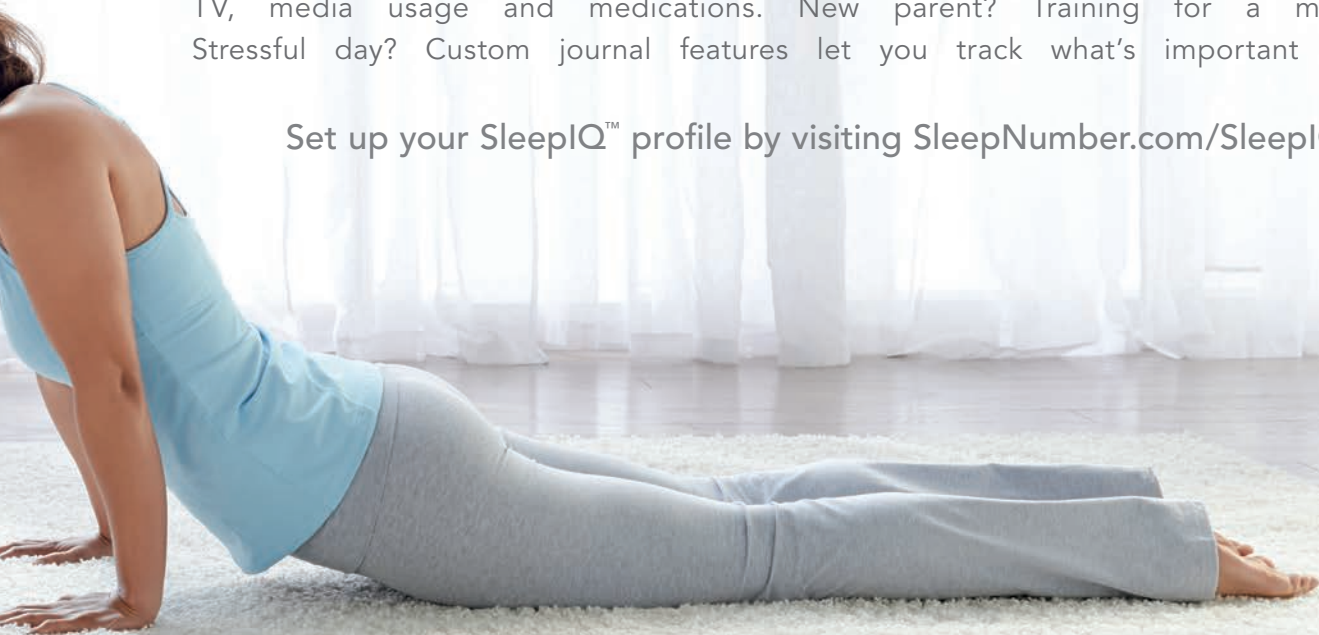


Take control of your sleep[®]

SleepIQ™ data will help you identify those routines and factors that affect your sleep.

Using your journal, you'll be able to track things like caffeine intake, diet, exercise, TV, media usage and medications. New parent? Training for a marathon? Stressful day? Custom journal features let you track what's important to you.

Set up your SleepIQ™ profile by visiting SleepNumber.com/SleepIQ



Individualizing your remote



MY SLEEP NUMBER® SETTING BUTTON

Press to return to your SLEEP NUMBER® setting



HEAD/FOOT BED POSITION

Press to select head or foot and use the up/down arrows to adjust



FAVORITES

Choose popular bed positions including Read, Watch TV, Snore, Partner Snore™* and Zero G



LIGHTS

Turn on or off nightlight and lights that are plugged in to your FlexFit™ control system



UP/DOWN ARROWS

Adjust your *Sleep Number* setting or your bed position; scroll up or down in any menu



ENTER

Press to select an option



SIDE BUTTON

Press to choose your side of the bed



HOME

Select Sleep Number®, Bed Position, SleepIQ™ and System Settings



MASSAGE

Choose type of massage or create a customized full body massage



TIMER

Set to change bed position or turn off massage and/or lights


1 Wake Up Your Remote

Insert two AA batteries (included) into your remote. Your remote will turn on simply by picking it up or pressing any button.

Easy-to-follow instructions will guide you through the next steps.

2 Name Each Side of the Bed




Follow the steps on your remote to enter your names on each side of the bed. If you'd like to skip this step, you

can enter them later by pressing the Home button , **System, Settings, Reset Preferences** and **Rename Side**.

NOTE: You can choose your side of the bed at any time by pressing the Side button .




3 Find Your Sleep Number® Setting

There's nothing quite like finding your SLEEP NUMBER® setting. Your remote can easily guide you to your ideal level of firmness, comfort and support.

- Begin by lying on the bed in your preferred sleeping position.
- Press the Side button  to choose your side of the bed.
- Press the Home button  and choose **Sleep Number**®.
- Press the Favorites button  and choose **Find Sleep Number**®.
- Follow the instructions on your remote to find your favorite *Sleep Number* setting. This may take a few minutes.




4 Save Your Sleep Number® Setting into Memory

Press the Side button  to choose your side of the bed.

Press the Up/Firmer or Down/Softer button   to choose your favorite setting, then hold the My Sleep Number® Setting button  on top of your remote for two seconds to save.


5 Save Your Favorite Bed Positions

It's easy to individualize your bed for reading, watching TV and enjoying the weightless feeling of zero gravity.

- Press the Home button  and choose **Bed Position**.
- Press the Favorites button  to access positions.
- Adjust to your liking and hold the Favorites button  for 2 seconds to save.

NOTE: Press the Home button  to switch between your *Sleep Number* setting and bed position.

6 Create an Individualized Massage

After you've pressed the Massage button , choose different intensities for upper and lower body to create your favorite full-body massage.

*Temporarily relieves common mild snoring in healthy adults.
Available on Split King, Split California King and FlexTop™ King beds.

Firmness Control™ System FAQs

Q: I feel like the mattress is losing air. What should I do?

Air loss can be caused by an unsecured hose connection, a defective air chamber, or a defective Firmness Control™ system. First, make sure the hoses and hose extensions are securely connected to air chambers. If you do not find any damaged or loose connections, identify which of the following situations matches yours and follow the instructions for remedying your issue.

NOTE: To avoid variations in your SLEEP NUMBER® setting or level of comfort, make sure that you are lying in your preferred sleep position when adjusting and checking your *Sleep Number* setting. If you suspect only one side of your SLEEP NUMBER® bed is getting softer:

- Inspect the o-ring and connectors for cracking or damage.
- Switch the hoses on the air chambers so the left hose extension (marked with a white band) is attached to the right air chamber and the right hose extension (marked with a blue band) is attached to the left air chamber. You should hear a click when the hose extension is securely connected to the air chamber.
- Fill the air chambers to your usual *Sleep Number* settings for each side of your bed.
- Sleep on the bed and monitor the feel of the bed's firmness on both sides.
- If neither chamber feels softer over time, you may have had a loose connection that was fixed when the hoses were switched. Switch the hoses back to their correct positions and continue as normal.
- If an air chamber feels softer after switching hoses, contact Customer Service with the results (the issue stayed on the same side of the bed, or it moved to the other side after switching hoses).

If both air chambers are getting softer over time:

- Inspect the o-ring(s) and connectors for cracking or damage, then reconnect the Firmness Control™ system to the air chambers.
- Lie down in your normal sleep position and fill the air chambers to your normal *Sleep Number* settings plus an additional 15 points (e.g., if you sleep at 35, fill to 50). Over-inflation will compensate for air that may escape in one of the next steps.
- Locate the air chamber caps that came with your bed. (Air chamber caps are typically found at the head of the bed inside the mattress cover in a small plastic bag. If you cannot find the caps, they may be available at your nearest SLEEP NUMBER® store, or you can request them by emailing SLEEP NUMBER at CustomerService@selectcomfort.com with your request, or by calling 1-800-472-7185.)
- Disconnect the hose extensions from the air chambers and quickly cap the chambers.
- Leave the air chambers capped for a minimum of 48 hours.
- If the air chambers become noticeably softer when capped, contact Customer Service.
- If the air chambers hold air, reconnect the hose extensions and continue using the bed. The air loss may have been due to environmental factors or a connection issue. Contact Customer Service if the air loss issue returns after reattaching the Firmness Control™ system.

Firmness Control™ System FAQs

Q: Why does my Sleep Number® Setting change?

Your *Sleep Number* setting is based on the combination of body weight, volume of air in the air chamber and sleep position. Several factors may contribute to fluctuations in your *Sleep Number* setting:

- Temperature: For example, a heated mattress pad could cause your *Sleep Number* setting to increase.
- Barometric pressure related to weather and altitude.
- Weight: The Firmness Control™ system acts similarly to a scale. Changes in weight could mean a higher *Sleep Number* setting.
- Sleeping Position: The more concentrated the weight is, the greater chance the *Sleep Number* setting will be higher (e.g., when you lie on your side). When weight is distributed more evenly throughout the chamber, it is more likely that the *Sleep Number* setting will be lower (e.g., when you lie on your back or stomach).

Q: What do I do if the Firmness Control™ system doesn't run?

- Make sure the power cord is securely plugged in to the Firmness Control™ system and a surge protector.
- Check that the power cord is plugged into an outlet that has power and is not connected to a wall switch.

Q: Will my bed deflate if there is a power surge or power loss?

No, your mattress will retain its firmness. To protect your Firmness Control™ system, we recommend using a surge protector. NOTE: The warranty does not cover damage to the Firmness Control™ system due to a power surge. Using a surge protection device (not included) is recommended.

Q: How will I know if there's a problem, like air chambers not filling or loss of power to the system?

The remote is designed to let you know if something isn't working properly.



Remote Control FAQs

Q: How do I capitalize a letter in the middle of my name?

Select the letter and press the Up/Down buttons   simultaneously.


Q: How many letters can I use for my name?

Up to 11.

Q: My remote says there's an inflation/connectivity error. What should I do?

An error message lets you know an issue has been detected, along with prompts for how to fix it. If the error is still not resolved, you will be instructed to visit sleepnumber.com/chat or call us at 1-800-511-0054.





Q: How do I restore the remote's original settings?

To erase all stored information, press the Home button , select **System**, select **Setting**, select **Reset Preferences**, then select **Factory Reset** and follow the instructions on the remote.



Q: Why won't my remote turn on?

You may need to replace or check the orientation of the batteries. Your remote comes with two AA batteries that should last about 6 months with normal use. If new batteries don't resolve the issue, please visit sleepnumber.com/chat or call us at 1-800-472-7185.


Q: How do I save my Sleep Number® setting?

Press the side button  to choose your side of the bed. Press the Up/Down buttons   to choose your *Sleep Number* setting, then hold the My Sleep Number® Setting button  on the top of your remote for two seconds to save.

Q: How do I save my customized bed positions?

Adjust the bed position to your preference and hold the Favorites button  for two seconds to save over the bed positions. If you wish to reset the bed positions back to the original position settings, press the Home button , select **System**, select **Settings**, select **Reset Preferences**, select **Bed Positions** and follow the instructions on the remote.



Q: How do I reset my timer?

Press the Timer button , and choose from the menu to adjust the timers that are set. Scroll to select a new timer option or select **Timer Off**.


Q: How do I dim my under-bed nightlight?

Press the Home button , then select **System**, select **Settings**, select **Reset Preferences**, select **Nightlight**, then press the Up/Down buttons   to adjust to your brightness preference.

Q: How do I turn my night stand lights on or off with the remote?

Press the Lights button , then select the lights you want on or off and press the Enter button . A light bulb icon will appear when the light selected is on and will disappear when the light is turned off.

Q: How do I change the name on my remote?

Press the Home button , then select **System**, select **Settings**, select **Reset Preferences**, select **Rename Side** and follow the directions on the remote to enter a new name.

Mattress FAQs

Q: Where are the air chamber caps? And where should I store them?

The caps are in the Firmness Control™ system box. Please store these in the mattress cover at the head of the bed in case you should ever need to temporarily cap your air chamber(s).





Q. What if I feel like I'm rolling toward the edge or toward the center of the mattress?

Although rare, these sensations could potentially be experienced if one side of the mattress is set quite firm and the other side quite soft. Call Customer Service at 1-800-472-7185 for a remedy to this situation if bothersome to you.

Q. What if I notice a rubber smell from the air chamber(s)?

The odor you may smell is normal and will fade over time. To minimize the smell, unzip the mattress cover and allow the air chambers to air out for a few hours. Laying a couple of dryer sheets on top of the air chambers will also help mask any odor by adding a fresh scent.

Q. Why are there body impressions on the mattress cover?

For a fuller look, press the Home button , then select **Sleep Number**[®], press the Favorites button , select **Sleep Number**[®] **100** and follow the menu instructions to fill both sides. Body impressions in a normal innerspring mattress would indicate that the spring support is compressing or breaking down. The SLEEP NUMBER[®] bed features air, which we believe is superior in every way for comfort and support. Since air cannot break down, you receive the same support after years of use as you do on the very first day.





Voice Activation FAQs

Q: How will I know that the Voice Control module heard me?

The Voice Control module will light up once the trigger phrase **“Hi, Sleep Number”** is heard. The light will blink slowly while your bed is adjusting to your request, then turn off once complete.

Q: How close does the module need to be to hear my voice?

The Voice Control module will hear and respond to your voice up to 3 feet away.

Q: Does it need to be completely quiet in my room for Voice Control to work?

No. Voice Control will work at a reasonable level of room noise (TV, fan, radio, etc.).

Voice activation for different x12 mattress sizes

FlexTop™ and Split King Voice Activations:

"Hi, Sleep Number"

"Left Side" or "Right Side"

Then say any of the following:

"Watch TV" • "Zero G" • "Snore" • "Go To Sleep"

"Nightlight" (repeat to turn off)

"Lights" (repeat to turn off) • ***"Massage"*** (repeat to turn off)

Queen and Non-FlexTop™ Voice Activations:

"Hi, Sleep Number"

Then say any of the following:

"Watch TV" • "Zero G" • "Snore" • "Go To Sleep"

"Nightlight" (repeat to turn off)

"Lights" (repeat to turn off) • ***"Massage"*** (repeat to turn off)



SleepIQ™ System FAQs

Q: What makes up my SleepIQ™ score?

Your individual quality and length of sleep, consisting of restful time in bed, goal time in bed, vitals, motion and bed exits.

Q: Can I turn off SleepIQ™?

Yes, you can turn off SleepIQ™ through your SLEEP NUMBER® remote, SleepIQ™ App or SleepIQ™ website.

Q: How can I access my SleepIQ™ data?

You can access your SleepIQ™ data via web, iOS App and *Sleep Number* remote.

Q: Is my data kept private?

Yes, your SleepIQ™ data is confidential to you and your partner. See terms and conditions for detailed information.

Q: My kids and/or dogs sleep with me, will that affect my SleepIQ™ score?

SleepIQ™ will only read the strongest average heart rate and average respiration rate.

Q: How long can I view my SleepIQ™ data?

You can view your information for a rolling 2 years.

SleepIQ™ LEDs (images read left to right on the front of your Firmness Control™ system)



Power. This light will come on and stay solid when your SleepIQ™ system has power.



Remote Binding. After Power light is solid, this light will blink. Wake up your remote so it can bind to this Firmness Control™ system. This light will turn solid when successful.



Wi-Fi Connection. This light will blink when it is searching for your home network. When this light turns solid, your home network was successfully detected.



Internet Connection. This light will blink when your Firmness Control™ system is trying to connect to the internet. When this light stops blinking, your Firmness Control™ system has successfully detected the internet.



Cloud/Server Connection. This light will blink when your Firmness Control™ system is trying to connect to the cloud servers. When this light stops blinking, your Firmness Control™ system has successfully connected.

If blinking persists on any light, please contact Customer Service for further assistance.

FCC/Statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important Safety Instructions:

- Your SLEEP NUMBER® bed is intended for in-home, non-commercial use only. Any unintended use voids the limited warranty.
- The remote is not a toy and should be used under adult supervision.
- Do not open the Firmness Control™ system or remote(s) (with the exception of the battery compartment). The warranty is void if these units are tampered with.
- Keep the Firmness Control™ system and remote(s) away from heat sources such as radiators, heat registers, etc.
- Firmness Control system and remote(s) are not water resistant. Do not use or store near water—for example, in a wet basement, near an open window, etc.

Trial and Warranty Information

100 Night In-Home Trial and Return Policy

We are confident that you will be completely satisfied with your SLEEP NUMBER® bed. Please take into consideration that it may take several weeks to adjust and get completely comfortable. After 30 nights, if for any reason you decide to return the bed, contact Customer Service before packing your bed. Simply call us toll-free within 100 days of delivery to authorize its return. Upon receipt, we'll reimburse the full purchase price less your initial shipping or Home Delivery and Setup fees. You pay return shipping. There are no returns or exchanges on adjustable bases, closeout, Special/Limited Edition, factory outlet or demo bed models. All merchandise being returned must be in good condition and be given a Return Merchandise Authorization number from Customer Service, which will expire 30 days from date of issue. All refunds will be issued to the original method of payment within approximately 15 business days after all products have been received at SLEEP NUMBER. All shipping and incidental charges to return the bed are the customer's responsibility.

25 Year Limited Warranty on Sleep Number® Mattresses and Modular/Non-Adjustable Bases purchased on or after April 28, 2013

Select Comfort Corporation ("Sleep Number") warrants this mattress and/or mattress base against defects in material or workmanship to the original purchaser for a period of twenty-five (25) years from the date of original purchase or invoice, whichever is later. This warranty extends to the Firmness Control™ system that controls your mattress. However, it excludes a SleepIQ™ module (if your Firmness Control™ system connects with SleepIQ™ services, you have a SleepIQ™ module installed). The SleepIQ™ module is covered for a period of two (2) years from the date of purchase or invoice, whichever is later.

WHAT WE WILL DO: At our option, *Sleep Number*® will repair or replace the warranted product or part provided that it is returned to us as provided herein. During the first two (2) warranty years, any covered repairs or replacement parts will be at no cost to you. *Sleep Number* reserves the right to substitute products or parts of comparable quality and value or, where permissible by law, to use or deliver refurbished products or parts in the repair or replacement of any product or part that does not come into contact with the sleep surface (e.g., the Firmness Control™ system or the air chambers) under this limited warranty.

HOW WARRANTY COVERAGE IS CALCULATED: During the following warranty years, your repair or replacement cost will be calculated by adjusting our then-current prices for the product or part (or a comparable product or part if the original product or part is no longer in production) as follows:

Warranty Year	Original Purchaser's Percent of Product/Part Cost
0-2	No Cost
3-20	20% plus 4% for each <u>completed</u> year from original purchase or invoice date, whichever is later
21-25	96%

WHO THIS WARRANTY PROVIDES COVERAGE TO: Your warranty is non-transferrable and sale, transfer or disposal of the warranted product or part will void this warranty. For the purposes of this warranty, an "original purchaser" is an individual who purchases the product directly from SLEEP NUMBER® or an authorized reseller for personal, consumer use and not with the intent to resell the product or for commercial purposes. This warranty does not apply to products purchased either with the intent to resell or through unauthorized resellers including, without limitation, third party websites such as Craigslist, eBay, or Amazon. If you are not the original purchaser, you take the product "as is" and with any and all faults.

CLAIMS THIS WARRANTY DOES NOT COVER: Your warranty excludes claims for conditions arising from normal wear and tear including but not limited to mattress cover compression, foam compression, discoloration of parts or normal body indentations. This warranty does not provide coverage for claims related to comfort preference (e.g., "The bed feels too hard/soft.") The warranty does not provide coverage and will become void if claims are a result of damage caused by tampering with or modifications to any component including the opening of the Firmness Control™ system or remote control. Damage caused from laundering or dry-cleaning the product or any part as well as damaged caused by misuse or abuse including but not limited to stains, soil, burns, cuts, tears or spills or factors other than a product defect, are also excluded under and will void this warranty. Lastly, this warranty does not provide coverage and will become void if damage is caused by acts of nature including but not limited to fire, flood or lightning damage or for damage caused by power surges. This warranty does not apply to beds sold as floor models or "demos". Changes in barometric pressure can impact the feel of your SLEEP NUMBER® mattress and may require you to occasionally adjust your Firmness Control™ system to return to your preferred SLEEP NUMBER® setting. This is normal, is a function of the environment and does not reflect any defect in your SLEEP NUMBER® mattress or Firmness Control™ system. Consequently, this warranty will not cover claims caused by changes in barometric pressure. This warranty also excludes claims related to the SleepIQ™ module after the first two (2) years as well as access and use of SleepIQ™ services. Any claims related to the SleepIQ™ services are governed by separate Terms and Conditions of Use.

COSTS THIS WARRANTY DOES NOT COVER: In connection with your warranty claim, you are responsible for returning the warranted product or part to us. If your claim occurs during the first two warranty years, we will incur both the cost of shipping the warranted product or part back to us as well as the cost of our shipment of any repaired or replaced product or part back to you. If your claim occurs after the first two warranty years, shipping of products or parts related to your covered warranty claim will be at your expense in both directions. In either case, you remain responsible for bringing your authorized return to your nearest UPS facility or drop-off location. This warranty does not provide coverage for or the cost associated with the transportation, inspection, removal or installation of any product or parts except as provided above. The responsibility for the installation of any product or part replaced under this warranty and any related installation costs are yours regardless of whether there is any cost to you for the repaired or replaced product or part.

Warranty Information (continued)

WHAT YOU MUST DO TO KEEP THE WARRANTY IN EFFECT:

KEEP YOUR ORIGINAL RECEIPT: You may be required to provide your original receipt at the time of any warranty claim.

USE AN APPROPRIATE FOUNDATION: Your SLEEP NUMBER® mattress is designed to work on a firm, solid, non-spring foundation or adjustable bed base that is sufficiently strong and stable so as being capable of supporting the weight of the mattress and its occupants. Failure to use an appropriate foundation will void your warranty.

DO NOT REMOVE THE LAW LABEL: Do not remove the law label attached to your *Sleep Number* mattress. This label identifies your mattress as being a genuine *Sleep Number* mattress and may be required to establish warranty coverage.

DO NOT OPEN THE FIRMNESS CONTROL™ SYSTEM OR REMOTE: Do not open or tamper with the Firmness Control™ system (including the SleepIQ™ module) or the remote except to change the battery.

KEEP THE MATTRESS AND/OR BASE IN A SANITARY CONDITION: This warranty shall not apply to any product or part found to be in an unreasonably unsanitary condition. A product is in an unreasonably unsanitary condition if it is so pervasively soiled that an inspection is unable to be conducted due to the presence of body fluids, blood borne pathogens, insects or other substances that otherwise suggest that the product has been subjected to misuse or abuse beyond ordinary wear and tear.

WHAT IS THE WARRANTY ON REPAIRED OR REPLACED PRODUCTS OR PARTS? No new warranty is provided with any mattress or any component part that is repaired or replaced under this warranty. The warranty for any replacement mattress, component part, Firmness Control™ system or SleepIQ™ module runs from the date of your original purchase or invoice date, whichever is later. Any mattress, component part or Firmness Control™ system (including an installed SleepIQ™ module, if any) that is replaced under this warranty will be required to be returned to SLEEP NUMBER at the time of replacement.

WHERE DOES THIS WARRANTY APPLY? Your warranty provides coverage for products purchased and used in the United States excluding its territories and possessions (e.g. Guam, Puerto Rico and the Virgin Islands). It is not applicable to claims for products purchased or used in any other country.

WHAT ARE THE LIMITATIONS ON THIS WARRANTY? Your exclusive remedy, in lieu of all incidental, special or consequential damages including for negligence, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated in this warranty. SLEEP NUMBER SHALL NOT BE LIABLE IN ANY CASE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

ARE THERE ANY IMPLIED WARRANTIES? EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO YOUR SLEEP NUMBER® MATTRESS AND/OR BASE OR FIRMNESS CONTROL™ SYSTEM (including an installed SleepIQ™ module, if any) IS LIMITED IN DURATION TO TWO YEARS.

EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN. SLEEP NUMBER does not make any warranty and specifically disclaims any warranty that your *Sleep Number* mattress and/or base is suitable for your particular medical condition. No express or implied warranties are extended to any persons who purchased the product from anyone other than *Sleep Number* or its authorized retailers and all such warranties are hereby excluded. *Sleep Number* does not authorize any person or entity to create for it any other obligation or liability in connection with this warranty.

HOW STATE LAW RELATES TO THIS WARRANTY: Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts so the foregoing limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights. These rights may vary from state to state.

HOW TO FILE A WARRANTY CLAIM: You must contact our Customer Service department at the phone number printed on the back cover of your owner's manual to obtain a Return Merchandise Authorization (RMA) number prior to returning any products or parts to us. You may be asked to undertake certain steps to troubleshoot the product or part for which a claim is being made. These steps are essential to determining whether your warranty claim is covered and ensuring shipment of the correct replacement product or part. Products or parts returned to us without an RMA will be destroyed and no warranty claim will be honored. You may also contact us by email at customerservice@selectcomfort.com or in writing to: Sleep Number Customer Service, 9800 59th Avenue North, Minneapolis, MN 55442.

For the FlexFit™ adjustable base warranty, please see your FlexFit™ Adjustable Base User Guide or visit sleepnumber.com.



Important Safety Instructions

NOTE: Save these instructions.

The FlexFit™ control system portion of FlexFit™ adjustable base is the only Intertek ETL evaluated device described in this manual.

When using an electrical furnishing, basic precautions should always be followed. Read all instructions before using this furnishing.

DANGER – To reduce the risk of electric shock:

1. Always unplug this furnishing from the electrical outlet before cleaning.

WARNING: To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by or near children, invalids, or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair, and the like.
7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.

11. This furnishing contains receptacles that are always powered on. To Reduce the Risk of Electric Shock – Disconnect power strip from power source before servicing any equipment connected to the power strip.

12. This furnishing is intended for household use only.

WARNING: Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only. See the following **GROUNDING INSTRUCTIONS**.

GROUNDING INSTRUCTIONS

WARNING: Electrical ground is required on the furnishing. Do not connect to an ungrounded outlet. Do not use an extension cord or two prong adapter that eliminates the connection to ground.

CAUTION: The furnishing is designed for indoor use only. Install the power strip away from heat-emitting appliances such as radiators or heat registers.

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in Figure 1. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Advisory

Important Information

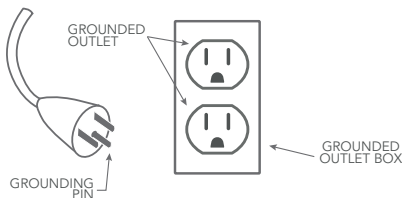
Read the following information carefully before using this product. This adjustable base has been quality-engineered with design features to optimize your comfort and safety when operated properly.

Product Ratings

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 2 minutes within a 20 minute period, or approximately 10% duty cycle. Note: Massage equipped beds are not designed for continuous, extended massage operation.

Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for FlexFit™ adjustable bases are as follows: DC equipped - 600 lb (272 kg) all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. Note: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

FIGURE 1



CAUTION: DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.

Operating Information

- After bed assembly is complete, operate remote to ensure proper bed functions.
- Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring, and products using electric power cords) during bed operation.
- Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

Location Environment

The level of sound experienced during FlexFit™ bed operation is directly related to the location environment. For example, when a bed is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster. It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

Small Children/Pets Warning

CAUTION: Immediately dispose of packaging material as it can suffocate small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision. Keep bed in sight during operation to ensure safety and avoid injury.

Advisory (continued)

Hospital Use Disclaimer

CAUTION: This base is designed for in-home use only. It is not approved for hospital use and does not comply with hospital standards. Do not use this base with tent-type oxygen therapy equipment or near explosive gases.

Pacemaker Warning

CAUTION: If the massage feature is in use, this product produces a vibrating sensation. It is possible that individuals with heart assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

Service Requirements

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

Massage Operation

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

Raising/Lowering Mechanisms

The raise/lower feature will emit a minimal humming sound during operation. This is normal. During operation, the lift arm wheels make contact with the platform support of the bed. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote.

This should realign the base's activating mechanisms to the proper operational position.

Locking Caster Safety Feature

This product is equipped with locking casters. For best results, place rubber caster cups under locking casters when the bed is located on smooth or hard surface flooring. It is still possible for locking caster equipped beds to slide even when locked and even with the use of rubber caster cups. To activate locking casters, push down on the lock tab. To disengage the locking mechanism, push up on the lock tab (see illustration below).



Lubrication

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the bed may inadvertently creep downward from the elevated position.

Snore Button/Partner Snore™ Technology

CAUTION: The Snore and Partner Snore™ features are designed to facilitate the temporary adjustment to the flow of air through the nose and mouth. Ensure the comfort and safety of your sleeping partner prior to operating the Partner Snore™ feature. Discontinue use of the Partner Snore™ feature if pain, discomfort or unsafe condition results. Obstructed air flow is a common cause of mild snoring. While snoring is common in adults, it can be an indication of a more serious health condition. This is not a medical device or a substitute for medical advice, treatment or proper monitoring of any symptom or condition. Please consult your health care provider.

Product Care

Cleaning Your Remote and FlexFit™ Control System

- Wipe the body with a clean cloth dampened with a mild soap and water solution.
- For the remote, wipe the display screen with a clean, dry, lint-free cloth.

CAUTION: Do not immerse in water or place in dishwasher.

When Not in Use

- Store remote, FlexFit™ control system and power cord in a controlled, indoor environment.



At SLEEP NUMBER®, we are committed to providing you the best customer service and are dedicated to delivering convenient ways to meet your needs.

If you have any questions, please contact us at 1.877.252.7813



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