

# OWNER'S MANUAL AND WARRANTY INFORMATION

The ~~EXCITING~~ New Generation in Bedding

*Select Comfort*<sup>®</sup>  
CORPORATION

9301 - 75th Avenue North  
Minneapolis, MN 55428

*Select Comfort*<sup>®</sup>  
CORPORATION

## IMPORTANT...READ THIS FIRST

You've just purchased the most remarkable mattress available today. Actually, it's more than just a mattress, it's a whole new, better way of sleeping. As you may know, whenever you buy a new mattress there is a transition period while your body adapts to your new bed. Some people are comfortable immediately; however, the usual adjustment period for any style bed is two weeks to a month.

During the adjustment period you may feel stiff and achy. This is normal; muscles that have stayed up all night supporting your spine are no longer stressed, while other muscles are adjusting to their proper supporting function.

Because Select Comfort's "touch of a button" comfort system is so unique, we have a recommended process to help you find your ideal comfort. Don't be surprised or discouraged if it takes some time for you to find the optimum firmness level; that's why we offer customers a 90 Night Trial program.

1. Before retiring for the evening, lay down and fully inflate your bed. You can feel when the air chamber is full; the motor does not shut off automatically. Just relax for a few minutes until your spine adjusts to the horizontal position.
2. Touch the "Softer" button on your remote hand control, holding it down until it reaches a level that feels comfortable. You hear only a "click" when using the "Softer" button.) A small change in air pressure can have a significant change in the support level—and your comfort.
3. Leave your Select Comfort mattress at this firmness level, with only minor adjustments, for several days.
4. Experiment with changing the firmness in small increments, always staying at the same level for several days, until you find what makes you most comfortable. **Remember, every time you significantly change the inflation (firmness) level of your mattress, it's like getting used to a whole new bed!**
5. If you feel stiffness in your neck and/or shoulders, you may want to try a flatter pillow.
6. If you have any questions or problems, please call our Customer Service department at (800) 472-7185 and one of our sleep consultants will be happy to help you find your ideal comfort level!

With the Select Comfort patented relief valve, you need not worry about overinflating your air chambers. The relief valve will automatically release air if too much pressure is exerted on your air chambers.

Contained in this booklet are complete, easy-to-follow instructions for assembling your Select Comfort mattress. Before beginning, take a moment to read through them completely.

At the back of this booklet, you'll find complete information on your warranty. Please fill out and mail in the enclosed registration card immediately, so that your warranty is properly activated.

Now get ready to enjoy the best night's sleep you've ever experienced!

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## REFERENCE GUIDE TO MATTRESS SIZES

Most people are not aware of the wide variety of styles and sizes available in mattresses today. As a result, when it's time to buy a new one, they often purchase a size that is really incorrect for them.

A good example is the full size, which for years has been the most popular size among many adult couples. In fact, the full size is 54" x75". That's actually the width of two crib mattresses and too short for a person stretched out whose height is 5'10" or more.

People of today are taller and bigger than their parents of only a generation ago. Therefore, it's important not only to choose the right mattress but the right size.

Here is a reference guide of the mattress sizes available today.

Traditional Mattress Sizes	Waterbed Sizes		
Twin	39"x75"	Super Single	48"x84"
Twin Long	39"x80"	Super Queen	60"x84"
Full	54"x75"	Super King	72"x84"
Queen	60"x80"		
Short Queen	60"x75"		
Eastern King	76"x80"		
California King	72"x84"		

# LIST OF COMPONENTS

## Traditional Mattress

- Mattress Cover (1)
- Center Foam Wall (1 for dual chamber only)
- Air Control Unit (1)
- Air Chambers (1 for single chamber)  
(2 for dual chamber)
- Hand Controls (1 for single chamber)  
(2 for dual chamber)
- White Plugs (1 for single chamber)  
(2 for dual chamber)
- Hoses (1 for single chamber)  
(2 for dual chamber)
- Attached to Chambers
- Clamps (1 for single chamber)  
(2 for dual chamber)
- Foam Border Walls (2 long)  
(2 short)

## If Pillowtop

- Convuluted Pad (1)

## Waterbed Mattress

- Hose Extender Kit (1)
- Mattress Cover (1)
- Center Foam Wall (1 for dual chamber only)
- Air Control Unit (1)
- Air Chambers (1 for single chamber)  
(2 for dual chamber)
- Hand Controls (1 for single chamber)  
(2 for dual chamber)
- White Plugs (1 for single chamber)  
(2 for dual chamber)
- Hoses (1 for single chamber)  
(2 for dual chamber)
- Attached to Chambers
- Clamps (2 for single chamber)  
(4 for dual chamber)
- Elbows (1 for single chamber)  
(2 for dual chamber)
- Riser Pads (8)
- If Pillowtop**
- Convuluted Pad (1)

## TOOLS REQUIRED:

One standard pliers.  
**BEFORE BEGINNING:** Make sure that you have the boxes necessary for proper assembly. All boxes should be identified by the same initial in the colored square on the end of each box. If the boxes you received are not correct, contact Select Comfort at 1-800-472-7185 immediately.

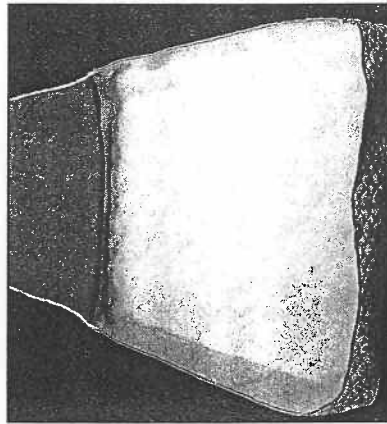


Figure A

**STEP ONE:** Remove the cover and lay it quilted side down on a flat area large enough to assemble the entire mattress, a boxspring or bed platform works well. Next, completely unzip the underside of the mattress cover and fold back. (See Figure A.)

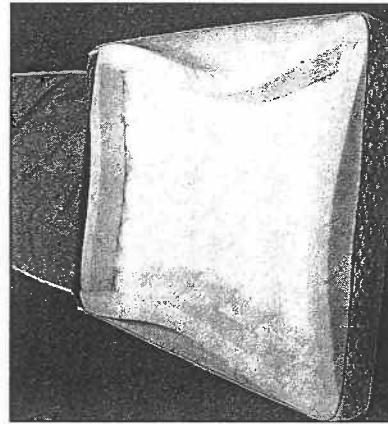
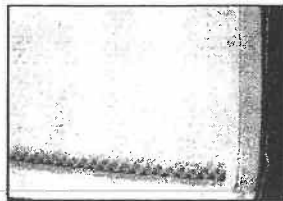


Figure B

# ASSEMBLY INSTRUCTIONS FOR TRADITIONAL/PILLOWTOP STYLE MATTRESSES

**STEP TWO:** Remove the 4 foam border walls from the box. Place the two long walls down the length of the sides so the VELCRO® pads face inward and the zippers are face up. Place the two short walls at the head and foot, with zippers face up, making sure the VELCRO pads connect securely and squarely with the VELCRO on the other walls. Walls will bow out until mattress is fully inflated. (See Figure B below.)



Inset A

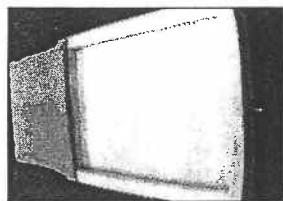


Figure C

**(If Pillowtop):** Pillowtop systems include a special convuluted foam pad for added comfort. The convuluted foam should be placed with the flat side down. It is inserted between the four foam border walls and pushed down so it is sitting firmly against the backing of the pillowtop and the four foam border walls. (See Inset A and Figure C.)

**STEP THREE: (Dual Air Chamber Only):** Couples who set their air chambers at different firmness levels sometimes feel a space between the two air chambers, while others never notice it. Since we want you to be happy with your Select Comfort mattress, we are enclosing an optional center foam wall for those of you who do feel this space. We recommend you initially put the bed together with this insert. Removing it at a later date will take very little time if you prefer not to use it. (See Figure D on next page.)

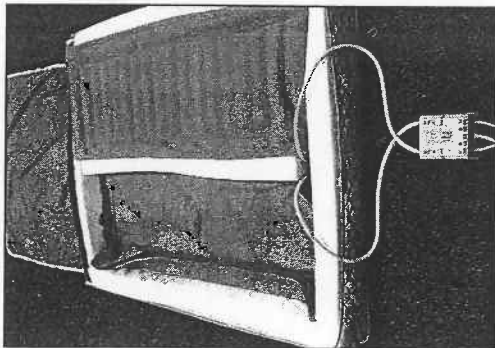


Figure D

Remove one air chamber from carton and lay it inside the mattress cover. (See Figure D.) Dual air chambers are identical in design; there is no "right" or "left" chamber. Next, insert the center foam wall. (See Figure D.) When placing air chamber(s) into mattress cover, make sure hose assemblies face inward and hose(s) extend out toward the head of the bed. To change direction of the hose coming out of the air chamber, grasp air chamber firmly with your left hand at the valve section. Grasp the hose elbow with your right hand and, using your thumb, turn it until you reach the correct position. (See Figure E.)

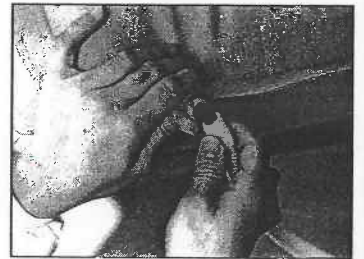


Figure E

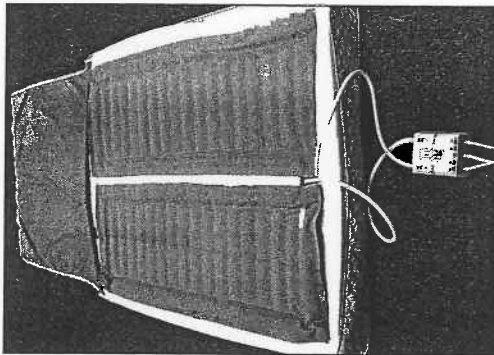


Figure F

**STEP FOUR:** Remove air control unit from the box and plug into an electrical outlet. Place unit upside down with nozzle parts pointed toward mattress. (See Figure F.) Slip hose(s) through loose clamps. Then slip hose(s) onto nozzles, and tighten clamps, being careful **not to overcrimp and break clamps.** (See Figure G.)

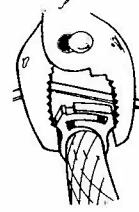


Figure G

Leaving the air control unit upside down, press "Firm" on both hand controls (about 2-8 minutes) until air chambers are mostly inflated and completely straightened. Do not inflate the air chambers completely. You can adjust the firmness level later, but assembly is easier if the air chambers are moderately firm.

You will notice that when inflated, the hose connections on dual chamber systems are offset. This is the correct configuration. This provides a closer, more comfortable fit between the two chambers. (See Figure H.)

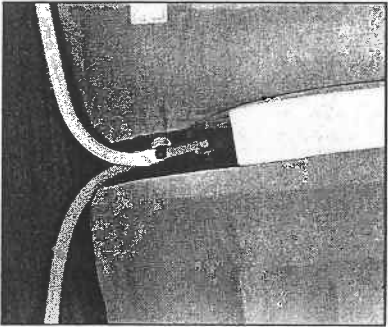


Figure H

**STEP FIVE:** Zip up the mattress cover so both zippers meet at the top center of the mattress for **dual chamber** beds, and at the side for **single chamber** beds. Leave enough space for hose(s) to exit from the inside. For most efficient operation, make sure hose(s) are fully extended and are not crimped. (See Figure J.)

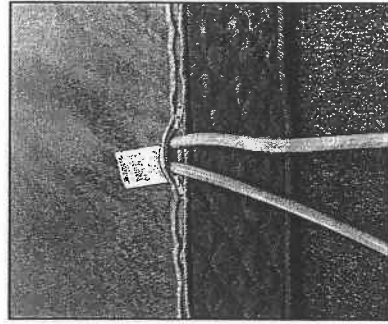


Figure J

As you perform this step, you will notice the label pocket on the underpanel of the mattress cover. This is provided as an ideal location to store your Owners' Manual/Warranty Information Booklet so it will never be misplaced.

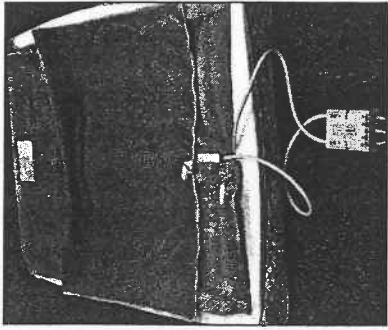


Figure I

**STEP SIX:** Turn the mattress over and place it upright on the bed. Next, move the head of the bed away from the wall. Place the white hose plug(s) in the storage hole(s) provided on the bottom of the air control unit. These hose plugs are included in the event that you need to disconnect your hose(s) from the air control unit. Arrange the air control unit underneath the bed, right side up, with the nozzles facing the head of the bed.

**STEP SEVEN:** Place the left hand control to the left side of the bed; the right hand control to the right side of the bed. Move the bed to your desired location. Placing the air control unit on carpet or a folded towel helps minimize noise when inflating your chamber(s).

**STEP EIGHT:** Using the hand controls, inflate both sides of the bed to their firmest level. Now, one at a time, use each hand control to adjust each side of the bed to your desired comfort level. Please read "Important" section at beginning of book for more information. Your Select Comfort mattress is now fully assembled and ready to enjoy!

**TOOLS REQUIRED:** One standard pliers, a drill with a 5/8" wood bit, and a scroll or coping saw. You will need the drill and saw to make a hole to pull hose(s) through bed frame.

**BEFORE BEGINNING:** Make sure that you have the boxes necessary for proper assembly. All boxes should be identified by the same initial in the colored square on the end of each box. If the boxes you received are not correct, contact Select Comfort at 1-800-472-7185 immediately.

**STEP ONE:** Remove top wood frame mattress section off pedestal in order to get at head end of pedestal base. Using your saw, cut a hole approximately 3/4" x 3" in the bottom center of the head panel of the pedestal base. (See Figure A.)

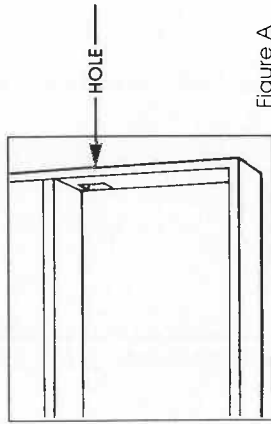


Figure A

**STEP TWO:** Remove air control unit from carton and install hose attachments (packaged with this manual) to the nozzles of the air control unit. Make sure the elbows found at the other end of the hose attachments are pointed up.

Secure the hoses to the air control unit with the clamps (also packaged with this manual) using the pliers. **Do not over crimp or put too much pressure on clamps or they may break!** (See Figure B.)



Figure B

**STEP THREE:** Place the air control unit inside the bed base so the hose elbows, hand controls and power cord exit through the hole cut earlier. (See Figure C.)

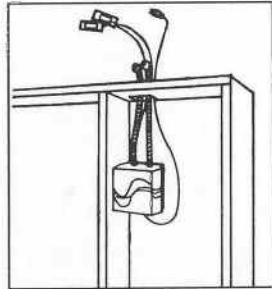


Figure C

**STEP FOUR:** Replace mattress box back on top of pedestal base. Now, drill a hole at the very top center edge of the mattress box. With your saw, cut a hole approximately 3/4" x 2". (See Figure D.)

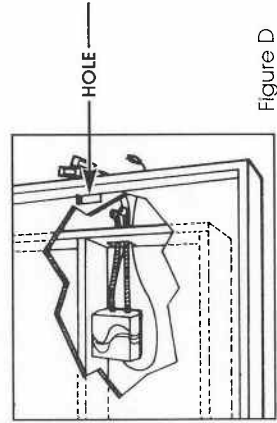


Figure D

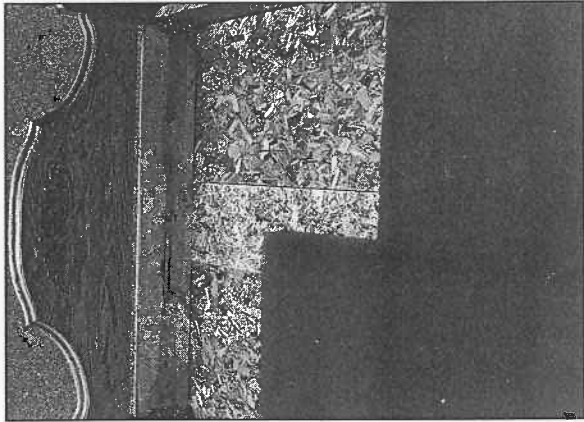


Figure E

**STEP FIVE:** Remove the eight (8) gray riser pads from plastic bag and place in mattress frame. (See Figure E.) Cut corners of foam over hole previously drilled so hose(s) will easily fit through. You may also need to trim the corners to fit.

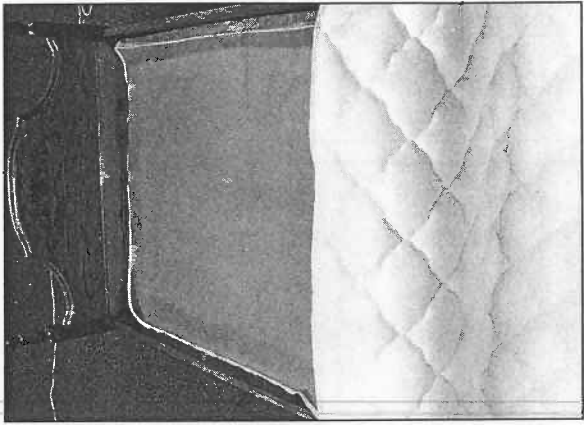


Figure F

**STEP SIX:** Place mattress cover with quilted side up in mattress frame, unzip top panel and pull back. (See Figure F.)

**STEP SEVEN: (Dual Chamber Only)** Couples who set their air chambers at different firmness levels sometimes feel a space between the two air chambers, while others never notice it. Since we want you to be happy with your Select Comfort mattress, we are enclosing an **optional** center foam wall for those of you who do feel this space. We recommend you initially put the bed together with this insert. Removing it at a later date will take very little time if you prefer not to use it.

## ASSEMBLY INSTRUCTIONS FOR WATERBED REPLACEMENT MATTRESSES

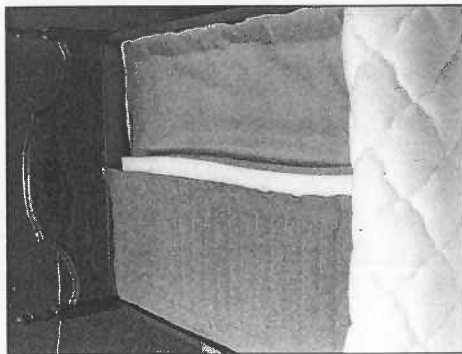


Figure G

Remove air chamber(s) from carton and lay inside the mattress cover. (See Figure G.) Dual air chambers are identical in design; there is no "right" or "left" chamber. Next, insert the center foam wall. (See Figure G.) When placing air chamber(s) into the mattress cover, make sure hose assemblies **face inward** and hose(s) **extend out toward the head of the bed.** (See

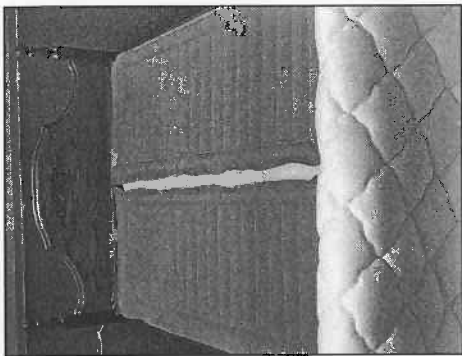


Figure I

Figure K.) To change direction of the hose coming out of the air chamber, grasp air chamber firmly with your left hand at the valve section. Grasp the hose elbow with your right hand and, using your thumb, turn it until you reach the correct position. (See Figure H.)

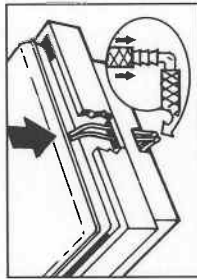


Figure J

**STEP EIGHT:** Slide the air chamber hose(s) through the hole cut in the mattress frame and connect them to the elbow(s) protruding from the base. (See Figure J.) Press "Firm" on both hand controls until air chamber(s) are mostly inflated and completely straightened. This should take approximately 2-8 minutes. Do not inflate the air chamber(s) completely. You can adjust the firmness level later, but assembly is easier if the air chamber(s) are only moderately firm.



Figure H

## ASSEMBLY INSTRUCTIONS FOR WATERBED REPLACEMENT MATTRESSES

**STEP NINE:** Set the hand control(s) aside and zip up the mattress cover so that both zippers meet at the top center of the mattress. Leave enough space for both hoses to exit from the inside. For most efficient operation, make sure both hoses are fully extended out of the mattress and are not crimped. (See Figure L.)

As you perform this step, notice the label pocket on the underside of your mattress cover. This is an ideal location to store this Owner's Manual and Warranty Information booklet where it will never be misplaced.

**STEP TEN:** Insert the hose(s) through the hole in mattress box, making sure not to crimp them.

**STEP ELEVEN:** Make sure the left side hose is attached to the left elbow and the right hose is attached to the right elbow for a dual chamber mattress. Using a pliers, secure the connection with the clamps included with this manual.

**STEP TWELVE:** Place the white hose plug(s) under the corner of the mattress or in the warranty pocket so you will know where to find them. These hose plug(s) are included in the event that you need to disconnect your hose(s) from the air control unit. Place left hand control to the left side of your bed and right hand control to the right side of your bed.

**STEP THIRTEEN:** Using the hand control(s), inflate both sides of the bed to their firmest level. Now, one at a time, use each hand control to adjust each side of the bed to your desired comfort level. Please read "Important" section at beginning of book for more information.

Your Select Comfort mattress is now fully assembled and ready to enjoy!

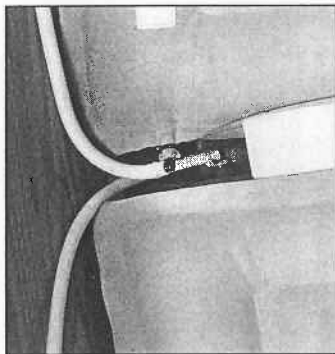


Figure K

You will notice that when inflated, the hose connections on dual chamber systems are offset. This is the correct configuration. (See Figure K.) This provides a closer, more comfortable fit between the two chambers.

**(Pillowtop Mattress Only):** Remove convoluted foam from box and place in mattress on top of air chambers flat side up.

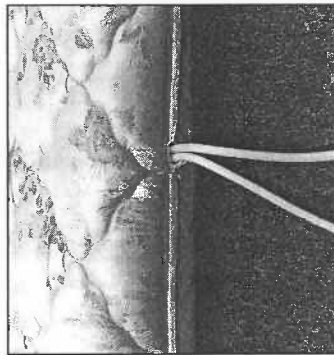


Figure L

**PROBLEM**

*Air chamber loses air.*

**POSSIBLE SOLUTION**

- Check hose connection to the air control unit to be sure it is tight. End of hose should be flush against front of air control unit.
- Hand control may be stuck on "Softer", if so, tap on control to loosen.
- Air control unit may be leaking air. To check for defect, fully inflate air chambers, remove hoses from air control unit and use white hose plugs (included with Owners Manual) to plug hoses. Wait for period of time in which bed seems to lose air; if there is still leakage, it is in the hose or air chamber. Call Customer Service for service instructions.

*Air control unit operates but mattress will not inflate or deflate on demand.*

*Hand control fails to inflate or deflate.*

*Mattress won't soften while my partner is pressing "Firmier" at the same time.*

*Bed appears uneven in the morning.*

- Check to be sure you are using the correct hand control.

- Check air hoses for bends or crimps that would restrict air flow.

- Check to see if other control is operational. If not, make sure the air control unit is plugged in fully to a working electrical socket. If it is plugged in, use a lamp or other available electrical device to check that the socket has power.

- If other control functions properly, you probably have a defective switch. Call Customer Service for service instructions.

- Engineering of our air control unit has developed a durable, long-life module with very little that can break down. This heavy-duty construction allows for inflation and deflation to the correct firmness in seconds. You may both deflate your mattress together. But if one is inflating, the other must wait to deflate – it only takes a few minutes.

- You probably have it at a very soft setting. Simply inflate both sides of the mattress to their firmest position for a perfectly shaped bed every day.

*Can I run the Air Control unit for extended periods of time?*

- Operating the Air Control unit for longer than 10 minutes without allowing the motor to cool will not damage the unit. However, it may reduce the life expectancy of the air control unit.

*My foundation has a different cover than my mattress.*

- That's easy! Just contact Select Comfort. If you like everything to match, we can provide you with a matching foundation cover that slips right on your old foundation in minutes. Call 1-800-472-7185 for more information.



*Sheets fall off the mattress.*

- With the many different sizes of mattresses sold these days, sheet manufacturers don't make sheets that fit each size properly. Most department stores or bedding stores sell inexpensive sheet clips that can be attached to your sheets under the mattress.

*Air control unit makes noise when inflating.*

- Your Air Control unit will make a small amount of noise when you inflate your mattress (there will be a slight click and a wind noise when you deflate). We recommend you place your air control unit on carpeting or something that will absorb the vibration when it is inflating.

*What if Select Comfort designs new or upgraded products?*

- Your name will stay on our mailing list indefinitely. You will no longer be receiving promotional material but, in the event new or upgraded products are developed, we will send you information regarding these developments.

**Need Further Help?**  
Call our Service Representatives at  
**1-800-472-7185**

## WHAT TO DO IF YOU NEED WARRANTY SERVICE

- First, refer to the Troubleshooting Guide located in this booklet. (Check the table of contents for exact page.) The problem you have may be solvable by checking the problem/solution recommendations shown there.
- Next, if referring to the Troubleshooting Guide does not solve your problem, call our toll-free **Customer Service Hotline (1-800-472-7185)**. One of our Service Representatives will be happy to help you.
- If something cannot be solved over the phone, our Service Representative will want to get some information from you: Your name, address, which product you purchased, date of purchase and a description of the problem. Our Service Representatives will also give you an Authorization number and tell you what items to return.

Since all Select Comfort products are componentized, it is usually not necessary to return the entire mattress.

- The Authorization number is very important. We are not responsible for items returned without it. Be sure it is clearly marked on the label of any packages you are sending to us. Also keep it with your records should you wish to inquire about any service work being performed.

When we receive the defective component, we will repair it immediately and return it to you. Please allow about three weeks.

- For complete information on Warranty Service Coverage, please read the Limited Warranty. The warranty pertains to defective products only.
- Do not attempt to make any repairs yourself to a faulty air control unit. Opening the unit will void the warranty.

### We Would Like Your Comments!

The Select Comfort Sleep System you purchased represents the state-of-the-art in modern bedding. This new technology of mattress that allows each user to adjust the comfort on their side of the bed represents the next generation in sleep products.

We are constantly striving to improve our products and value your input. We'd like to know how the product has benefited you, if you sleep better as a result of it, and what other special advantages you have derived from sleeping on it.

We'd also like to know if you are unhappy with it in any way or if there is something you would particularly like to see improved. Your comments are the quickest and most valuable way for us to know how to make our product better.

So, after you have slept on your new Select Comfort Mattress for a while, please take a moment to write us with your opinions. We'd appreciate them very much!

Write to:

**Select Comfort Corporation**  
Consumer Information Department  
9301 75th Avenue North  
Minneapolis, Minnesota 55428

## LIMITED WARRANTY

Select Comfort Corporation warrants to the original purchaser that each Select Comfort product shall be free from defects in material and workmanship for a period of fifteen years from the date of purchase.

In the event that service resulting from a defect is required **within five years from the date of purchase**, Select Comfort will, without charge to the original purchaser, repair or replace, at Select Comfort's option, the defective product upon delivery to Select Comfort accompanied by reasonable proof of date of purchase.

In the event that service resulting from a defect is required **between five and fifteen years** after the date of purchase, Select Comfort will repair or replace, at Select Comfort's option, the defective product at a cost to the original purchaser not to exceed the then current suggested retail price minus the prorated value (based on the length and the remaining term of this warranty and such suggested retail price) for the Select Comfort product you purchased or a comparable model of the product, if the product originally purchased is no longer in production, plus reasonable transportation charges.

Select Comfort Corporation reserves the right to refuse to service any product that is delivered in an unsanitary condition. This warranty does not apply in the event of misuse or abuse of the product. Select Comfort reserves the right to substitute materials of equal or better quality if identical materials are not available at the time of service under this warranty.

Do not attempt to make any repairs yourself to a faulty air control unit. Opening the unit will void the warranty.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

*Select Comfort*  
CORPORATION

9301 75th Avenue North  
Minneapolis, Minnesota 55428

(612) 493-2575

Customer Service  
1-800-472-7185

WARRANTY  
NUMBER  
914578

Brown To Carter