

# OWNER'S MANUAL AND WARRANTY INFORMATION CLASSIC SERIES



SELECT COMFORT®

Select Comfort Corporation  
6105 Trenton Lane North  
Minneapolis, MN 55442-3240



SELECT COMFORT®

## **YOU'RE ABOUT TO EXPERIENCE THE BEST SLEEP OF YOUR LIFE!**

Thank you for choosing a SELECT COMFORT® sleep system – the world's most personalized mattress. As you will soon discover, the Select Comfort adjustable firmness design provides you with valuable life-enriching benefits.

Tonight, you will experience a better night's sleep:

Your weight will be more evenly distributed across the mattress surface. Your spine will be supported more closely to its natural alignment. Irritating pressure points against your body will be reduced. In short, you will be cradled in maximum comfort as the mattress contours to you.

The Select Comfort patented adjustable firmness design is the result of years of research and development. Even with this advanced technology, it's important to remember that your body may require a transition period to adapt to a new sleeping surface. While some people are comfortable immediately, it is not unusual for others to take several weeks to find their optimal firmness setting. That is why we offer you a 90-night trial period. Please be patient in becoming familiar with your Select Comfort mattress. Once you have established your individual firmness preference, you will sleep better and wake refreshed, night after night, year after year!

## **Table of Contents**

Classic Mattress Assembly .....	2
Questions & Answers .....	6
How to Contact A Customer Service Representative .....	7
Suggestions For Finding Your Comfort Level .....	8
Warranty .....	9

## Classic Series Mattress Assembly

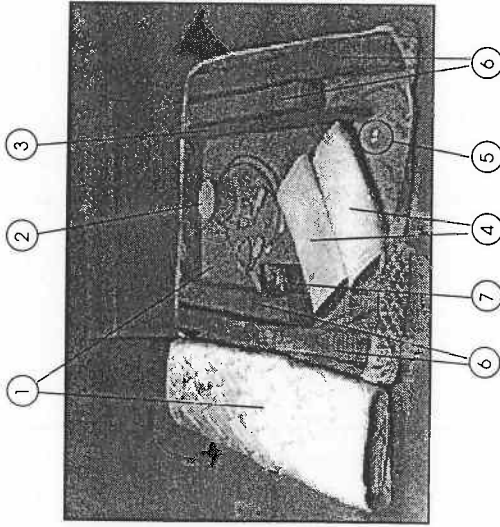
### BEFORE YOU BEGIN:

Remove contents from the box and check against list of components below. If the contents you received are not correct, contact a Customer Service Representative (see page 7).

### List of Components

#### Classic Mattress includes:

1. Mattress Cover (1)
2. Firmness Control System (FCS) with attached hand control(s) and hose assembly (1)
3. Center Foam Wall (1 For dual chamber only)
4. Air Chamber(s) (1 for single chamber)  
(2 for dual chamber)
5. Caps (2)
6. Foam Border Walls (2 long)  
(2 short)
7. Owner's Manual (1)



## Classic Mattress Assembly

### Step One:

Place the mattress cover quilted side up on a flat area large enough to assemble the entire mattress; a boxspring or bed platform works well. Next, unzip the top of the mattress cover as far as possible. Position the cover so that the holes in the underside of the mattress cover are at the head of the bed. (See Figure A)

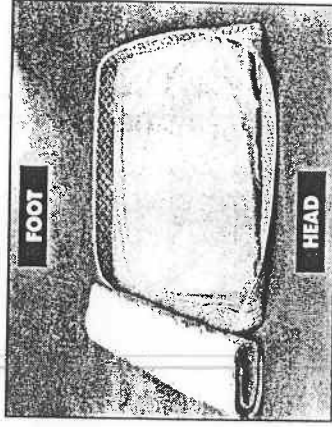


Figure A

### Step Two:

Place the two long foam border walls along the sides of the mattress cover. Place the two short foam border walls at the head and foot. The walls will bow out until mattress is fully inflated. (See Figure B)

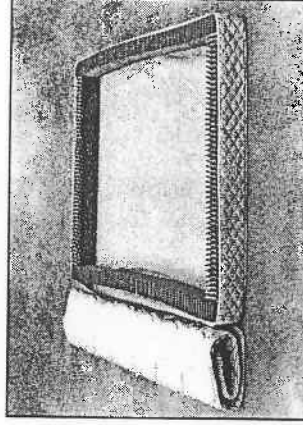


Figure B

### Step Three: Dual Chamber-

Take one air chamber and lay it inside the mattress cover with the hose connector on the bottom and facing the head of the mattress. Repeat the process for the other air chamber. (See Figure C)

### Single Chamber -

Lay the air chamber inside the mattress cover with the hose connector on the bottom and facing the head of the mattress.

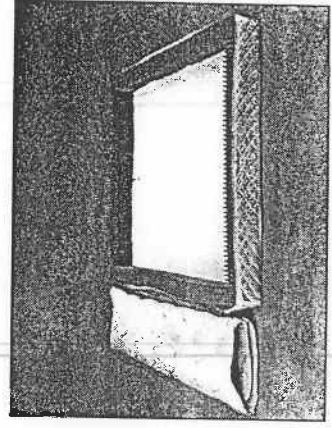


Figure C

## Classic Mattress Assembly

**Note:** For ease of assembly, the directions will refer to "right" and "left" as if you are standing at the head of the bed looking towards the foot of the bed.

### Step Four:

Place the Firmness Control System (FCS) at the head of the bed and plug into an electrical outlet.

### Dual Chamber -

Feed the hose attached to top port of FCS through the right-hand hole on the underside of the mattress cover (See Figure D) and connect it to the hose connector on the Air Chamber (See Figure E). To ensure a solid connection, press together until they "click." Repeat the procedure for the left-hand chamber.

**Single Chamber -** Take the hose and pass it through the center hole in the mattress cover (See Figure D) and connect to the hose connector on the Air Chamber (See Figure E). To ensure a solid connection, press together until they "click."

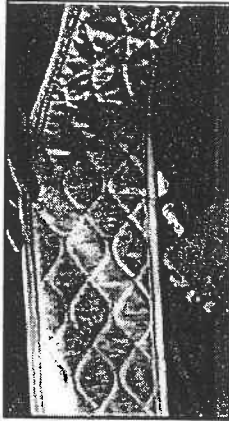


Figure D

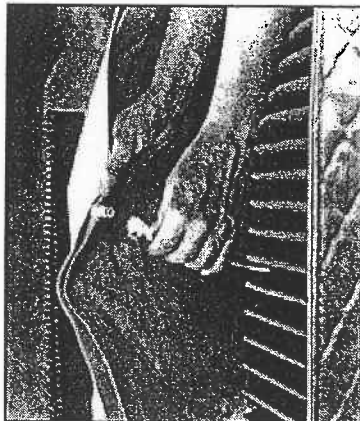


Figure E

## Classic Mattress Assembly

### Step Five:

Press "Firmer" on the hand control (about 2-8 minutes) until air chamber is mostly inflated and completely straightened. On dual chamber models, repeat for the second chamber. Do not fully inflate the air chambers at this time.

### Step Six:

Next, (for dual chamber mattresses only) insert the center foam wall between the two air chambers. Position the foam wall so that it is centered between the two endwalls, with an equal space on both ends (see Figure G). (**Note:** The center foam wall is designed to provide added support where you need it—from your thighs to your shoulders.)

### Step Seven:

Zip on the top of the mattress cover. (See Figure H)

### Step Eight:

Move the bed to your desired location. Arrange the FCS underneath the bed making sure the hose(s) are not crimped.

### Step Nine:

Lie down on the bed and using the hand control(s), inflate both sides of the bed to their firmest level. When a chamber does not seem to be getting any fuller, it is fully inflated. The pump does not automatically shut off when a chamber is full, but, because of the patented design of the firmness control system, the mattress will never overinflate. Now, one at a time, use each hand control to adjust each side of the bed to your desired firmness level. Please read "Suggestions for Finding Your Comfort Level" on page 8 of this manual for more information.

**Note:** When adjusting the firmness, you will hear motor sounds from the FCS when the "Firmer" button is pushed. You will hear only a "click" when the "Softer" button is pushed.

### Caps

One or two caps have been supplied in the event you need to disconnect your air chamber(s) from the Firmness Control System. After you have finished assembling your mattress, place the cap(s) and your Owner's Manual in a safe place.

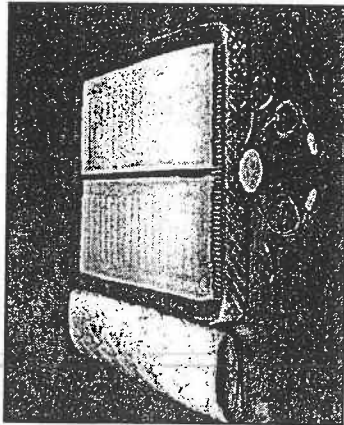


Figure G

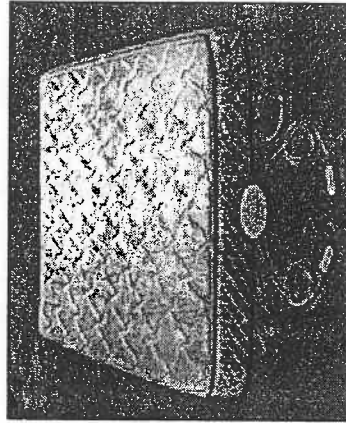


Figure H

## General Questions & Answers

*What if the Firmness Control System operates but mattress will not inflate or deflate on demand?*

- Check to be sure you are using the correct hand control.
- Check air hoses for bends or crimps that would restrict air flow.

*What if a hand control fails to function when I push the "Firm" or "Softer" button?*

- Check to see if the other control is operational. If not, make sure the Firmness Control System is plugged in fully to a working electrical outlet. If it is plugged in, use a lamp or other available electrical device to check that the outlet has power.

- If other control functions properly, you may have a defective switch. Call Customer Service for service instructions (see page 7).

*Why won't my mattress soften while my partner is pressing "Firm" at the same time?*

- Engineering of our Firmness Control System has developed a durable, long-life module with very little that can break down. This heavy-duty construction allows for inflation and deflation to the correct firmness in seconds. Both of you may deflate your mattress together. But if one is inflating, the other must wait to deflate - it only takes a few minutes.

*What if the bed appears uneven in the morning?*

- You probably have it at a very soft setting. Unlike an innerspring mattress that is made of steel, our mattress is made of flexible materials, so its profile may not be as rigid. If the appearance of your bed is a concern, you may wish to take note of the time required to deflate to your setting from the firmest position.

Then you can inflate both sides of the mattress to their firmest position every day for a perfectly shaped bed and deflate to your setting each night.

*How do I find my individual comfort level?*

- See "Suggestions for Finding Your Comfort Level" on page 8 of this manual.

*Can I run the Firmness Control System for extended periods of time?*

- Operating the Firmness Control System for longer than 10 minutes without allowing the motor to cool may reduce the life expectancy of the Firmness Control System.

*What can I do if my foundation has a different cover than my mattress?*

- Select Comfort has designed a foundation to enhance the performance of your adjustable firmness mattress. This high quality foundation is covered by a coverlet that matches the pattern of your Select Comfort mattress. Or, you may wish to purchase just the matching coverlet, which slips right over your old foundation in minutes. Call 1-800-344-6561 for more information.

*Can my mattress be stain proofed?*

- We do not recommend applying a stain protector to your mattress cover as this may cause yellowing of the mattress fabric.

*What if I need to remove a stain from my mattress cover?*

- We recommend spot cleaning with sparkling water or using a mild detergent. **Do not dry clean your mattress cover.**

*What can I do if my bed is not as warm as I like?*

- You may want to use an electric blanket or electric mattress pad to warm your bed.

*What can I do if my bed is warmer than I like?*

- Some people may feel too warm when sleeping. We recommend using a 100% cotton mattress pad and 100% cotton sheets. You can also cover up with an open weave cotton blanket.

*What if sheets slip off the mattress?*

- With the many different sizes of mattresses sold these days, sheet manufacturers don't make sheets that fit each size properly. Most department stores or bedding stores sell inexpensive sheet clips that can be attached to your sheets under the mattress for a better fit.

*The Firmness Control System makes noise when inflating.*

- Your Firmness Control System will make a small amount of noise when you inflate your mattress (there will be a click and wind noise when you deflate). We recommend you place your Firmness Control System on carpeting or some thing that will absorb the vibration when it is inflating.

*What if Select Comfort Corporation designs new or upgraded products?*

- You will soon be receiving our Comfort Club newsletter with information about new products, special features and other future developments.

*How does electricity affect my mattress?*

- Your mattress will retain the current firmness level in case of interruption of electrical service.
- The FCS must have electricity to operate.

*What should I do if my sleep system requires warranty work or replacement parts?*

- Please contact Select Comfort Customer Service to arrange for shipment of replacement parts or warranty work. You must have an authorization number to insure proper processing of any returned item.

*What if I want to return my Select Comfort Sleep System?*

- Please contact Customer Service for return authorization.

## How To Contact A Customer Service Representative

If We Can Be Of Service . . .

Call our Customer Service Representatives at

**1-800-472-7185**

Available during these convenient hours:

**MONDAY-FRIDAY** 7:00 am to 9:00 pm  
**SATURDAY** 8:00 am to 5:30 pm

(All times Central time)

## Suggestions for finding your comfort level

1. Before retiring for the evening, lie down and fully inflate your bed. You can feel when the air chamber is full; the motor does not shut off automatically. Just relax for a few minutes until your spine adjusts to the horizontal position.
2. Touch the "Softer" button on your hand control, holding it down until it reaches a level that feels comfortable (you hear only a "click" when using the "Softer" button). You should be aware that changes in firmness levels can affect how your mattress feels.
3. Try your Select Comfort mattress at this firmness level, with only minor adjustments, for several days.
4. Experiment with changing the firmness in *small increments*, always staying at the same level for several days, until you find what makes you most comfortable. **Remember, every time you significantly change the firmness level of your mattress, it's like getting used to a whole new bed!**
5. If you feel stiffness in your neck and/or shoulders, you may want to try a different pillow.
6. If you have any questions or problems, please call our Customer Service Representatives at **1-800-472-7185** and we'll be happy to help you find your ideal comfort level!

Below are the terms of your warranty. Please fill out the limited warranty card included with this manual. Detach and mail your warranty information, postage paid, to Select Comfort Corporation.

## Limited Warranty

Select Comfort Corporation warrants to the original purchaser that this Select Comfort product shall be free from defects in material and workmanship for a period of ten years from the date of purchase.

In the event that service resulting from a defect is required **within five years from the date of purchase**, Select Comfort Corporation will, without charge to the original purchaser, repair or replace, at Select Comfort Corporation's option, the defective product upon delivery to Select Comfort Corporation accompanied by reasonable proof of date of purchase.

In the event that service resulting from a defect is required **between five and twenty years** after the date of purchase, Select Comfort Corporation will repair or replace, at Select Comfort Corporation's option, the defective product at a cost to the original purchaser not to exceed the then current suggested retail price minus the prorated value (based on the length and the remaining term of this warranty and such suggested retail price) for the Select Comfort product you purchased or a comparable model of the product, if the product originally purchased is no longer in production.

Select Comfort Corporation reserves the right to refuse to service any product that is returned in an unsanitary condition. This warranty is good only in the United States and Canada, it is not applicable in other U.S. territories or other countries. This warranty does not apply in the event of misuse or abuse of the product. Select Comfort Corporation reserves the right to substitute materials of equal or better quality if identical materials are not available at the time of service under this warranty.

Do not attempt to make any repairs yourself to a faulty Firmness Control System. Tampering with or opening the unit will void the warranty.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### We Would Like Your Comments!

The Select Comfort Sleep System you purchased represents the state-of-the-art in modern bedding. This new mattress technology allows each user to adjust the comfort on their side of the bed and represents a new generation in sleep products. We are constantly striving to improve our products and value your input. We'd like to know how the product has benefited you.

We'd also like to know if there is something you would like to see improved. Your comments can assist us in continuing to improve our products.

After you have slept on your new Select Comfort adjustable firmness mattress for a while, please take a moment to write us with your opinions. We'd appreciate them very much!

Write to:

#### Select Comfort Corporation

Consumer Information Department  
6105 Trenton Lane North

Minneapolis, Minnesota 55442-3240



SELECT COMFORT®

Select Comfort Corporation  
6105 Trenton Lane North  
Minneapolis, Minnesota 55442-3240