

sleep  number®

FLEXFIT™ ADJUSTABLE BASE
USER GUIDE





i8
DESIGNED AND CRAFTED IN THE USA
Dual Air
Innovation Series
sleep number

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Congratulations

You're about to take your sleep experience to a whole new level. Read, watch TV, surf the web and adjust your bed's firmness for ideal support—all with a single, intuitive remote. We know you'll fall in love with comfort you can adjust in every way.

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WARNING: Read all instructions before use to avoid injury. Improper use of product can result in serious injury or death. Follow the safety information in this assembly guide. Keep this assembly guide for future reference.

FlexFit™ 1

Adjustability, comfortably priced



- Raise the head of your bed to read, watch TV or sleep in ideal comfort
- Adjust your bed's firmness and elevation at the simple touch of a button



Sleep Number® c2 FlexTop® King
c2 mattress shown with complete
upholstered bed. (sold separately)

WARNING: To reduce the risk of burns, fire, electrical shock, or injury to persons, refer to pages 13-15 for important safety information.

Your Remote at a Glance

An intuitive remote allows you to choose your ideal firmness—your Sleep Number® setting— or adjust your FlexFit™ base position. Switch between them by simply pressing Enter.



LEFT/RIGHT BUTTON

Press to choose your side of the bed



ENTER

Press to bring up the menu or select an option.



UP/DOWN ARROWS

Adjust your Sleep Number setting or your bed position; scroll up or down in any menu



MY SLEEP NUMBER® SETTING BUTTON

Press to return to your Sleep Number® setting

FlexFit™ 2

Customize your comfort with countless adjustability



Head/Foot



Partner Snore™



Timer

- Enjoy head-to-toe relaxation while reading, watching TV or lounging
- Partner Snore™ technology* lets you gently raise your partner's head
- Let your body float into the weightless feeling of zero gravity
- Adjust your bed's firmness and elevation at the simple touch of a button



Sleep Number® c3 FlexTop® King
c4 mattress shown with complete
upholstered bed. (sold separately)

WARNING: To reduce the risk of burns, fire, electrical shock, or injury to persons, refer to pages 13-15 for important safety information.

*Available with Split King, Split California King and FlexTop® King beds.

Your Remote at a Glance

An intuitive remote allows you to choose your ideal firmness—your Sleep Number® setting—your FlexFit™ base position. Switch between them by simply pressing Enter.



HEAD/FOOT BED POSITION

Press to select head or foot and use the up/down arrows to adjust



LEFT/RIGHT BUTTON

Press to choose your side of the bed



FAVORITES

Choose popular bed positions including Zero Gravity, Snore, and Partner Snore™*



ENTER

Press to select an option



UP/DOWN ARROWS

Adjust your Sleep Number setting or your bed position; scroll up or down in any menu



HOME

Select Sleep Number®, Bed Position and System Settings



MY SLEEP NUMBER® SETTING BUTTON

Press to return to your Sleep Number® setting



TIMER

Set a time to return your bed to your favorite sleeping position

FlexFit™ 3

Endless adjustability for ultimate relaxation



- Enjoy head-to-toe relaxation while reading, watching TV or lounging
- Partner Snore™ technology* lets you gently raise your partner's head
- At the touch of a button, turn on a soft light under the bed and control your night stand lamps
- Massage soothes tired muscles and leaves you feeling rejuvenated
- Let your body float into the weightless feeling of zero gravity
- Adjust your bed's firmness and elevation at the simple touch of a button



Sleep Number® c4 FlexTop® King
c4 mattress shown with complete
upholstered bed (sold separately)

WARNING: To reduce the risk of burns, fire, electrical shock, or injury to persons, refer to pages 13-15 for important safety information.

*Available with Split King, Split California King and FlexTop® King beds.

Your Remote at a Glance

An intuitive remote allows you to choose your ideal firmness—your Sleep Number® setting—your FlexFit™ base position. Switch between them by simply pressing Enter.



HEAD/FOOT BED POSITION

Press to select head or foot and use the up/down arrows to adjust



LEFT/RIGHT BUTTON

Press to choose your side of the bed



FAVORITES

Choose popular bed positions including Zero Gravity, Snore, and Partner Snore™*



LIGHTS

Turn on or off night light and lights that are plugged in to your FlexFit™ 3



PARTNER SNORE

Gently elevate your partner's head.



UP/DOWN ARROWS

Adjust your Sleep Number setting or your bed position; scroll up or down in any menu



ENTER

Press to select an option



HOME

Select Sleep Number®, Bed Position and System Settings



MY SLEEP NUMBER® SETTING BUTTON

Press to return to your Sleep Number® setting



TIMER

Set a time to return your bed to your favorite sleeping position, turn off the lights and end your massage



MASSAGE

Choose type of massage or create a customized full body massage

Your FlexFit™ Control System at a Glance

- A Power Cord Connection**
- B Reset Button**
Resets the FlexFit™ control system.
- C Left Night Stand (FlexFit™ 3 model only)**
Controls left night stand lamp from remote.
- D Right Night Stand (FlexFit™ 3 model only)**
Controls right night stand lamp from remote.
- E Left FlexFit™ Base Connection**
- F Right FlexFit™ Base Connection**
- G Nightlight (FlexFit™ 3 model only)**
Connection for under-bed light(s).



FRONT



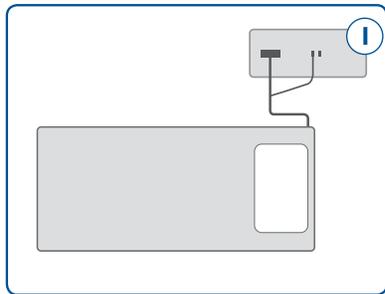
BACK

CAUTION: Flex Fit control System is not water resistant.
Do not use or store near water.

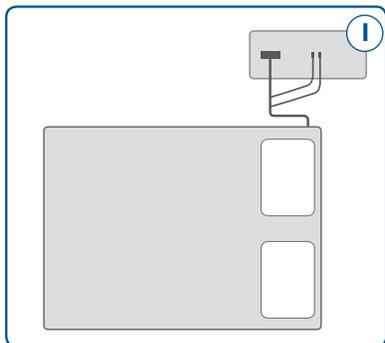
CAUTION: Flex Fit Control System has no user serviceable parts.
Do not open.

Connecting Your Control System

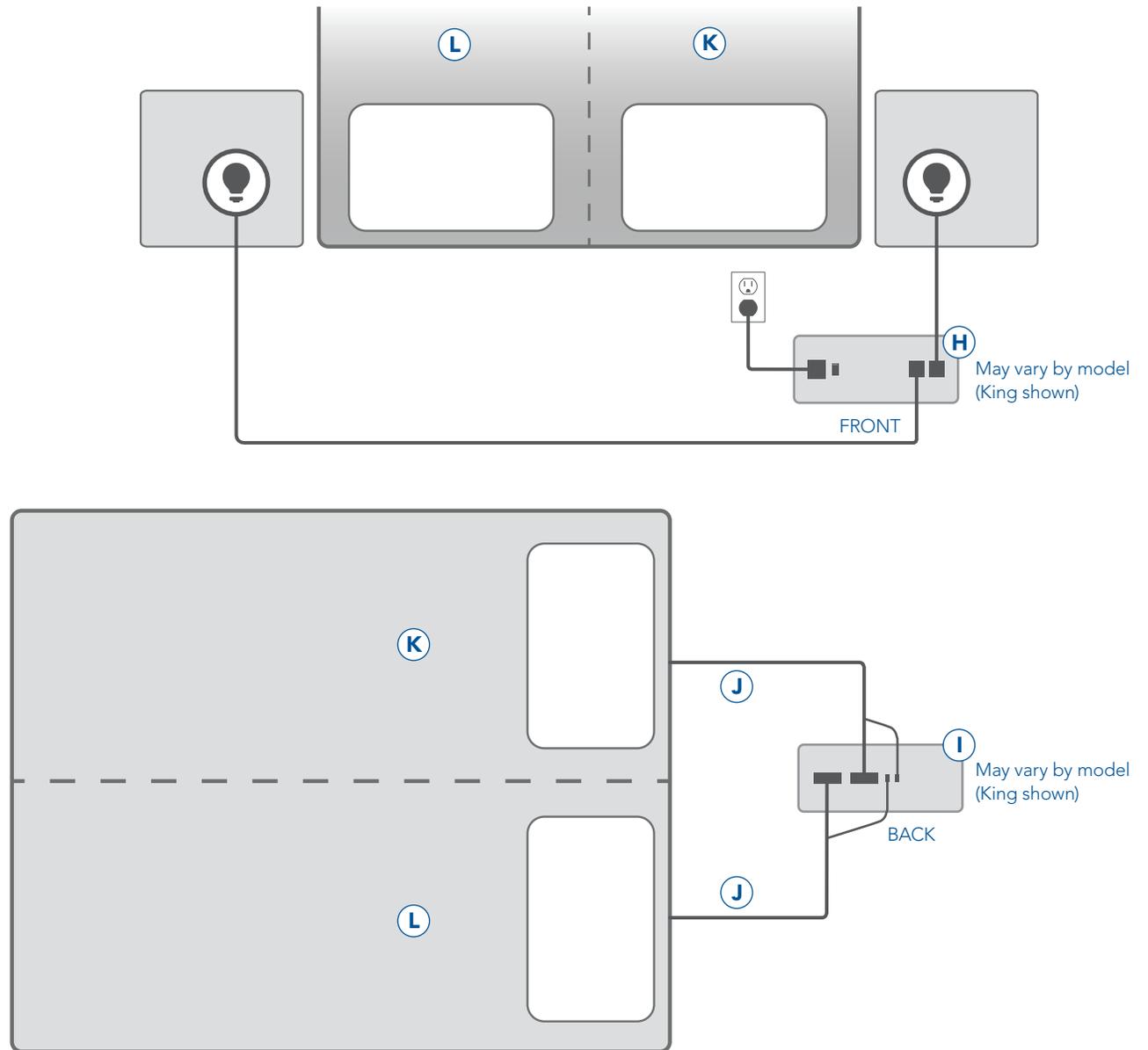
- Ⓜ FlexFit™ Control System Front
- Ⓜ FlexFit™ Control System Back
- Ⓜ Junction Cable(s)
- Ⓜ Right FlexFit™ Adjustable Base
- Ⓜ Left FlexFit™ Adjustable Base



Twin



Full/Queen





25

65



Important Safety Instructions

Read all instructions before using.

The FlexFit™ Control system portion of FlexFit™ adjustable base is the only Intertek ETL evaluated device described in this manual.

When using an electrical furnishing, basic precautions should always be followed.

DANGER – To reduce the risk of electric shock:

1. Always unplug this furnishing from the electrical outlet before cleaning.

WARNING: To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Unplug from outlet before putting on or taking off parts.
2. Close supervision is necessary when this furnishing is used by or near children, invalids, or disabled persons.
3. Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
4. Never operate this furnishing if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the furnishing to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never operate the furnishing with the air openings blocked. Keep the air openings free of lint, hair, and the like.
7. Never drop or insert any object into any opening.
8. Do not use outdoors.
9. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
10. To disconnect, turn all controls to the off position, then remove plug from outlet.
11. This furnishing contains receptacles that are always powered on. To Reduce the Risk of Electric Shock – Disconnect from power source before servicing any equipment.
12. This furnishing is intended for household use only.

WARNING: Risk of injury- Keep children away from extended foot or head support.

WARNING: Risk of injury to persons- do not use this furnishing to support video equipment such as televisions or computer monitors.

WARNING: Risk of Electric Shock – Connect this furnishing to a properly grounded outlet only. See the following GROUNDING INSTRUCTIONS.

GROUNDING INSTRUCTIONS

WARNING: Electrical ground is required on the furnishing. Do not connect to an ungrounded outlet. Do not use an extension cord or two prong adapter that eliminates the connection to ground.

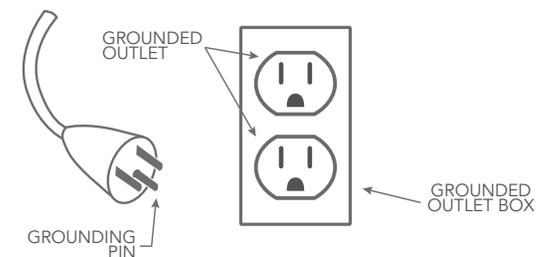
CAUTION: The furnishing is designed for indoor use only. Install away from heat-emitting appliances such as radiators or heat registers.

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-volt circuit and has a grounding plug that looks like the plug illustrated in Figure 1 below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

Figure 1



Advisory

Important Information

Read the following information carefully before using this product. This adjustable base has been quality-engineered with design features to optimize your comfort and safety when operated properly.

Product Ratings

The bed lift motors are not designed for continuous use. Reliable operation and full life expectancy will be realized as long as the lift motors do not operate any more than 2 minutes within a 20 minute period, or approximately 10% duty cycle. Note: Massage equipped beds are not designed for continuous, extended massage operation.

Massage systems are rated for a maximum of 2 hours of use within any 6 hour period. Any attempt to circumvent or exceed product ratings will shorten the life expectancy of the product and may void the warranty. The recommended weight restrictions for FlexFit™ adjustable bases are as follows: DC equipped - 600 lb (272 kg) all sizes. The bed will structurally support the recommended weights distributed evenly across the head and foot sections. This product is not designed to support or lift this amount in the head or foot sections alone. Note: Exceeding the recommended weight restrictions could damage the adjustable bed and void the warranty. For best performance, consumers should enter and exit the adjustable bed with the base in the flat (horizontal) position.

CAUTION: DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION.

Operating Information

- After bed assembly is complete, operate remote to ensure proper bed functions.
- Keep moving parts free of obstruction (including sheets, clothing, tubing, wiring, and products using electric power cords) during bed operation.
- Distribute body weight evenly over bed surface. Do not place entire weight on raised head or foot sections of the bed, including during repositioning and entering or exiting bed.

Location Environment

The level of sound experienced during FlexFit™ base operation is directly related to the location environment. For example, when a bed is located on a hardwood floor with the massage feature in operation, a vibrating tone will be audible. To minimize this resonance, place a piece of carpet—or optional rubber caster cups—under each leg or caster. See the Optional Accessories section on page 18 of this manual for rubber caster cup order information. It is possible to experience vibration or noise from the headboard brackets, headboards or footboards if mounting bolts are not firmly tightened.

Small Children/Pets Warning

CAUTION: Immediately dispose of packaging material as it can suffocate small children and pets. To avoid injury, children or pets should not be allowed to play under or on the bed. Children should not operate this bed without adult supervision. Keep bed in sight during operation to ensure safety and avoid injury.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any attempt to make changes or modifications to the remote (e.g. an intentional radiator) could void the user's authority to operate the remote according to FCC certification (section 15.231).

Hospital Use Disclaimer

CAUTION: This base is designed for in-home use only. It is not approved for commercial or hospital use and does not comply with hospital standards. Do not use this base with tent-type oxygen therapy equipment or near explosive gases.

Pacemaker Warning

CAUTION: If the massage feature is in use, this product produces a vibrating sensation. It is possible that individuals with heart assist pacemakers may experience a sensation similar to exercise. Consult physician for complete information.

Service Requirements

NOTE: Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on the adjustable bed. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will have to be rescheduled.

Massage Operation

The massage feature will emit a minimal tone during operation. This is normal. When the massage level is increased, motor resonance will intensify accordingly.

Product Care

Raising/Lowering Mechanisms

The raise/lower feature will emit a minimal humming sound during operation. This is normal. During operation, the lift arm wheels make contact with the platform support of the bed. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote. This should realign the base's activating mechanisms to the proper operational position.

Locking Caster Safety Feature

This product is equipped with locking casters. For best results, place rubber caster cups under locking casters when the bed is located on smooth or hard surface flooring. It is still possible for locking caster equipped beds to slide even when locked and even with the use of rubber caster cups. To activate locking casters, push down on the lock tab. To disengage the locking mechanism, push up on the lock tab (see illustration below).



Lubrication

This product is designed to be maintenance free. The lift motors are permanently lubricated and sealed—no additional lubrication is required. Do not apply lubricant to lift motor lead screws or any nylon nuts or the bed may inadvertently creep downward from the elevated position.

Snore Button/Partner Snore™ Technology

CAUTION: The snore and Partner Snore™ features are designed to facilitate the temporary adjustment to the flow of air through the nose and mouth. Ensure the comfort and safety of your sleeping partner prior to operating the Partner Snore™ feature. Discontinue use of the Partner Snore™ feature if pain, discomfort or unsafe condition results. Obstructed air flow is a common cause of mild snoring. While snoring is common in adults, it can be an indication of a more serious health condition. This is not a medical device or a substitute for medical advice, treatment or proper monitoring of any symptom or condition. Please consult your health care provider.

Cleaning Your Remote and FlexFit™ Control System

- Wipe the body with a clean cloth dampened with a mild soap and water solution.
- For the remote, wipe the display screen with a clean, dry, lint-free cloth.

CAUTION: Do not immerse in water or place in dishwasher.

When Not in Use

- Store remote, FlexFit™ control system and power cord in a controlled, indoor environment.

FlexFit™ Warranty

For warranty details please visit sleepnumber.com/warranty or call 1.800.472.7185.

FlexFit™ Remote FAQs

Q. How do I capitalize a letter in the middle of my name?

A. Select the letter and press  and  simultaneously.

Q. How many characters can I use for my name?

A. Up to 11.

Q. My remote says there's an inflation/connectivity error. What should I do?

A. An error message lets you know an issue has been detected, along with prompts for how to fix it. If the error is still not resolved, you will be instructed to visit sleepnumber.com/chat or to call us at 1-800-511-0054.

Q. How do I restore the remote's original settings?

A. To erase all stored information, press  or , select **System**, select **Settings**, select **Reset Preferences**, select **Factory Reset** and follow the instructions on the remote.

Q. Why won't my remote turn on?

A. You may need to replace or check the orientation of the batteries. Your remote comes with two AA batteries that should last about six months with normal use. If new batteries don't resolve the issue, please visit sleepnumber.com/chat or call us at 1-800-511-0054.

Q. How do I save my Sleep Number® setting?

A. Press  to choose your side of the bed. Press  or  to choose your Sleep Number® setting, then press  for two seconds to save.

Q. How do I save my customized bed positions? (FlexFit™ 2 and 3 only)

A. Adjust the bed position to your preference and hold down  for 2 seconds to save over the bed positions. If you wish to reset the bed positions back to the original position setting, press , select **System**, select **Settings**, select **Reset Preferences**, select **Bed Positions** and follow the instructions on the remote.

Q. How do I reset my timer?

A. Press  and choose from the menu to adjust the timers that are set. Scroll to select a new time option or select **Timer Off**.

Q. How do I dim my under-bed nightlight? (FlexFit™ 3 only)

A. Press , then select **System**, select **Settings**, select **Reset Preferences**, select **Nightlight**, then press  or  to adjust to your brightness preference.

Q. How do I turn my night stand lights on or off with the remote? (FlexFit™ 3 only)

A. Press , then select the lights you want on or off and press . A light bulb icon will appear when the light selected is on and will disappear when the light is turned off.

Q. How do I change the name on my remote?

A. Press  or , then select **System**, select **Settings**, select **Reset Preferences**, select **Rename Side** and follow the directions on the remote to enter a new name.

Q. What if using the snore button does not alleviate my snoring?

A. The snore and Partner Snore™ features are designed to facilitate the temporary adjustment to the flow of air through the nose and mouth. Obstructed air flow is a common cause of mild snoring. While snoring is common in adults, it can be an indication of a more serious health condition. This is not a medical device or a substitute for medical advice, treatment or proper monitoring of any symptom or condition. Please consult your health care provider.

Q. What do I do if I press the button to turn on my night stand lamps, but nothing happens?

A. Many lamps also have an on/off switch. Ensure the lamp switch is turned on. Ensure the lamp is connected to the FlexFit™ control system. Also check to see if the light bulb needs to be replaced. If the issue persists, visit sleepnumber.com/chat or call us at 1-800-511-0054.

Q. My remote says there's a bed positive connectivity error. What should I do?

A. Verify that the power cord is securely plugged into the FlexFit™ control system and into a working outlet. Verify that the FlexFit™ control system reset button is switched to Reset. If the error persists, visit sleepnumber.com/chat or call us at 1-800-511-0054.

Q. I lost my remote. What should I do?

A. Contact Customer Service to purchase a replacement remote. You can manually return your base to flat using the Flat Base button located on the back of the FlexFit™ control system (see page 10).

Q. What if the head or foot section of my bed will lift, but will not return to flat?

A. Check for obstructions (pillows, blankets, etc.) that prevent the deck from lowering. Also verify that the head of the bed is at least 2" away from the wall or headboard to provide the required clearance to raise the head. If the issue persists, visit sleepnumber.com/chat or call us at 1-800-511-0054.

Optional Accessories

The FlexFit™ base series is designed to fit standard bedroom furniture. If your furniture does not accommodate your FlexFit™ model please contact Customer Service at 1-800-472-7185 for potential solutions. Call 1-800-580-7216 for accessory pricing and to order the accessories listed.



Caster Cups (4)

Recommended for use of the FlexFit™ base series on hardwood floors or other hard surfaces. Install under caster wheels to prevent the bed from moving. Four cups per set.
CODE 116449



Glides (4)

Our lowest bed-height option. Glides replace the standard 4" legs (provided). Four glides per set. See diagram on opposite page for bed height dimensions. Note: headboard brackets cannot be used with glides. **CODE 107397**



Threaded Casters (4)

Our second-lowest bed-height option. Threaded casters replace the standard 4" legs. Four threaded casters per set. See diagram on opposite page for bed height dimensions. NOTE: headboard brackets cannot be used with threaded casters.
CODE 119560



Legs (4)

For increased bed height and under-bed storage. Select from three leg height options to replace the standard 4" legs (provided). Four legs per set. See diagram on opposite page for bed height dimensions.
7" Legs **CODE 107399**
9" Legs **CODE 116447**
11" Legs **CODE 116448**



Swing Away Hinge Kit (1)

For easy under-bed cleaning and bed-making access. Split King beds easily split apart with the swing away hinges that attach between the headboard and each side of the split king bed. Two hinges included.
CODE 107396



Mattress Retainer Bar Kit (1)

For use with non-Sleep Number® beds. Sleep Number® beds use our patented mattress-retaining kit to attach the mattress to the adjustable base. The mattress retainer bar is required when other mattresses are used with the adjustable base to prevent the mattress from sliding when raising the head of the bed. **CODE 117450**



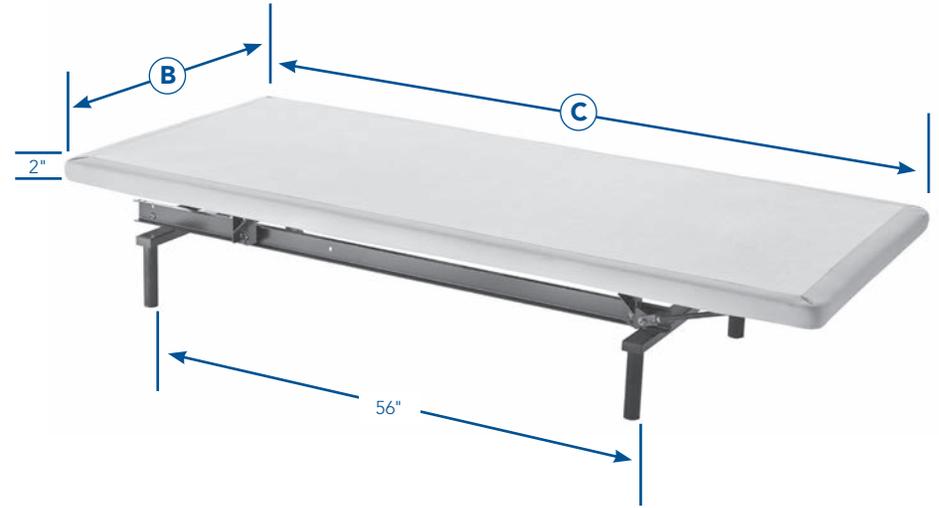
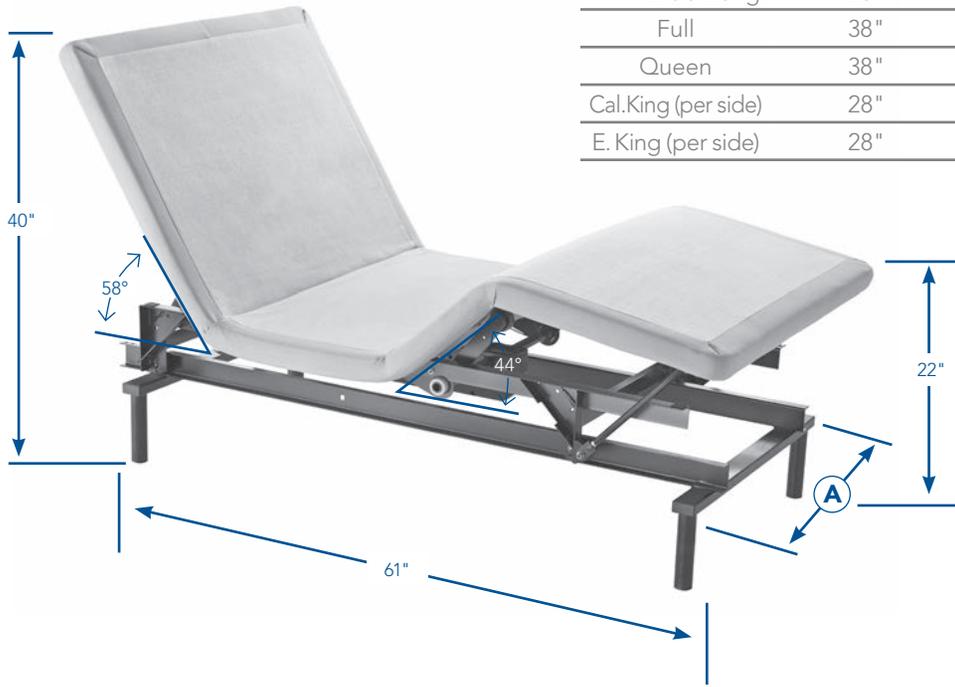
Headboard Bracket Kit (1)

Attach an existing headboard to your FlexFit™ base. Note: headboard brackets cannot be used with glides. Find your size and code in the chart at right.

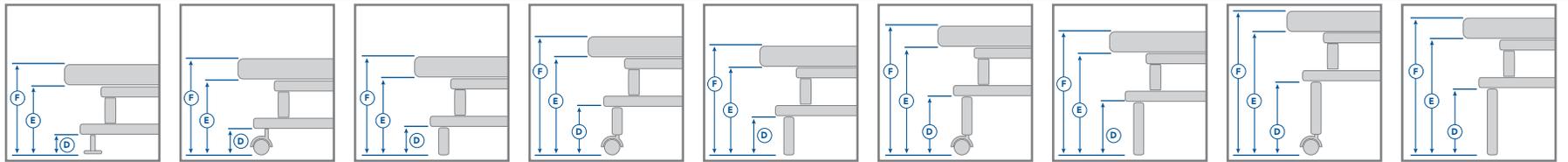
FLEXFIT™ MODEL	BED SIZE	CODE
FlexFit™ 1 and FlexFit™ 2 Headboard Bracket Kit	Full	118102
	Queen	118103
	Twin/E. King	118101
	Cal. King	118104
FlexFit™ 3 Headboard Bracket Kit	Full	118106
	Queen	118107
	Twin/E. King	118105
	Cal. King	118108

Size Chart

Bed Type	A Frame Width	B Base Width	C Base Length	FlexFit™ 1 Model Weight	FlexFit™ 2 Model Weight	FlexFit™ 3 Model Weight
Twin Extra-Long	28"	37"	79.5"	110 lbs.	116 lbs.	138 lbs.
Full	38"	52.5"	73.5"	142 lbs.	147 lbs.	162 lbs.
Queen	38"	58.5"	79.5"	145 lbs.	150 lbs.	173 lbs.
Cal.King (per side)	28"	35.5"	83.5"	113 lbs.	118 lbs.	138 lbs.
E. King (per side)	28"	37"	79.5"	110 lbs.	116 lbs.	138 lbs.



	Glide Only	Threaded Caster Only	Standard 4" Leg (without caster)	Standard 4" Leg (with caster)	7" Leg (without caster)	7" Leg (with caster)	9" Leg (without caster)	9" Leg (with caster)	11" Leg (without caster)
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D Height to Frame	1.5 - 1.9	2.5	4.1	6.6	7.1	9.6	9.1	11.6	11.1
E Height to Base	8.9 - 9.5	10.1	11.8	14.3	14.8	17.3	16.8	19.3	18.8
F Height to Mattress	10.9 - 11.5	12.1	13.8	16.3	16.8	19.3	18.8	21.3	20.8
Under-Bed Clearance	0	0.5	2.5	5	6	8	8	10	10

Help is just a click or phone call away.

If you need help finding your ideal comfort, moving your bed, or troubleshooting, please visit us at sleepnumber.com/chat to chat with a live representative 7 a.m. – 11 p.m. (Central Standard Time) daily or call 1.800.472.7185

Representatives are available by phone
(Central Standard Time):

Monday-Friday	8 a.m. – 8 p.m.
Saturday	8:30 a.m. – 5 p.m.
Sunday	Closed



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